

श्री एक माननीय सदस्य: थोड़ा बहुत है।  
...(व्यवधान)...

श्री मूलचन्द मीणा: सर, मैं मंत्री जी से जानना चाहूंगा कि यह प्रश्न पेंशन से संबंधित है लेकिन मैं यह पूछना चाहता हूँ कि आपके एअर-इंडिया के अंदर शेड्यूल्ड कास्ट्स और शेड्यूल्ड ट्राइब्स के कर्मचारियों की नियुक्ति के लिए कोई रिजर्वेशन व्यवस्था है या नहीं? और यदि है तो अब तक कितने शेड्यूल्ड कास्ट्स, शेड्यूल्ड ट्राइब्स के कर्मचारियों की नियुक्ति किस-किस प्रकार के स्थानों पर की गई है?

SHRI GHULAM NABI AZAD: Luckily I am ready with this information because it relates to Question No. 486.

MR. CHAIRMAN: I am not questioning that at all, but, still.....

SHRI GHULAM NABI AZAD: So let me reply here only. Sir, the reservation is at the initial stage. Suppose, somebody joins at the initial stage, say, at the clerical level, at that stage it is there. Cut, after that, when an officer, there is no reservation. I am happy to say here that in spite of the fact that the total number of employees in Air India is 17,263, out of this the number of Scheduled Castes employees is 3,726, that is, 21.58 per cent. And the number of Scheduled Tribes employees is 1,100, that is 5.79 per cent. So, out of the total number of 17,263 employees, the total number of Scheduled Castes and Scheduled Tribes employees is 27.38 per cent.

SHRI SATYA PRAKASH MALAVIYA: What is the nature of work?

AN HON. MEMBER: Class IV.

SHRI GHULAM NABI AZAD: No, it is not class IV. So, it is 27.38 per cent.

AN HON. MEMBER: What is the percentage of officers?

SHRI GHULAM NABI AZAD: I will come to officers. Let me tell you only about the Commercial Department,,

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because Question No. 486, which will be coming, is with regard to the Commercial Department. I have the figures with me with regard to the Commercial Department. In the Commercial Department, out of the total number of 3,553 employees, the number of Scheduled Castes employees is 654, that is, 18.40 per cent. And the total, including Scheduled Tribes, is 22.8 per cent.

You were talking about officers. Let me tell you, as far as the Commercial Department of Air India is concerned, the percentage of officers, both Scheduled Castes and Scheduled Tribes, is 23.5 per cent.

श्री जनार्दन यादव: पिछड़े वर्गों के बारे में बोलिये। क्या किया है। (व्यवधान)

MR. CHAIRMAN: The Minister was generous enough to answer another question. So, you should not ply him with other functions now please

SHRI H. HANUMANTHAPPA: Sir, my question has been answered. I should have been allowed to put supplementaries.

THE MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION AND TOURISM (SMT. SUKHBANS KAUR): (a)

दिल्ली में भारत पर्यटन विकास निगम के होटल

\*484. श्री दिग्विजय सिंह:†

श्री अनन्तराम जायसवाल:

क्या नागर विमानन और पर्यटन मंत्री यह बताने की कृपा करेंगे कि:

(क) क्या सरकार का ध्यान दिनांक 20 अप्रैल, 1995 के "दैनिक जागरण" में "भारतीय पर्यटन विकास निगम के होटल" शीर्षक से प्रकाशित समाचार की ओर दिलाया गया है; और

(ख) यदि हां, तो उस पर सरकार की क्या प्रतिक्रिया है और सरकार भारत पर्यटन विकास निगम के दिल्ली में स्थित होटलों के स्तर में सुधार करने के लिये क्या और कब ठोस और त्वरित कार्यवाही करने पर विचार कर रही है?

Yes, Sir,

(b) A statement is laid on the Table of the Sabha.

## Statement

The report is not correct. Every effort is made to maintain the required standard in ITDC hotels. Increasing number of tourists, domestic as well as foreign, are making use of ITDC hotels. Optimum staff strength is maintained. Strict control in material and equipment purchase has been enforced. Every effort is made to plug leakages. Emphasis on man power development has been increased to provide courteous and personalised service. As a result profitability of ITDC hotels has increased which is indicated in good response to recent ITDC disinvestment. ITDC is now competing better with private hotels and will share the expected boom due to increased tourist arrivals.

