

new BTS tower in village Bareng is not techno economical for BSNL. In respect of Mainassi Sarraiya village it has been reported that BTS tower installed and working at Ramkot is situated at a radial distance of about 2 Kms from Mainassi Sarraiya. Further, a new BTS tower has recently been installed at Newada Mansoorpur which is at a distance of 900 meters only from Mainassi Sarraiya after commissioning of which there will be improved coverage in Vill-Mainassi Sarraiya.

Apart from this TRAI has recently implemented web portal www.tccms.gov.in for facilitating consumers to lodge their complaints with their service providers. The individual consumer complaints received in TRAI are forwarded online through this web portal to the concerned service provider for redressal. As per the details available in this web portal, during the period 01.08.2012 to 12.03.2013, sixteen complaints and twenty one complaints were receded from customers of UP(W) and UP(E) service areas respectively, relating to poor mobile signal.

TRAI has been taking various steps to ensure quality of service by Cellular Mobile Service providers. Some of these steps are given below:

- (i) TRAI has been monitoring the performance of Cellular Mobile Service against the benchmarks given for the various parameters laid in Quality of Service Regulations through Quarterly and Monthly Performance Monitoring Reports. In addition, POI congestion is also being monitored on monthly basis.
- (ii) TRAI also undertakes objective assessment of the Quality of Service of Cellular Mobile Services through an independent agency. A customer satisfaction survey is also conducted quarterly through this agency. The results of these audit and survey were widely published for public/ Stakeholders knowledge.
- (iii) TRAI has been following up with the Service Providers for addressing deficiencies in meeting the Quality of Service benchmarks.

Import of technological items devices

2073. SHRI NARESH AGRAWAL: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether Government has taken note of the increase in import of technological items and devices in the recent years, and the details thereof;

- (b) whether Government has taken any steps to address the situation;
- (c) if so, the details thereof; and
- (d) if not, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI MILIND DEORA): (a) The import of Electronic Goods during the last three years has increased as given below:

Year	Value (Rs. crore)
2009-10	99418.61
2010-11	121017.19
2011-12	156503.62

Source: Directorate General of Commercial Intelligence and Statistics, Kolkata.

(b) and (c) Yes, Sir. To promote manufacturing of electronic goods indigenously and reduce dependence on imports, Government has notified the National Policy on Electronics (NPE) 2012 for the promotion the Electronics System Design and Manufacturing (ESDM) sector in the country. The Policy envisions creating a globally competitive ESDM industry to meet the country's needs and serve the international market. Several Schemes including Modified Special Incentive Package Scheme (M-SIPS) to offset disability and attract investments in ESDM industries; Electronics Manufacturing Clusters (EMC) Scheme to provide world-class infrastructure for the ESDM Sector; Policy for providing preference to domestically manufactured electronic products, in procurement of those electronic products which have security implications for the country and in Government procurement; and Scheme for mandatory registration of identified electronic products for meeting specified safety standards have already been approved.

- (d) Does not arise.

Proposal to set up telecom finance corporation

2074. SHRI T.M. SELVAGANAPATHI: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether it is a fact that Government is considering to set up a Telecom Finance Corporation;