1	2	3
27.	Myanmar	81.17
28.	Nepal	16.67
29.	Niger	33.16
30.	Rwanda	16.00
31.	Senegal	105.35
32.	Senegal and Mali	27.67
33.	Seychelles	3.95
34.	Sierra Leone	12.82
35.	Sri Lanka	175.76
36.	Sudan	408.35
37.	Suriname	31.61
38.	Vietnam	34.10
39.	EBID (Economic Community of West African States Bank for Investment and Development)	32.82
40.	Zambia	9.89
	TOTAL:	1,912.73

Cumbersome procedure for passports

4503. PROF. ANIL KUMAR SAHANI: Will the Minister of EXTERNAL AFFAIRS be pleased to state:

(a)   whether the passport issuance procedure is very cumbersome and citizens are being harassed in the issuance of passport;

(b)   the number of applications received for issuance of passport during 2009 and 2010 and the number of applications that are lying pending for more than two months; and

(c)   the details of measures taken to make the processing and issue of passport simpler and quicker for the comfort and convenience of the public?

THE MINISTER OF EXTERNAL AFFAIRS (SHRI S.M. KRISHNA): (a) No.

(b)   A statement relating to number of applications received by Passport Offices in 2009 and 2010 (January to February) including information relating to number of applications that are pending for more than 30 days as on 31.3.2010 is given in the Statement (*See* below). Information relating to number of applications pending for more than two months is being collected.

(c)   The Government has taken several steps in the recent years to improve the passport

services. These steps included introduction of: (i) Tatkal Scheme to issue a passport within 1-7 days from the date of submission of application on the basis of submission of verification certificate or three identity documents and re-issue passports within three working days, subject to no adverse information being found in the system during the processing of the applications; (ii) expansion of the list of officials authorized to issue verification certificates; (iii) expansion of the category of applicants who can get passports on the basis of post issuance police verification or on post-verification basis and (iv) issue of passports without police verification or on post-verification basis to those applicants (issue of passports to Government employees and minors).

2.   Other periodic steps taken by the Passport offices to expedite issue of passports include:—

(i)   special drives to eliminate pendencies;

(ii)   expediting police verification process by coordinating with Police authorities;

(iii)   holding of Passport Adalats/camps at regular intervals by Passport offices to dispose of old passport cases; regular inspections of the Passport Offices by senior officers and the vigilance; and

(iv)   review of procedures.

3.   Further, to provide passport related services in a timely, transparent, more accessible, reliable manner and in a comfortable environment, the Government has embarked on Passport Seva Project (PSP) to comprehensively transform Passport Service Delivery System. Under the Passport Seva Project, 77 (seventy seven) Passport Seva Kendras (PSKs) would be established across the country.

Statement

Passport Application Received/Pending

Sl. No.	Regional Passport Offices/ Passport Offices	No. of applications received 2009	No. of applications received January-February, 2010	No. of application pending for more than 30 days as on 28.02.2010
1	2	3	4	5
1.	Hyderabad	325856	59837	56846
2.	Lucknow	350744	67756	37127
3.	Mumbai	275888	51005	6291
4.	Chennai	236121	31030	26110
5.	Bangalore	300327	47578	21063
6.	Ahmedabad	296523	51656	1418
7.	Trichy	118762	14330	432

1	2	3	4	5
8.	Chandigarh	254721	37490	27001
9.	Cochin	222291	39172	2111
10.	Delhi	283007	47044	10624
11.	Jalandhar	132810	19482	13354
12.	Jaipur	175078	24438	24071
13.	Kolkata	225183	41681	63032
14.	Kozhikode	186723	34207	3181
15.	Malappuram	134678	26528	8679
16.	Trivandrum	136560	21014	3074
17.	Thane	148477	29231	6405
18.	Patna	180557	15519	78569
19.	Pune	114751	22324	13106
20.	Surat	85130	14711	2298
21.	Vishakapatnam	64196	9309	5713
22.	Ghaziabad	114988	20395	6830
23.	Bhopal	77593	12155	25396
24.	Bareilly	66063	11372	20810
25.	Nagpur	60342	11195	5319
26.	Bhubaneshwar	43753	6580	7866
27.	Ranchi	42349	7699	15178
28.	Panaji	29933	5558	1166
29.	Guwahati	41564	7479	15321
30.	Jammu	20714	4762	8427
31.	Srinagar	34922	12640	24887
32.	Shimla	25085	4172	190
33.	Raipur	23799	3930	4044
34.	Madurai	126467	19073	2382
35.	Amritsar	97386	13004	12824
36.	Dehradun	42378	6688	1912
37.	Coimbatore	71081	13027	5095
		5166800	865071	568152