

(b) whether Government has opened a new portal for registering complaints of consumers where complaints can be registered online and if so, the details thereof?

THE MINISTER OF STATE OF THE MINISTRY OF PETROLEUM AND NATURAL GAS (SHRI DHARMENDRA PRADHAN): (a) In order to provide greater choice to LPG customer to select his/her distributor and to bring competition among distributors to improve customer service, portability was launched in 24 cities on 05.10.2013 and subsequently extended to 484 districts covering 32 States. Under this Scheme, the customer is allowed to choose a distributor of his/her choice within the cluster of distributors, with common area of operations, within the company and across companies *i.e.* IOC-HPCL-BPCL. The customer can avail this facility free of cost.

(b) Yes, Sir. Government has launched *mylpg.in* portal in June 2014. The portal is available in 12 languages. The portal helps the consumer to carry out LPG related activities on line at one place at his/her convenience. *mylpg.in* provides a host of facilities, which include registering for a new connection, booking a cylinder, tracking its status, viewing consumption history for 12 months, "Giving Up" subsidy, opting for portability, giving feedback/complaints to Public Sector Oil Marketing Companies (OMCs) etc. The complaints registered by consumers online on this portal are replied by the concerned OMCs in a time bound manner with a matrix in place for monitoring.

Import and export of steel

1888. SHRI AHMED PATEL: Will the Minister of STEEL be pleased to state:

(a) whether the country became net importer of steel again in 2014-15 after becoming a net exporter of steel in 2013-14 and if so, the details thereof and the reasons therefor;

(b) the details of import and export of steel during each of the last three years and during the current year, country-wise; and

(c) the product/variety-wise details of the production of steel in the country during each of the last three years and during the current year?

THE MINISTER OF STEEL (SHRI NARENDRA SINGH TOMAR): (a) Yes, Sir. India was a net importer of about 3.73 MT of finished steel during 2014-15. There were rise in imports mainly from countries like China, South Korea and Japan and marginal decline in exports.

(b) Details are given in the Statement-I (*See below*).

(c) Details are given in the Statement-II (*See below*).

Statement-I*Details of steel exports*

(in thousand tonnes)

Country	2012-13			2013-14			2014-15			April - June 2015		
	Carbon Steel	Alloy/ Stainless	Total	Carbon Steel	Alloy/ Stainless	Total	Carbon Steel	Alloy/ Stainless	Total	Carbon Steel	Alloy/ Stainless	Total
1	2	3	4	5	6	7	8	9	10	11	12	13
Australia	9.1	1.5	10.6	46.2	2.1	48.3	46.3	3.0	49.3	5.7	0.3	5.9
Baharin	94.7	0.2	94.9	14.7	0.0	14.7	8.3	0.1	8.5	3.3	0.0	3.3
Bangladesh	135.9	31.8	167.7	239.3	3.5	242.8	268.6	3.1	271.7	109.2	0.3	109.4
Belgium	320.0	30.9	350.9	301.5	25.0	326.5	156.9	37.6	194.5	59.9	9.8	69.7
Bhutan	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Brazil	6.9	15.6	22.5	26.5	11.1	37.6	31.8	10.4	42.2	2.6	0.7	3.3
Canada	21.2	7.0	28.2	59.7	0.9	60.6	123.6	3.9	127.5	4.6	0.5	5.1
Chile	15.2	0.3	15.5	12.9	5.5	18.3	9.0	0.5	9.5	2.3	0.1	2.4
China	1.0	3.2	4.2	7.6	3.6	11.2	1.2	3.5	4.7	0.4	0.5	0.9
Colombia	15.3	2.9	18.2	32.4	2.4	34.7	28.1	3.7	31.8	1.6	0.7	2.3
Congo	12.6	0.0	12.6	6.3	0.4	6.8	3.8	0.0	3.8	0.8	0.0	0.8
Denmark	12.5	1.8	14.3	0.4	1.9	2.2	7.0	2.6	9.6	0.6	0.4	0.9

