

(b) and (c) The VIP quota is utilized for pilgrims nominated by dignitaries and is available only to those applicants who participated in the draw of lots by State Haj Committees but were not successful. The nominations normally provides details of only names and cover numbers of the applicants.

(d) Nil, barring expenditure generally incurred on every Haj pilgrim.

#### Passport applications received at RPO, Jaipur

†3764. SHRI ASHK ALI TAK: Will the Minister of EXTERNAL AFFAIRS be pleased to state:

(a) the number of applications for making passports received by the passport office at Jaipur (Rajasthan) during the year 2012-13, the number of passports issued, the number of applications rejected by the office and the number of applications still pending; and

(b) the action being taken by Government to make the process of issuing passports easier, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS (SHRI E. AHAMED): (a) The details of applications received and passports issued by Regional Passport Office, Jaipur is as under:

	In the old System (01.01.2012 to 19.03.2012)	In the new PSK system (20.03.2012 to 30.04.2012)
The number of applications for making passports received by the passport office at Jaipur (Rajasthan) in 2012-13	50556	10151
The number of passports issued	41738	3826
The number of applications pending due to delayed Police Verification Report or incomplete documentation	8818	6325

(b) The Ministry has launched a Mission Mode Project named Passport Seva Project, in order “to deliver all Passport-related services to the citizens in a timely, transparent, more accessible, reliable manner & in a comfortable environment through streamlined processes and committed, trained & motivated workforce”. The Passport Seva Project (PSP) incorporates the global best practices in the passport

†Original notice of the question was received in Hindi.

issuance system. The key features of the PSP are enumerated below:—

- Establishing 77 Passport Seva Kendras (PSKs) for delivering all front-end citizen services.
- Creation of on-line Passport Portal [www.passportindia.gov.in] for offering Passport services.
- Providing links to designated points in Police department.
- Establishing a Central Passport Printing Facility (CPPF) for handling extra load of printing of Passports.
- Introduction of a multi-modal Information and Grievance handling system.
- Creating a centralized IT system linking all PSK's, Passport Offices, Police and Postal Departments.
- Introducing productivity linked incentive scheme for Government employees.

Under the Project, three Passport Seva Kendras under the jurisdiction of Regional Passport Office, Jaipur have been set up namely at Jaipur, Jodhpur and Sikar to provide better passport services to the citizens in Rajasthan.

#### **Arrangements for stay of Haj Pilgrims**

†3765. SHRI ASHK ALI TAK: Will the Minister of EXTERNAL AFFAIRS be pleased to state whether Government would arrange for the stay of Khadimul Hujjaj (Volunteers) along with the Haj Pilgrims instead of at Ajijia for the convenience of the Haj pilgrims of the State?

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS (SHRI E. AHAMED): The accommodation category of Khadimul Hujjaj is being marked in the Haj application Form by the respective State/Union Territory Haj Committees. The allotment of accommodation is made by the Consulate General of India, Jeddah, accordingly.

#### **Indians Killed Abroad**

†3766. SHRI OM PRAKASH MATHUR: Will the Minister of EXTERNAL AFFAIRS be pleased to state:

(a) the number of Indians murdered while working abroad during the past three years or the number of Indians killed at the site of work; and

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