

Removing faults of Telephones

3041. **SHRI NARESH YADAV:** Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether he had assured attendance of telephone complaints within two days and transfer of telephones from old to new residence within 15 days;

(b) whether the unattended complaints of telephones are published in newspapers;

(c) if so, the action taken to remove such faults till date;

(d) whether in spite of lapse of three months, many telephones have not been shifted to their new residence; and

(e) if so, action taken against MTNL and by when the telephones are likely to be transferred?

THE MINISTER OF COMMUNICATIONS (SHRI BENI PRASAD VERMA):

(a) Yes, Sir. A fixed target of 48 hours has been fixed for attending of telephone complaints and 15 days for shifting of telephones from old residence to new residence.

(b) There is no system to publish unattended complaints in newspapers.

(c) Special monitoring is done for such cases and these faults are cleared promptly.

(d) Shifting of telephones is carried out within the Specified norms subject to technical feasibility. In same cases, due to technical non feasibility, the Shifts are delayed beyond the norms

(e) Does not arise in view of (d) above.

Setting up a Ministry for Speedy Development of North Eastern Region

3042. **SHRI PARAG CHALIHA:**
SHRI RAGHAVJI:

Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether Government are considering a 'proposal to set up a Ministry/Department to ensure speedy development of North-East Region/Assam on the pattern of J&K Affairs Department; and

(b) if so, the details thereof; and if not, the reasons therefor?

THE MINISTER OF HOME AFFAIRS (SHRI INDRAJIT GUPTA) (a) No, Sir.

(b) The development of the North-Eastern region has been receiving constant attention of the Government. The North-Eastern Council, which was established by an Act of Parliament, is an important instrument of planning and for securing the balanced development of the North-Eastern region. Governors and Chief Ministers of the North Eastern States are the members of the Council.

साहिबगंज टेलीफोन एक्सचेंज में एस.टी.डी. चैनलों की संख्या में वृद्धि

3043. **श्री ज्ञान रंजन:** क्या संचार मंत्री यह बताने की कृपा करेंगे कि:

(क) क्या यह सच है कि साहिबगंज मुख्य एक्सचेंज से दस ग्रामीण एक्सचेंज जुड़े हुए हैं जिसके अंतर्गत करीब 1700 टेलीफोन कार्यरत हैं परन्तु उनमें एस.टी.डी. चैनल की सुविधा मात्र 8+8 है;

(ख) क्या सरकार एस टी डी चैनलों की संख्या बढ़ाकर 30+30 करने का विचार रखती है; और

(ग) यदि हां, तो यह काम कब तक पूरा कर लिये जाने की संभावना है?

श्री बेनी प्रसाद वर्मा (संचार मंत्री): (क) जी हां। साहिबगंज टेलीफोन एक्सचेंज से 10 टेलीफोन एक्सचेंज जुड़े हुए हैं। 121 टेलीफोन कनेक्शनों के लिए 8+8 एस टी डी चैनल प्रदान किए गए हैं।

(ख) जी हां।

(ग) इस कार्य को 1997-98 तक पूरा हो जाने की संभावना है।

Flood on River Ravi

3044. **SHRI BHUPINDER SINGH MANN:** Will the Minister of WATER RESOURCES be pleased to state:

(a) whether it is a fact that river Ravi which flows along the border of India and Pakistan causes more havoc in India by flooding agricultural crops and habitation than in Pakistan;