1	2	3	4	5	6	7	8	9	10	11	12	13
Djibouti	32.6	0.0	32.6	17.6	0.5	18.1	20.8	0.6	21.5	3.0	0.3	3.3
Ecuador	48.1	1.1	49.2	46.5	1.4	47.9	30.8	1.2	32.0	4.4	0.1	4.5
Egypt	4.2	6.4	10.6	31.7	1.7	33.4	6.1	5.6	11.7	4.3	0.5	4.7
Ethiopia	98.9	0.4	99.3	112.1	0.6	112.6	132.9	0.3	133.2	35.9	0.3	36.2
Finland	0.2	1.7	1.9	0.1	0.3	0.4	0.2	0.3	0.6	0.1	0.0	0.1
France	20.5	1.0	21.4	5.8	1.8	7.6	5.8	2.9	8.7	8.3	0.3	8.6
Germany	9.2	24.2	33.4	6.5	22.4	28.9	21.6	28.9	50.5	4.1	6.4	10.5
Ghana	62.9	0.1	63.0	68.2	0.2	68.4	39.3	0.0	39.3	5.2	0.0	5.2
Greece	6.6	0.0	6.6	9.3	0.1	9.4	11.8	0.5	12.2	2.1	0.0	2.1
Indonesia	20.6	53.8	74.4	73.6	59.1	132.7	42.2	46.4	88.5	8.9	15.5	24.4
Iran	103.6	7.0	110.5	175.6	8.3	183.9	482.4	12.1	494.6	39.6	2.5	42.1
Iraq	10.3	0.0	10.3	19.6	0.0	19.6	7.9	2.0	10.0	12.1	0.0	12.1
Israel	2.2	0.4	2.6	3.2	0.5	3.7	4.5	1.0	5.5	0.2	0.1	0.3
Italy	215.5	29.5	245.0	352.4	20.9	373.3	496.4	29.0	525.4	94.2	10.3	104.5
Japan	0.3	1.8	2.1	0.4	0.3	0.8	0.4	0.2	0.6	0.1	0.0	0.2
Jordan	13.7	0.0	13.7	3.4	0.0	3.4	0.7	0.1	0.7	1.8	0.0	1.8
Kazakhstan	0.0	0.1	0.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

264 Written Answers to

[RAJYA SABHA]

Unstarred Questions

Kenya	200.4	0.4	200.8	274.9	3.6	278.5	79.0	1.5	80.4	6.9	0.3	7.2
Korea	27.9	11.9	39.8	3.2	16.8	20.0	3.3	22.0	25.3	2.7	1.4	4.1
Kuwait	24.7	16.7	41.4	26.3	0.1	26.4	12.6	0.2	12.8	2.8	0.1	2.9
Madagascar	17.2	0.2	17.5	14.5	0.0	14.5	11.8	0.0	11.8	3.6	0.0	3.6
Malayasia	60.4	3.1	63.4	66.7	3.6	70.3	93.2	4.6	97.7	7.1	0.5	7.6
Maldives	7.3	0.0	7.3	3.6	0.0	3.6	4.3	0.0	4.3	3.0	0.0	3.0
Mexico	3.2	3.1	6.3	3.2	26.3	29.5	38.1	5.6	43.7	10.1	1.5	11.5
Morocco	0.1	0.3	0.4	0.2	0.5	0.6	0.2	5.7	5.9	0.0	0.3	0.3
Myanmar	41.0	0.6	41.7	56.9	0.1	57.0	28.9	0.9	29.8	4.5	0.0	4.5
Nepal	1.9	0.0	1.9	110.4	0.6	111.0	312.6	1.2	313.8	83.2	0.2	83.4
Nigeria	88.1	0.1	88.1	100.9	7.7	108.6	30.3	2.3	32.6	14.9	0.0	14.9
Peru	54.9	5.9	60.7	25.0	1.4	26.5	43.0	3.8	46.8	10.8	7.9	18.7
Philippines	6.7	0.4	7.1	11.3	0.6	11.9	4.7	1.4	6.1	0.3	0.3	0.5
Poland	7.1	8.2	15.3	24.3	11.8	36.1	17.6	13.0	30.6	3.8	5.3	9.0
Qatar	15.0	0.2	15.1	14.4	0.2	14.6	10.9	0.7	11.6	2.2	0.0	2.2
Romania	27.1	0.2	27.3	27.7	0.3	28.0	27.5	0.3	27.7	5.4	0.0	5.4
Russia	73.3	13.7	86.9	52.1	19.1	71.2	7.9	19.1	27.0	0.3	1.9	2.2
Saudi Arabia	290.5	14.6	305.1	250.3	75.3	325.6	153.0	118.0	271.0	15.6	2.8	18.4

