

Shortage of manpower in IT Department

2195. SHRI ANIL MADHAV DAVE :

SHRI M.P. ACHUTHAN:

Will the Minister of FINANCE be pleased to state:

(a) whether it is a fact that there lies a shortage of hands to deal with the routine jobs in Income Tax Department such as tax refunds etc. causing delays to the tax payers;

(b) if so, the details thereof;

(c) whether it is also a fact that refund cheques if sent back by the tax payers for any corrections are not returned after carrying necessary corrections easily ordinarily and ordinarily takes a period of 3-4 years;

(d) whether Government is actively considering to take any expeditious step to fill up the vacant posts to ease the work pressure;

(e) if so, the details thereof; and

(f) if not, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI S.S. PALANIMANICKAM):
(a) and (b) The sanctioned and working strength in the Income Tax Department as on 31.3.2011 is as under:

Sanctioned	Working	% of working strength to
Strength	Strength	sanctioned strength
57793	41462	71.74

(c) Ordinarily, process of correction of refund cheques is done as soon as request is received. However, some delay may occur due to shortage of manpower.

(d) and (e) Direct Recruitment to the Group 'C' and Group 'A' cadres in the Income Tax Department is done regularly in each year through Staff Selection Commission and Union Public Service Commission respectively. Meetings of Departmental Promotion Committee (DPC) are also held periodically, as per Government of India instructions.

(g) Does not arise.