**श्री दिग्विजय सिंह:** सभापति जी, मंत्री जी का जवाब आया है कि आईटीडीसी में सब कुछ सही है, कुछ गड़बड़ी वहां पर नहीं है और इसलिए यह जो सवाल है इसका कोई ज्यादा मतलब नहीं है। अगर सब कुछ सही ही है, आईटीडीसी होटलों का रहन-सहन, खान-पान सब अच्छे हैं तो मैं पहले यह बता दूँ कि मैं इस पक्ष में नहीं हूँ कि सरकार का काम होटल चलाना है, सरकार का काम गवर्न करना है। होटल चलाने या फ़ौड़े बनाना सरकार का काम नहीं है। लेकिन फिर भी अगर सब सही है तो आपने अभी टेंडर निकाले हैं कि विदेशी कम्पनियों और प्राइवेट कम्पनियों को आईटीडीसी होटल के मेनेजमेंट दे दिये जाएं। अगर आपका मेनेजमेंट सही है, सारा कारोबार दुरुस्त है तो फिर यह मेनेजमेंट प्राइवेट कम्पनियों और फ़ारेन कम्पनियों को देने का ज़रूरत क्यों पड़ गई है? दूसरी बात इसी से संबंधित है। अगर आप इन लोगों को मेनेजमेंट देगे तो करोड़ों-अरबों रुपये की सम्पत्ति के मालिक मेनेजमेंट के नाम पर वह हो जाएंगे और जो मजदूर वहां काम करते हैं उन पर किस का नियंत्रण रहेगा? उन मजदूरों को तो आपने रखा है, मेनेजमेंट अपनी तरह के लोगों को काम पर रखने का काम करेगी, क्या वही मजदूर रहेंगे या मेनेजमेंट द्वारा छोट दिये जाएंगे?

**SHRIMATI SUKHBANS KAUR:** Sir I do admit that there is scope for improvement in the ITDC. Things are not so bad as they were made out in the report. So, we have said that things are quite good. But, I also admit that there is room for improvement. We are making all efforts to make improvements in these

hotels. Whether it is the Government's job to run hotels or not, we are in the business, and we are doing a fairly good job of it.

As regards the second part of the question about marketing, we are trying to enter into an agreement for marketing\* and consultancy. There is no question that we are going to give the hotels over to somebody else or that we are going to sell the properties. There is no such thing. I assure the Member that whatever decision is taken, it will be in the best interest of the nation, of the ITDC and of the employees.

**SHRI DIGVIJAY SINGH:** The labour?

**SHRIMATI SUKHBANS KAUR:** Yes, the employees and the labour.

**श्री दिग्विजय सिंह:** सभापति महोदय, मंत्री जी ने कहा है कि मेनेजमेंट वह दे भी रहें हैं और नहीं भी दे रहे हैं। मेरी समझ में यह बात नहीं आई है। जब कोई आदमी आएगा तो वह मेनेजमेंट पूरा लेगा या अधूरा लेगा, यह बात मुझे समझ में नहीं आई। वह आदमी अगर आएगा तो मेनेजमेंट पूरा का पूरा लेगा। दूसरा पूरा प्रश्न मैं यह पूछना चाहूंगा जो आईटीडीसी के जो होटल बड़े शहरों में हैं, एकाध को छोड़ कर ज्यादातर घाटे में चल रहे हैं। लेकिन जो पिछड़े इलाकों में आईटीडीसी ने होटल बनाए, वहां पर ट्युरिज्म की एक तरह से बाढ़ आ रही है, लोग ज्यादातर उन इलाकों में जाना चाह रहे हैं, उन इलाकों पर आपकी वह स्कीम आईटीडीसी विस्तार करेगी या जहां पर है उसको रोक देगी। अगर विस्तार करने जा रही है तो किन इलाकों में विस्तार करने जा रही है?

**SHRIMATI SUKHBANS KAUR:** Sir, to start with we had the ITDC hotels in various backward areas of the country. In fact one of the objectives of the ITDC was to do a pioneering job to open up places where private entrepreneurs were not going. Now as the Member himself has said in the first part of his question, there is a rethinking on whether we should continue expanding or whether we should let private entrepreneurs to go there. I think that with the liberalised policy that our Government is following, we are encouraging private entrepreneurs to open more hotels in backward areas, in areas where previously they were not going. We will continue, whether the

ITDC goes alone or it goes in for joint ventures with the State Government to try and promote remote areas.

SHRI P. UPENDRA: Sir, I would like to know from the hon. Minister the occupancy rate of the ITDC hotels in Delhi. And why do even the public sector Executives and the Government Officials coming from outside prefer private hotels to public sector hotels? Why are they staying in the public sector hotels?

Secondly, has the Minister gone into the structure of some of these hotels? For example, in one of the hotels there is a post of General Manager (Culture) and during the entire period not even one cultural programme on an average was organised in the hotel. Has the Minister gone into the staff structure and the official structure of these hotels? Is there any scope for economy?

SMT. SUKHBANS KAUR: Sir, there has been a steady increase in the occupancy of the ITDC hotels. In fact, last year we had an increased arrival of 48 per cent of foreign tourists and the increase in domestic arrival was 38 per cent. The occupancy rate had varied between 60 per cent and 90 per cent and it is doing well. What was the second part of your question?

SHRI P. UPENDRA: Why do the public sector Executives and the Government Officials prefer private hotels?

SMT. SUKHBANS KAUR: Sir we try to do everything in our power to ensure "that they give service, but you must understand that what the private sector can offer, we cannot. I agree with you that our hotels need improvement." \* SHRI P. UPENDRA: What do they offer more than what you offer?

