

Annexure-II

Number of frauds and amounts involved as reported by 28 public sector banks to the Reserve bank of India during the years 1980, 1981 and 1982 irrespective of the dates of occurrence.

Year	No. of cases	Amount involved (In crores of Rs.)
1980	1594	3.40
1981	1891	20.34
1982	2065	19.44

- NOTE : (i) The term "bank fraud" generally covers instances of misrepresentation, breach of trust, manipulation of books of accounts, fraudulent encashment of instruments like cheques, drafts and bills of exchange, unauthorised handling of securities charged to banks, misfeasance, embezzlement, theft, misappropriation of funds, conversion of property, cheating, shortages, irregularities, etc.
- (ii) All cases of frauds reported by banks irrespective of the amount involved are included in the statement. The total amount involved in these frauds does not necessarily represent the amount of loss to banks.

Development of Tourism Industry in North-eastern Region

*319. SHRI MURLIDHAR CHAN-
DRAKANT BHANDARE:
SHRI DINKARRAO GOVIND-
RAO PATIL:

Will the Minister of TOURISM AND CIVIL AVIATION be pleased to state:

(a) whether there is any proposal under Government's consideration to develop tourism industry in the North-Eastern region;

(b) if so, what are the details thereof; and

(c) if the answer to part (a) above be in the negative, what are the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF TOURISM AND CIVIL AVIATION (SHRI KHUR-SHEED ALAM KHAN):

(a) to (c) A comprehensive scheme for the development of tourist centres has been drawn up in consultation with the State Governments/Union

Territories on the basis of travel circuit concept which envisages integrated development of 61 travel circuits covering 441 centres. Following travel circuits have been identified in States and Union Territories in the North Eastern Region:—

1. Assam

(i) Gauhati - Jungalbalahu Kha-ziranga - Sibsagar.

(ii) Gauhati - Sarapeta - Baroma - Manas.

2. Arunachal Pradesh

Tezpur - Bhalukpung - Bomdila - Tawang.

3. Manipur

(i) Imphal - Moirang - Loktak Lake - Keibul - Lamjao Park and back.

(ii) Imphal - Ukhrul - Imphal.

4. Meghalaya

(i) Jorhat - Nongsoh - Barapani-Shillong Mawngan Weilloi - Jakram - Weilloi - Mawsynrap - Shillong - Cherrapunji - Umtyangar.

Dawki Jowai - Nartiang - Josai - Passi Garampani - Shillong - Hailong.

(ii) Bajengdoba - Rongram - Tura - Rongram - Bongragir - Siju - Beghara - Balpalram and back to Tura.

5. Mizoram

(i) Aizawl and excursions in the area around.

6. Nagaland

(i) Dimapur Kohima - Wokha - Mokokchung - Tuensang - Mokokchung - Zunheboto Kohima.

(ii) Dimapur - Kohima - Phek.

7. Tripura

(i) Agartala Sipahijala - Rudrasagar - Udaipur Matabari - Amarapur - Dimbur - Gandacherra - Kumarghat / Fatikroy - Unakoty - Kailashahar.

(ii) Kailashahrh - Unakoty - Fatikroy - Jumpai - Kailashahar.

Development of facilities at tourist centres falling on these identified travel circuits will be taken up in an integrated and phased manner by pooling the resources in Central, State and Private Sectors, depending upon the availability of funds and inter-se priorities.

Some specific schemes being undertaken on these 'travel circuit' in the current Plan period are as follows:—

(i) One youth hostel in each North Eastern State is being constructed in the Sixth Plan. The estimated cost of each project is as follows:—

Gauhati	Rs. 31.00 lakhs
Itanagar	Rs. 36.00 lakhs
Imphal	Rs. 27.00 lakhs
Aizwal	Rs. 37.00 lakhs
Dimapur	Rs. 37.00 lakhs
Agartala	Rs. 42.00 lakhs
Shillong	Rs. 33.00 lakhs

(ii) The India Tourism Development Corporation is setting up joint venture hotel projects with the State Governments in Gauhati and Itanagar of 58

and 22 rooms respectively. Two further joint venture hotel projects are under active consideration in Imphal and Agartala.

(iii) As part of its publicity programme the Department of Tourism is producing a brochure on each State in the North Eastern region this year as well as a combined brochure. It is also proposed to produce a film through the Films Division.

(iv) Apart from the above a number of schemes relating to boating facilities, way side amenities and flood-lighting of monuments is proposed in the present Plan period in centres on the 'travel circuits' mentioned above.

Services rendered by SBI Branches in the VIP Segments

*320. SHRI M. MOSES:

SHRI F. M. KHAN:

Will the Minister of FINANCE be pleased to state:—

(a) whether it is a fact that service to the customers by State Bank of India (SBI) in Delhi/New Delhi particularly in the branches in the VIP segments is fast deteriorating;

(b) whether it is also a fact that some senior-most bank employees in these branches are showing total callousness in rendering customer's service;

(c) what is the tenure of an employee in a particular branch especially branches in VIP areas indicating the number of employees serving for more than three years, branch-wise;

(d) whether the Ministry of Finance has received any written complaint in this regard from any Member of Parliament; and

(e) if the answer to parts (a), (b) and (c) above be in the affirmative, what steps Government have taken to effect improvement in the matter?