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शिकायतों की ग्रीसत संख्या निम्नानुसार हैं :──

वर्ष	ग्रहमदाबाद	बड़ोदरा
1989-90	17.91	33.01
1990-91	20.86	33.6 <b>9</b>

- (घ) इन दोनों क्षेत्रों में टेलीफ़ोन सेवाग्रों को लगातार मानीटर किया जाता हैं ग्रौर ग्रधिक सुधार करने की दृष्टि से निम्नलिखित उपाय किए गए हैं:——
- (i) पुराने एक्सचेंजों को इलेक्ट्रानिक एक्सचेंजों से बदलना ।
  - (ii) बासु संयंत्र का उन्नयन।
- (iii) पुराने उपकरणों को पुश बटन

## Re-evaluation of importance of Open School Education System

159. SHRI DHULESHWAR MEENA: Will the Minister of HUMAN RE-SOURCE DEVELOPMENT be pleased to state:

- (a) whether any exercise with a view to re-evaluate the importance of the open school education system is proposed to be undertaken to help students become more competitive and better-equipped to face the challenges of life;
  - (b) if not, the reasons therefor; and
- (c) if reply to part (a) be in the affirmative, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF HUMAN RESOURCE DEVELOPMENT (DEPARTMENT OF YOUTH AFFAIRS AND SPORTS) WITH ADDITIONAL CHARGE OF THE MINISTER OF

STATE IN THE MINISTRY OF HU. MAN RESOURCE DEVELOPMENT (DEPARTMENT OF WOMEN AND CHILD DEVELOPMENT) (KUMARI MAMTA BANERJEE): (a) and (b) The National Open School has been established on 23rd November, 1989. Open Schools of Andhra Pradesh and Punjab have been set up during the calendar year 1991. overall evaluation of the functioning of the open school system in the country can be undertaken after the system continues for a few more years and is operationalised more extensively.

(c) Does not arise.

## General pool Government accommodation in Delhi

160. SHRI GHUFRAN AZAM: Will the Minister of URBAN DEVELOP-MENT be pleased to state;

- (a) whether it is a fact that the number of Central Government employees have increase considerably as compared to the existing Government accommodation available in Delhi; if so, what are the details in this regard:
- (b) whether Government propose to construct some more Governmen flats in and around Delhi to cater to the needs of Central Government employees; and
- (c) if so, what are the details thereof?

THE MINISTER OF STATE II THE MINISTRY OF URBAN DEVE LOPMENT (SHRI M. ARUNACHA LAM): (a) Demand and availabilit of General Pool accommodation during the past few years is given in th Statement attached. (See below).

(b) and (c) Construction of additional General Pool accommodation itaken up to the extent of budget provision made for the Miinstry.