(c)   whether Government has initiated any investigation in this matter;

(d)   if so, the details thereof and the action taken against the culprits so far; and

(e)   the details of steps taken or proposed to be taken to prevent such incidents in future?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI MANOJ SINHA): (a) One complaint in connection with booking of tickets for travellers to Konkan region for upcoming Ganesh festival has been received on 01.07.2014.

(b)   An investigation into the matter has already been initiated.

(c)   Yes, Sir, as indicated at (b) above.

(d)   Based on the investigation report, action will be initiated as per rules.

(e)   During the Ganesh festival season, a large number of people travel from Mumbai to Konkan region. Passengers get confirmed accommodation to the extent of berths/seats available. Owing to the huge rush, the available capacity gets exhausted within a short time after the opening of the booking. Special trains are running and extra coaches are attached to regular trains to cater to the surge in demand. For the Ganesh festival this year, special trains have already been planned to be run between Mumbai - Ratnagiri/Sawanthvadi and between Madgaon-Mumbai/Ahmedabad.

## Special trains for Ganesh festival

1945. SHRI SANJAY RAUT: Will the Minister of RAILWAYS be pleased to state:

(a)   whether Railways have made special arrangements/special trains during the peak period of Ganesh festival in Maharashtra, particularly in Mumbai-Konkan region;

(b)   if so, the details thereof; and

(c)   if not, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI MANOJ SINHA): (a) to (c) Yes, Sir. Special trains are being run to clear extra rush of passengers during peak seasons, festivals, special events including for Ganesh festival in Maharashtra which include Mumbai-Konkan region keeping in view the pattern of traffic, commercial justification, operational feasibility and availability of resources. Running of special trains on various sectors is a continuous process.