

**Sub-Post Offices in Tripura and North-Eastern States**

2025. SHRI KHAGEN DAS: Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the criteria for the opening sub-post Offices; and
- (b) the total number of sub-post offices opened in the North-Eastern States especially in Tripura;
- (c) if so, the reasons therefor and by when the technicians or Junior Engineers be appointed in these exchanges?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR): (a) to (c) In the Jhanjarpur Telephone Exchange and its eighteen other exchanges, the staff as per norm is available except shortage of few Telecom Technical Assistant/Phone Mechanics. The Recruitment Rules of Telecom Technical Assistant have already been notified. Recruitment process of Telecom Technical Assistants has been started and expected to be completed in a year's time. Phone Mechanics are under training and are expected to be available shortly.

**Inflated Telephone Bills issued to residents of Vikas Puri, Delhi**

2027. SHRI ANIL SHARMA: Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether it is a fact that inflated telephone bills have been received by residents of JG II Block LIG Flats in Vikas Puri, New Delhi;
- (b) if so, the details of complaints received from the subscribers; and
- (c) what action has since been taken to inquire in the matter and also to provide necessary relief to the affected subscribers?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKAR): (a) and (b) Yes, Sir. Two inflated bills were issued due to error in feeding of meter readings.

- (c) The bills were amended and corrected bills were issued the next day.