(b) and (c) Government is fully committed to inclusive growth and is making all efforts to provide sufficient funds for social security, especially for the disadvantaged sections of the society. Total combined expenditure of Central and State Governments on social services in 2008-09 (BE) was 6.72 per cent of GDP at current market prices a compared to 5.57 percent in 2003-04.

## Performance of Air India

- \*453. SHRI MAHMOOD A. MADANI: Will the Minister of CIVIL AVIATION be pleased to state:
- (a) how does Air India (AI) compare, for on-time departure and arrival during the last one year, with other domestic and international airlines; and
- (b) whether Government plans to take any specific step to improve upon Al's performance in this regard?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL):
(a) The details of on-time performance in departures and arrival during the year 2008 in respect of scheduled domestic airlines are as under:—

Name of Airlines	On Time Performance %	
	Departure	Arrival
NACIL (I) and Alliance Air	69.6	_
Jet Airways	75.3	53.5
JetLite	56.4	_
Kingfisher Airlines	82.5	_
Spicejet	80.2	_
Go Air	77.0	65.0
Paramount Airways	87.7	82.3
IndiGo	81.0	71 <b>.</b> 5

NACIL(I), JetLite, Kingfisher Airlines and Spicejet do not maintain on time arrival data.

On-time performance data of international airlines is not maintained.

(b) DGCA has issued a circular to institutionalize a mechanism at major metro airports wherein a team comprising representatives of airports Authority of India, the airport operator and airlines are working on a daily basis to analyze on-time performance in respect of flights operated the previous day. Further, to improve the On Time Performance, Air India is also in the process of setting up a centralized Operations Control Centre (OCC) and two Hub Control Centres (HCC) at Mumbai and Delhi Airports. The OCC and HCC will be supported with modern IT systems and communication systems to enhance the operational control and efficiency of the airline. This will improve the On Time Performance on Air India network.