

1	2	3	4	5	6
13	MTNL				
(i)	Delhi	0	0	0	0
(ii)	Mumbai	0	0	0	0
	Total MTNL	0	0	0	0
	PSU Total (12-13)	9807647	4881144	19422285	34111076
	All India Total (1-13)	9993854	33051399	147410963	190456216

#### Standard of telephone services

3706. SHRI RAMA CHANDRA KHUNTIA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state whether it is a fact that till today the Internet, Broadband, 3G, ISD callers of MTNL and BSNL service are not up to the standard and even BSNL and MTNL top executives are also using services of private companies?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI GURUDAS KAMAT): Sir, Bharat Sanchar Nigam Limited (BSNL) and Mahanagar Telephone Nigam Limited (MTNL) are making all efforts to provide satisfactory services and are meeting most of the Quality of Service (QoS) benchmarks set by TRAI. Further, BSNL and MTNL top executives are using service connections, which are provided by BSNL and MTNL for discharging their official duties.

#### Landlines operated by BSNL

3707. SHRI SYED AZEEZ PASHA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the total number of landlines being operated by BSNL in the country, giving State-wise figures;
- (b) the respective annual revenues of BSNL in 2009-10, State-wise;
- (c) whether it is a fact that the rate of growth is showing negative trends in Andhra Pradesh and other States;
- (d) the reasons for the decline of BSNL when other telecom companies are on the ascend; and
- (e) the steps proposed to improve efficiency and public dealing of BSNL?