

vigilance officer for Calcutta Telephones;

(b) if so, how many complaints of corruption etc. Government have received during 1977, 1978 and 1979 and till May, 1980;

(c) what is the number of cases investigated so far and the results thereof; and

(d) whether Government have taken action against any officer or employee in this regard?

THE MINISTER OF COMMUNICATIONS (SHRI C. M. STEPHEN):  
(a) Yes, Sir.

(b)

	1977	1978	'979	1-1-80 to 31-3-80
91	356	267		16

NOTE.—Information for April and May, 80 is being collected.

(c) and (d) Out of the 730 complaints referred to above, investigations were taken up in 462 cases, out of which action has been taken in respect of 268 cases, and the remaining 194 cases were dropped after enquiries as the allegations could not be substantiated.

#### **Breakdown of telephone services in Calcutta**

169. SHRI KALYAN ROY: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that nearly 30,000 telephones remained out of order in South Calcutta for nearly a month during the month of May, 1980;

(b) if so, what are the details in this regard and how many telephones and exchanges involved;

(c) what were the reasons for this mass scale total dislocation; and

(d) what steps Government have taken to prevent the recurrence of

such wide scale breakdown of telephones in Calcutta?

THE MINISTER OF COMMUNICATIONS (SHRI C. M. STEPHEN):  
(a) to (c) No, Sir. During the month of May only 1100 lines of 41, 42 and 46 exchanges in South Calcutta were effected due to cable breakdowns,

(d) To prevent damages to the cables, the Department is proposing to lay cables in ducts. To give advance warning of such cases cables are being put under gas pressure with an alarm system.

#### **Dislocation of telephone service\* 1\* Calcutta**

170. SHRI KALYAN ROY: Will the Minister of COMMUNICATIONS be pleased to state:

(a) how many major faults have dislocated telephone services in and around Calcutta during 1979 and 1980 and the areas where they have occurred;

(b) how long the management took to repair them;

(c) whether one of the major factors for such faults and breakdowns is total lack of coordination with the various departments concerning civic amenities, particularly CMDA and MTP;

(d) on how many occasions the faults arose and breakdowns took place because of disruption by CMDA and MTP in last three years and what are the details thereof; and

(e) what steps have been taken by the Calcutta Telephone authorities in this regard and with what result?

THE MINISTER OF COMMUNICATIONS (SHRI C. M. STEPHEN):  
(a) There had been in all 882 and 344 cable breakdowns in the years 1979 and 1980 respectively. These cable breakdowns were spread over the entire CMDA area.

(b) The average time to repair these breakdowns is 7 days.