Written Answers to

[5 August, 2015]

Unstarred Questions 265

1	2	3	4	5	6	7	8	9	10	11	12	13
South Africa	86.1	2.5	88.5	52.8	3.6	56.3	31.9	5.0	36.9	5.9	0.7	6.5
Spain	168.0	18.7	186.7	133.5	10.8	144.3	166.4	11.2	177.6	19.6	3.5	23.1
Sri Lanka	132.7	1.6	134.3	202.0	1.4	203.4	238.8	0.8	239.6	54.8	0.2	54.9
Sweden	3.3	1.2	4.5	3.3	1.2	4.5	3.2	2.0	5.2	0.2	0.4	0.6
Taiwan	24.0	3.8	27.9	73.0	6.7	79.7	46.1	9.6	55.6	1.8	1.2	3.0
Tanzania	93.3	0.1	93.4	87.9	0.4	88.3	40.6	0.6	41.2	8.9	0.0	8.9
Thailand	411.3	113.5	524.8	246.1	27.8	273.9	104.7	78.5	183.2	18.3	3.9	22.1
Turkey	12.2	21.8	34.0	16.7	18.1	34.8	7.9	41.2	49.1	4.4	5.5	9.9
U.K.	19.4	2.8	22.2	101.8	24.6	126.4	21.3	28.6	49.9	2.9	1.8	4.7
UAE	611.1	40.3	651.4	503.2	8.1	511.2	593.5	12.8	606.2	71.9	2.7	74.5
Ukraine	1.3	1.1	2.4	7.3	1.2	8.5	8.9	2.0	10.9	0.3	0.1	0.3
USA	335.6	43.6	379.2	519.4	13.2	532.6	492.6	79.0	571.6	132.2	4.7	136.9
Vietnam	165.3	18.1	183.4	401.4	12.9	414.2	147.5	15.6	163.1	2.5	3.5	6.0
Other	595.0	42.4	637.4	512.3	6.7	519.0	482.1	5.1	487.2	107.3	1.8	109.1
TOTAL	4898.8	613.5	5512.3	5599.6	478.9	6078.5	5252.5	691.4	5943.9	1022.5	102.0	1124.4

Source: JPC

266 Written Answers to

[RAJYA SABHA]

Unstarred Questions

Details of steel imports

(in thousand tonnes)

Country	2012-13			2013-14			2014-15			April-June 2015		
	Carbon Steel	Alloy/ Stainless	Total Imports	Carbon Steel	Alloy/ Stainless	Total Imports	Carbon Steel	Alloy/ Stainless	Total Imports	Carbon Steel	Alloy/ Stainless	Total Imports
1	2	3	4	5	6	7	8	9	10	11	12	13
Argentina	2.1	0.0	2.1	0.5	0.0	0.5	1.7	0.0	1.7	0.0	0.0	0.0
Australia	25.9	0.8	26.7	5.8	0.5	6.3	9.0	0.8	9.9	1.4	0.2	1.6
Baharin	5.3	6.9	12.2	4.9	0.2	5.0	6.9	0.1	7.0	1.8	0.0	1.8
Bangladesh	0.3	0.0	0.3	0.1	0.0	0.1	0.0	0.0	0.0	0.0	0.0	0.0
Belgium	154.1	16.2	170.3	70.1	25.2	95.3	113.5	17.4	130.9	28.0	3.6	31.6
Brazil	177.9	57.1	235.0	70.7	6.5	77.2	135.2	10.9	146.1	0.9	0.4	1.3
Canada	42.2	3.6	45.8	15.5	3.7	19.2	8.4	0.7	9.1	1.1	0.0	1.1
Chile	0.1	0.0	0.1	0.1	0.0	0.1	0.3	0.0	0.3	0.2	0.0	0.2
China	832.4	855.9	1688.2	646.8	441.7	1088.4	1753.8	1856.7	3610.5	370.2	353.1	723.3
Denmark	10.7	0.0	10.7	12.7	0.0	12.7	20.0	0.0	20.0	4.5	0.0	4.5
Djibouti	0.4	0.0	0.4	0.0	0.0	0.0	0.0	0.0	0.0	0.6	0.0	0.6
Egypt	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Finland	0.6	11.8	12.4	1.7	12.1	13.8	2.2	9.6	11.8	0.6	3.2	3.8

