

(b) if so the details thereof indicating advantage therefrom?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU)(a)No, Sir

(b) Does not arise..

Throwforwarding of projects

1936. SHRI TARINI KANTA ROY: Will the Minister of RAILWAYS be pleased to state:

(a) whether it is a fact that railways have a throw forwards of projects of Rs.. 47354 crores as on 1st April, 2005..

(b) whether inclusion of large number of projects in 1990s from 1996 onwards without requisite surveys is one of the reasons for the huge throwforward;

(c) if so, the number of projects which were included without the requisite surveys; and

(d) from where the money would come to complete those projects?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU) : (a) Yes, Sir,

(b) A number of projects have been taken up since 1996 throughout the country, which has resulted into huge throwforward of projects,

(c) 21 new line and 17 gauge conversion projects were included in various Budget without requisite surveys.

(d) The funds are being provided through budgetary support. Also a number of initiatives have been taken to generate additional resources for funding the projects.

Internet connected call centres

1937. SHRIMATI PREMA CARIAPPA:

PROF. ALKA BALRAM KSHATRIYA:

Will the Minister of RAILWAYS be pleased to state:

(a) whether Railways propose to set up internet connected call centres

[9 December, 2005]

RAJYA SABHA

in all the State Capitals to provided information to passengers on all matters relating to train operations;

(b) if so, the details thereof;

(c) whether it would be a round-the clock service in the country; and

(d) if so, the details thereof indicating those that would be opened in the Gujarat and Karnataka States?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R.

VELU) : (a) and (d) intergrated Train Enquiry System (ITES) will be set up by providing call centres throughout the country. This will provide service round the clock but will not be internet based. Two call centres at Patna and Bangalore have already been made operational on trial basis. The main features of the call centres would be.

(a) A universal telephone number 139 will be provided without prefixing any Subscriber Trunk Dialing (STD) code to get connected to the call centre. relating to tram operations;;

(b) if so, the details thereof,;

(c) whether would be a round-the-clock service in the country; and

(d) if so, the delate thereof indicating those that would be opened the Gujarat and Karnataka Slates?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU): (a) and (d) Integrated Train Enquiry System (ITES) will be set up by providing call centres throughout the country- This will proide service round the clock but will not be internet based. Two call centres at Patna and Bangalore have already been made operational on that basis.. The main features off the call centres would be:

(i) A unweirsal telephone number 139 will be provide without prefixing any Subscriber trunk Dialing (STD) code to get connected to the call centre,

(ii) Both Interactive *Voice* Response System (IVRS) and manual enquiry will disseminate information on train running status.

Locations have not been decided for these call centres.

Compensation to dispossessed land holders

† 1938. SHRI VASANT CHAVAN: will the Ministar of RAILWAYS be pleased to state

(a) whether during laying of Konkan Railways track the individual whose lands were acquired by the Railways are provide with compenstion and employment in Railways;

(b) if so, till now how many persons have been provided with employment

(c) toe number of persons yet to get compensation or employment; and

(d) by when this entire exercise will be completed?

† Original notice of the question was received in Hindi