

- Online booking of different services and complaints for landline and mobile are now available.
- MTNL is having Sanchar Haats in Delhi and Customer Service Centers (CSCs) at Mumbai, where customer can get various services like registration for new service, duplicate bills of cellular connection, bill payment, VCC cards etc.

Setting up of NIFTEM in Tamil Nadu

3013. SHRIMATI VASANTHI STANLEY: Will the Minister of FOOD PROCESSING INDUSTRIES be pleased to state:

(a) whether it is a fact that the country is losing more than ₹ 50,000 crore for want of storage facilities;

(b) the percentage of waste in Tamil Nadu in the agriculture produce in last three years; and

(c) whether the Ministry would consider setting up a new National Institute of Food Technology Entrepreneurship and Management (NIFTEM) in Tamil Nadu?

THE MINISTER OF STATE IN THE MINISTRY OF FOOD PROCESSING INDUSTRIES (SHRI CHARAN DAS MAHANT): (a) As per the report of Central Institute of Post Harvest Engineering and Technology (CIPHET) (ICAR Ludhiana), published in April, 2010, based on nationwide sample survey conducted in 106 districts of India during 2005 to 2007, the value of annual wastage of agricultural produce was estimated at about Rs. 44,000 crores at 2009 wholesale prices.

(b) CIPHET in its report has not indicated State-wise details of wastages of agricultural produce.

(c) There is no proposal to set up a National Institute of Food Technology Entrepreneurship and Management (NIFTEM) at Tamil Nadu. However, an Indian Institute of Crop Processing Technology (IICPT), an autonomous institute, is already functioning under the aegis of this Ministry at Thanjavur, Tamil Nadu. IICPT offers B. Tech, M. Tech and Ph. D programmes in Food Process Engineering. IICPT focuses research in major theme areas like new food product development, development of new equipment and development of indigenous technology apart from undertaking extensive outreach and training programmes.