

customer management is being imparted as a continuous process; (ii) Better seating arrangements with comfort quality chairs are being provided in the new terminals; (iii) Better quality and user friendly trolleys have been provided in the terminals; (iv) Focus on maintaining cleanliness of the toilets including outsourcing of the conservancy and housekeeping jobs is being undertaken; (v) Better unit area norms per passenger adopted in the new terminals as per IMG norms for better comfort and passenger movement; (vi) Provision of passenger amenities like aerobridges, in-line baggage screening, escalators and travellers, air conditioned passenger lounges and more number of check-in counters for airline operations and check-in gates for security screening of the passengers; (vii) Follow up action on the suggestions given by the passengers and other user of the airport collected through Passenger Satisfaction Surveys; and (viii) Improvement in commercial facilities is also planned through better concessionaire control and management.

Modernisation of Varanasi and Lucknow Airports

2. DR. AKHILESH DAS GUPTA: Will the Minister of CIVIL AVIATION be pleased to state:

(a) the present status of renovation and modernization works at Varanasi and Lucknow airports in Uttar Pradesh; and

(b) by when these works are likely to be completed?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL):

(a) and (b) The new Terminal Building at Varanasi airport has already been completed. The work of the construction of new apron and control tower cum technical block at Lucknow airport has since been completed. The work of the construction of a new Terminal Building at Lucknow airport is in progress and is likely to be completed by March, 2011.

International status to Jaipur Airport

†3. SHRI ASHK ALI TAK: Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether it is a fact that Jaipur airport at Rajasthan has been declared an international airport;

†Original notice of the question was received in Hindi.

- (b) if so, whether Jaipur airport has all the amenities of an international airport; and
- (c) if not, the time by when Government proposes to develop it and make it suitable for international air services?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL):
 (a) to (c) Jaipur Airport was declared as an International Airport in 2006. The airport has all necessary amenities required at an international airport and international flights are already operating from this airport.

Cargo operations of NACIL

- †4. SHRI DHIRAJ PRASAD SAHU: Will the Minister of CIVIL AVIATION be pleased to state:
- (a) whether various private airlines are in the process of starting their own dedicated cargo services in order to capture increasing cargo market;
 - (b) if so, the steps taken by the National Aviation Company India Limited (NACIL) to increase its revenue share in the cargo business;
 - (c) whether NACIL proposes to create its separate cargo unit for their cost effective operations and also to create some strategic business units; and
 - (d) if so, the details thereof?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL):
 (a) At present Blue Dart Aviation, Deccan Cargo Express and Aryan Cargo are operating dedicated air cargo services.

(b) to (d) A freighter Committee within NACIL has been constituted to devise plan to increase its share in cargo business. A dedicated freighter service, which was temporarily suspended has been planned now to restart operation with new dedicated aircrafts soon. At present no separate SBU for the purpose is operational within NACIL.

Arrangement for Haj pilgrims

5. SHRI SABIR ALI:
 SHRI MOHAMMED ADEEB:
 Will the Minister of CIVIL AVIATION be pleased to states:

†Original notice of the question was received in Hindi.