

(c) the details with names of miscellaneous articles contractors working at present at New Delhi, Hazrat Nizamuddin, Delhi and Anand Vihar railway stations; and

(d) the details of stalls, counters, trolleys and open spaces allotted to each Miscellaneous Article contractors at present?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI MANOJ SINHA) : (a) No, Sir.

(b) Does not arise.

(c) and (d) The details of Miscellaneous Articles Contractors working at present at Delhi Division of Northern Railway are as under:-

Sl. No.	Name of the station	Name of the contractor	Miscellaneous articles units			
			Stall	Trolley	Tray/ Counters	Open space
1.	Delhi	Maqbool Illahi & Sons	1	--	--	--
2.	Delhi	Krishna & Co.	--	2	6	--
3.	New Delhi	P. C & Sons	1	4	12	--
4.	Hazrat Nizamuddin	P. C & Sons	3	--	10	--
TOTAL			5	6	28	

**Policy for rehabilitation of handicapped STD/PCO booth operators**

1888. SHRI M.P. ACHUTHAN : Will the Minister of RAILWAYS be pleased to state:

(a) whether Government/Chairman, Railway Board have received representations from Additional District and Session Judge, Delhi *vide* letter No. DSLSA/MSO/MISC/12/2051 dated 23 March, 2012 regarding conversion of STD/PCO booths into multi-purpose stalls operated by handicapped persons at railway stations on humanitarian grounds;

(b) if so, the action taken thereon;

(c) whether any policy has been framed for rehabilitation of handicapped persons operating STD/PCO booths since long and whose livelihood is solely dependent thereon; and

(d) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI MANOJ SINHA) : (a) and (b) Yes, Sir. A representation from Additional District and Session Judge, Delhi was received for conversion of STD/PCO booth into multi-purpose stall operated by handicapped persons. There is no policy to convert STD/PCO booths into multi-purpose stalls, at present.

(c) and (d) In order to help STD/PCO booth operators, including handicapped persons, to earn better livelihood, permission has been granted for sale of SIM cards (new connections), mobile phones and related accessories on payment of certain additional licence fee in the existing STD/PCO booths. General Managers of Zonal Railways have been delegated power for granting extension of one year to the STD/PCO operated by handicapped persons on the basis of satisfactory performance of the licensee, etc.

#### **Underperformance of North-East frontier railway**

1889. SHRIMATI WANSUK SYIEM : Will the Minister of RAILWAYS be pleased to state:

(a) whether North-East Frontier Railway, serving the North Eastern States, has been underperforming in ensuring passenger safety, hygiene, punctuality, upkeep of coaches and station premises;

(b) whether sub-standard coaches, long overdue to be declared as scrap, are being used in long-distance south-bound trains, originating from Assam;

(c) whether most of the rakes in south-bound express trains are unserviceable with faulty plumbing and light facilities, absence of water storage tanks and coaches are infested with rodents in under frame cavities; and

(d) whether the food served both on-board and on station platforms are stale, unhygienic and over priced?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI MANOJ SINHA) : (a) No, Sir.

(b) No, Sir. All coaches are within their permitted service life.

(c) No, Sir. Rakes are being maintained as per prescribed schedule and deficiencies wherever noted are attended during maintenance. Pest and Rodent control treatment of coaches is also being done.