Postal services losing trust of people

- 2692. DR. JANARDHAN WAGHMARE: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:
- (a) whether Government is aware of the fact that the postal services is miserably in shambles today losing thereby the trust of the people; and
- (b) if so, the measures that are being taken to make this Aam Admi's means of communication?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI GURUDAS KAMAT): (a) No, Sir.

(b) Does not arise in view of (a) above.

Interception of Blackberry data

2693. SHRI R.C. SINGH: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether it is a fact that security agencies expressed their inability to intercept Blackberry data;
- (b) the reasons that Blackberry is failing to provide a solution to intercept its enterprise mailing service; and
 - (c) in what manner Government is planning to resolve the issue?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SACHIN PILOT): (a) Sir, Voice, SMS and individual e-mail communication can be intercepted and monitored by Security Agencies in readable format. However, Security Agencies are not able to intercept and monitor the communication made through Blackberry Messenger Service and Blackberry Enterprise Service in readable format.

- (b) As per Research in Motion (RIM), provider of Blackberry services, communication in case of enterprise e-mail is encrypted from device to device and key is dynamically created by Blackberry device. There is one to one correspondence between the key at device and the key at enterprise e-mail server, placed at the premises of enterprise customer. They have also stated that they cannot create any third party access in readable format because they do not have the key, which is dynamically generated.
- (c) Government is engaged with Research in Motion (RIM), the provider of Blackberry services, to find out a solution for the interception and monitoring of messenger chat and enterprise e-mail using Blackberry phone.

Access to calls and data to security agencies

2694. SHRI JAI PRAKASH NARAYAN SINGH: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state: