

**Delay and cancellation of flights of Air India**

950. PROF M.V. RAJEEV GOWDA: Will the Minister of CIVIL AVIATION be pleased to state:

- (a) the number and the details of Air India flights witnessed delay and cancellations during the last three months;
- (b) whether the reasons for frequent flight delays and cancellation has been established through any inquiry;
- (c) the details of the committee, if any, investigating the reasons for delays and cancellations;
- (d) whether Air India is facing any shortage of flight crew and if so, the details thereof; and
- (e) whether there has been overbooking of flights on part of Air India contributing to delay and cancellation of flights and if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION (DR. MAHESH SHARMA): (a) The Number of flights cancelled and delayed during the period August to October, 2014 are 771 and 9836 respectively. The details are given in Statement (*See below*).

(b) and (c) In accordance with the DGCA Regulatory requirement all service delays are technically analysed and investigated by a permanent “Defects and Delays Analysis Committee” on a regular basis every 15 days, for taking necessary preventive/corrective actions. The technical reliability issues are taken up with manufacturers/vendors for improvement in the systems. In addition to this, all incidents resulting in delays/cancellations are investigated by a Interdepartmental Permanent Investigation Board (PIB), which also includes DGCA Air Safety Official. The PIB meets on a monthly basis to finalise the cause and to take preventive/corrective actions.

(d) No, Sir. There is no shortage of flight crew.

(e) No, Sir. However, in certain cases, the cancellation of flights and consequent re-accommodation of cancelled flight passengers on other flights, may have resulted in more passengers than the aircraft capacity.

**Statement**

*Details of cancellations and delays of Air India flight during  
August, September and October 2014*

Summary	Aug., 14	Sept., 14	Oct., 14	Total for last three month
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**I. No. of Flight (Departure/Take Offs)**

a. Flights Schedule	12662	11975	12696	37333
b. Flight Cancelled	382	215	174	771
c. Flight Operated (a-b)	12280	11760	12522	36562
d. Flight Delayed >mins	3207	2707	3922	9836
e. On time departures (c-d)	9073	9053	8600	26726

**II. On Time percentage**

OTP % (On Time Departures/ Flight Operated)* 100	73.9%	77.0%	68.7%	73.1%
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**III. Breakup of Cancellations (as per IATA Heads)**

Sl. No.	Reason of Cancellation	Counts	Rate (%)	Counts	Rate (%)	Counts	Rate (%)	Total Counts for last months
1	2	3	4	5	6	7	8	9
1.	Damage to Aircraft	0	0.0%	0	0.0%	0	0.0%	0
2.	Air Traffic Flow Management	0	0.0%	8	0.1%	10	0.1%	18
3.	Cargo and Mail Handling	0	0.0%	0	0.0%	0	0.0%	0
4.	Commercial / Marketing	22	0.2%	2	0.0%	9	0.1%	33
5.	Miscellaneous	100	0.8%	29	0.2%	60	0.5%	189
6.	Flight Operations and Crewing	39	0.3%	33	0.3%	19	0.2%	91
7.	Passenger and Baggage Handling	4	0.0%	0	0.0%	5	0.0%	9
8.	Aircraft & Ramp handling	0	0.0%	0	0.0%	0	0.0%	0

1	2	3	4	5	6	7	8	9
9.	Reactionary	3	0.0%	5	0.0%	2	0.0%	10
10	Technical and Aircraft Equipment	200	1.6%	114	1.0%	25	0.2%	339
11	Weather	14	0.1%	24	0.2%	44	0.4%	82
	TOTAL (Same as 1.b above)	382	3.1%	215	1.8%	174	1.4%	771

**IV. Breakup of details (>15 Min as per IATA Heads):**

Sl. No.	IATA Delay Head	Counts	Rate (%)	Counts	Rate (%)	Counts	Rate (%)	Total Counts for last months
1.	Reactionary	2289	18.6%	1983	16.9%	3028	24.2%	7300
2.	Weather	37	0.3%	34	0.3%	28	0.2%	99
3.	Miscellaneous	19	0.2%	42	0.4%	24	0.2%	85
4.	Airport and Govt. Authorities	128	1.0%	101	0.9%	154	1.2%	383
5.	Technical	203	1.7%	173	1.5%	174	1.4%	550
6.	Flight Operations and Crewing	168	1.4%	84	0.7%	197	1.6%	449
7.	Air Traffic Flow Management	209	1.7%	167	1.4%	139	1.1%	515
8.	Passenger and Baggage Handling	71	0.6%	54	0.5%	75	0.6%	200
9.	Aircraft & Ramp Handling	66	0.5%	53	0.5%	72	0.6%	191
10.	Damage to Aircraft	11	0.1%	12	0.1%	7	0.1%	30
11.	EDP Equipment failure#	4	0.0%	2	0.0%	20	0.2%	26
12.	Cargo & Mail Handling	0	0.0%	1	0.0%	1	0.0%	2
13.	AI Specific Delay	2	0.1%	1	0.0%	3	0.0%	6
	TOTAL No. Occurrences of Delays	3207	26.1%	2707	23.0%	3922	31.3%	9836

Rate (%) = Counts/Flight Operated)\*