

(c) The Terms of Reference of the Commission provide that the Commission will make its recommendations, keeping in view, *inter alia*, the likely impact of the recommendations on the finances of the State Governments, which usually adopt the recommendations with some modifications.

(d) to (f) The Commission is required to submit its report on its Terms of Reference. However, no Report, including any interim one, has so far been submitted by the Commission.

#### **Problems faced by senior citizens in UCO Bank**

231. SHRI BAISHNAB PARIDA: Will the Minister of FINANCE be pleased to state:

(a) whether UCO Bank Branch at No.5-Parliament Street, New Delhi-1 is surrounded by Central Government offices/residential complex;

(b) whether both serving and retired Government officials are operating their bank accounts in this bank;

(c) whether such account holders, especially old-aged/handicapped pensioners face difficulty in obtaining their cheque-books, as and when they visit this bank;

(d) whether the difficulties so faced by them have been brought to the notice of concerned officials and are yet to be addressed; and

(e) whether Government will help address the problem of elderly persons on humanitarian grounds?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI JAYANT SINHA): (a) and (b) Yes, Sir.

(c) to (e) The bank has opened senior citizen lounge equipped with all the facility to help senior citizens, old-aged handicapped for smooth operation of their account and rendering specialized services for them as and when they visit the branch. Whenever any complaints are brought to the notice of the bank, the same are redressed immediately and there is no complaint pending with the bank at present.

#### **Steps taken for allowing hassle free business**

232. DR. T. SUBBARAMI REDDY: Will the Minister of FINANCE be pleased to state:

(a) whether Government's attention is drawn to the report on ranking of countries in terms of protecting minority shareholders, credit availability etc., by the World Bank Group released in Washington recently;