SMT. SUKHBANS KAUR: Sir, it is up to the private parties to give what they want. It is not a question of what we offer or what we do not offer. We have a range of hotels starting from One Star to Five Stars.

SHRI P. UPENDRA: Have you gone into the official structure of these hotels? Are they top heavy and there are no

unnecessary posts? Have you analysed it at any time?

SMT. SUKHBANS KAUR: That is not correct. There is a ratio depending on the facilities which each hotel provides. The ratio the private hotels have is 1.32 or even up to 2.2. Ours at the moment is 1.6 per cent ratio. So, we are not top heavy. We are trying to keep the employees up to the standards which we have laid down for the hotels.

SHRI SANJAY DALMIA: I would like to know, out of the total ITDC hotels, how many are making profit and how many are making losses. Secondly, if there are hotels of Five Star categories, Three Star Categories in different cities, how do they compare with the corresponding private sector hotels situated in those cities, especially in view of the fact that most of the ITDC hotels are old properties and their cost of construction etc. has been less than the new hotels that are coming up? In view of this is it a fact that in such locations the private sector hotels are making profit?

SMT. SUKHBANS KAUR: Yes, Sir. That is correct. Some-time private sector hotels are making profits and the ITDC is not making profit. But, at the moment, out of 26 hotels, 16 are making profit and ten are making losses. It is an improvement over the last few years. Gradually we are trying to put in money for renovation and are trying even to improve the other hotels to go into profit.

श्री महेश्वर सिंह: सभापति महोदय, मंत्री महोदय ने मूल प्रश्न के उत्तर में कहा है कि जो कदम निगम ने उठाए हैं उनसे आईटीडीसी के होटलों की लाभप्रदता बढ़ी है जबकि मेरी सूचानुसार कुल्लू मनाली जैसे प्रसिद्ध पर्यटक स्थलों में जो आपके होटल हैं उनमें से कुछ घाटे में चल रहे हैं। मैं माननीय मंत्री महोदय से जानना चाहूंगा कि सच्चाई क्या है? देश में कुल कितने होटल हैं जो आईटीडीसी चला रही है और उनमें कितने ऐसे हैं जो घाटे में चल रहे हैं? उस घाटे को समाप्त करने के लिए सरकार क्या कदम उठा रही है?

SMT. SUKHBANS KAUR: I have

just said that out 26 hotels that are running, 16 are in profit. We are making efforts. As figures will show, we are taking steps on both sides. We are trying to increase the turnover and we are also trying to cut costs. In 1993, we had profit of Rs. 18 crores. In 1994-95, we are hoping that it will be over Rs. 30 crores. So, it is not correct to say that we are running in losses. We are trying our best. There are hotels which are incurring losses and we are improving them to earn profit.

**श्री महेश्वर सिंह: मैं जानना चाहता था कि क्या कुल्लु मनाली में चल रहे होटल भी घाटे में हैं?**

SMT. SUKHBANS KAUR: That is not

running in losses.

MR. CHAIRMAN: Qestion Hour is over.

## WRITTEN ANSWERS TO QUESTIONS

### Energy Mangagment Consultation and Training

•485. SHRI JAGIR SINGH DARD:  
DR. SHRIKANT  
RAMCHANDRA JICHKAR:

Will the Minister of POWER be pleased to state:

(a) whether the Power Finance Corporation has taken up a project on Energy Management Consultation and Training (EMCAT);

(b) if so, what are the details thereof;

(c) in what manner this project is proposed to be funded; and

(d) whether any cost benefit analysis of this project has been made?

THE MINISTER OF POWER (SHRI N.K.P. SALVE): (a) Yes, Sir.

(b) and (c) The Project EMCAT has two components. One is Electric Supply Component being executed through Power Finance Corporation and the other, Demand Side component which is being executed through Industrial Development Bank of India. The first of

the two aims at improving the technological and managerial capabilities of personnel in power utilities. USAID has allocated \$16 million as grant which would cover 75% of the Project cost. As per the Project Grant Agreement, the balance 25% is to be met by the beneficiaries.

(d) No, Sir. The focus of the programme being on development of human skills and its potential benefits being spread over a long period, the project is not easily amenable to a cost-benefit analysis.

### Promotion to SC/ST officers In Air India

♦486. SHRI H. HANUMAN-THAPPA: Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state:

(a) whether any promotions were carried out, in the Commercial Department of Air India for the year 1993 in Officers category in all the cadres and against how many existing vacancies; and

(b) the number of SC/ST officers promoted?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI GHULAM NABI AZAD): (a) and (b) Vacancies position in the Commercial Department of Air India in 1993, was as under:—

Level	No. of Vacancies
Dy. Commercial Director	Two
Station Manager	Sixteen

Out of the above, ten vacancies at the Station Managers level were filled in 1993 by promotion. Among the officers promoted, there was one SC Officer.

### World Bank Loan to Power Grid

•487. SHRI RAM RATAN RAM:  
DR. SHRIKANT RAM-  
CHANDRA JICHKAR:

Will the Minister of POWER be pleased to state:

(a) whether the World 'Bank has extended a new loan to power grid;