

(a) whether even petty complaints like telephones being dead, having disturbance, etc., are not attended for several days despite repeated reminders to SDO, Telephone Exchange, Sector-62, Noida, U.P.;

(b) whether for discrepancy in telephone bills, broadband plans, etc., consumers, are directed to approach telephone exchange at Sector 37 or Sector 19 and no help is provided at Sector-62 exchange;

(c) whether such a callous approach has resulted in large number of disconnection of BSNL phones;

(d) the number of connections in Sector 62 at present as compared to the last two years; and

(e) the action Government would take to streamline sector 62 exchange and ensure speedy redressal of grievances?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI GURUDAS KAMAT) : (a) and (b) No, Sir. All type of complaints like non-working of telephone lines, and broadband connections, delay in shifting, discrepancy in telephone bills are attended to promptly.

(c) and (d) The number of BSNL landline phones in Sector-62, Noida has increased over the last three years. As on 31.3.2010, the number of landline connections in Sector-62 exchange is 5549 as compared to 4818 as on 31.03.2008 and 5193 as on 31.03.2009.

(e) Consumer Service Centre is already working at telephone exchange, Sector-62, Noida. The consumer grievances, as and when received, are settled promptly.

Transfer of technology

2156. SHRI T.K. RANGARAJAN: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government has approved the Transfer of Technology from Society for Applied Microwave Electronics Engineering and Research (SAMEER), Chennai pertaining to Integrated Radio and Line Modem (IRLM) to M/s Sham Shin Precision Pvt. Ltd.;

(b) whether the company has fulfilled all the terms and conditions for the transfer of technology; and

(c) the present position?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SACHIN PILOT) : (a) Development of Integrated Radio and Line Modem (IRLM) was sponsored by the Defence Research and Development Laboratory (DRDL), Hyderabad to Society for Applied Microwave Electronics Engineering and Research (SAMEER), Chennai which is a R and D Society under Department of Information Technology. Transfer of Technology pertaining to this IRLM to M/s Sham Shin Precision Pvt. Ltd. was approved by the Director, SAMEER.

(b) and (c) The company paid the initial technology fee to SAMEER as per the signed agreement. However, at the time of placement of prototype order on the above company, the user agency, *i.e.* DRDL changed some technical specifications for the Radio modem. The company requested SAMEER to supply this item as per the changed specification which was not possible for SAMEER in the required time frame. The company made their own solution and supplied the prototype units to DRDL successfully. Due to this, they did not fulfill the remaining terms and conditions of the agreement signed with SAMEER.

DRDL has placed further production order on the company for this item.

Poor Dolphin connectivity in Vasant Vihar

2157. SHRI MANGALA KISAN: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the number of Government servants/officers/Parliament officials/CBI officials using Dolphin connections in Vasant Vihar area of South Delhi;

(b) whether the connectivity of Dolphin mobile service of MTNL is very poor in South Delhi particularly in Vasant Vihar near Priya Cinema and CBI/CGH Complex (Parliament Pool) and JNU area for the last six months;

(c) if so, the reasons therefor and the steps taken by MTNL to improve the mobile signal quality in these areas, immediately;

(d) by when the situation is likely to improve; and

(e) the reasons for inflated bills, irrespective of the poor services by Dolphin?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI GURUDAS KAMAT): (a) Locality-wise/category-wise data is not maintained in the system. However, approximately, 605 Government servants may be using Dolphin connections in Vasant Vihar area of South Delhi.

(b) to (d) No, Sir. Connectivity of Dolphin mobile services of MTNL in JNU area is very good. However, in Vasant Vihar area, coverage has been affected due to sealing of Tower near Priya Cinema by Municipal Corporation of Delhi. Case has been taken with MCD to resolve the matter at the earliest to improve the services in this area.

(e) No such case has come to notice.

2G services

2158. SHRI S.S. AHLUWALIA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that allotment of spectrum for 2G services were made to several entrepreneurs who were not mobile telecom service providers at that point;

(b) if so, the rationale therefor;