Written Answers to

[5 August, 2015]

Unstarred Questions 267

1	2	3	4	5	6	7	8	9	10	11	12	13
France	103.2	23.8	127.0	24.8	11.9	36.7	122.1	34.3	156.4	22.5	2.5	24.9
Germany	429.3	144.5	573.8	136.5	53.2	189.7	103.4	51.8	155.2	73.5	15.8	89.3
Ghana	0.1	0.0	0.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Hongkong	3.2	0.1	3.2	0.6	0.1	0.7	1.5	0.2	1.7	0.2	0.1	0.2
Indonesia	1.2	4.3	5.5	0.2	2.1	2.3	157.1	0.4	157.5	147.3	0.0	147.3
Iran	129.0	0.2	129.2	92.8	34.9	127.7	0.0	0.0	0.0	0.0	0.0	0.0
Italy	75.3	10.5	85.8	17.3	8.3	25.6	49.1	7.1	56.2	7.3	1.8	9.1
Japan	1452.6	134.2	1586.7	1232.8	122.8	1355.7	1415.7	186.3	1601.9	523.9	70.1	594.0
Jordan	0.0	0.0	0.0	0.2	0.0	0.2	0.0	0.0	0.0	0.2	0.0	0.2
Kazakhstan	14.1	0.0	14.1	8.1	0.0	8.1	8.9	0.0	8.9	0.0	0.0	0.0
Korea	1556.9	107.4	1664.3	1174.1	146.6	1320.7	1754.7	171.9	1926.7	550.6	68.8	619.4
Kuwait	20.7	0.0	20.7	26.1	0.0	26.1	47.2	0.0	47.2	1.8	0.0	1.8
Lebanon	0.4	0.0	0.4	0.2	0.0	0.2	0.0	0.0	0.0	0.0	0.0	0.0
Macedonia	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Malayasia	20.7	27.6	48.4	21.5	11.3	32.8	44.2	61.1	105.3	11.6	10.2	21.8
Netherland	26.4	1.1	27.5	21.5	0.6	22.1	43.7	1.3	45.0	8.1	0.3	8.5

268 Written Answers to

[RAJYA SABHA]

Unstarred Questions

Romania	10.4	0.1	10.5	24.2	2.1	26.2	10.6	0.6	11.1	0.5	0.0	0.5
Russia	439.4	96.8	536.2	129.3	18.1	147.4	201.7	26.9	228.5	58.9	0.0	58.9
Saudi Arabia	42.4	0.1	42.5	62.8	5.0	67.8	4.0	0.2	4.2	0.2	0.0	0.3
South Africa	46.1	23.0	69.0	26.8	26.2	53.0	76.2	22.2	98.4	19.8	10.3	30.1
Spain	59.5	14.2	73.7	15.3	5.8	21.1	23.6	6.1	29.7	3.9	1.9	5.8
Sri Lanka	0.3	0.0	0.3	0.2	0.0	0.2	0.1	0.0	0.1	0.0	0.0	0.0
Taiwan	185.8	14.3	200.1	105.0	13.8	118.8	167.9	22.7	190.6	39.5	5.3	44.8
Thailand	13.2	5.4	18.6	17.2	4.7	21.9	11.7	4.2	15.9	14.0	0.2	14.2
Turkey	21.7	14.6	36.3	13.2	1.0	14.1	27.1	2.0	29.1	0.3	0.2	0.4
U.K.	77.4	3.5	80.9	29.2	3.4	32.6	38.7	2.3	41.0	10.6	1.1	11.7
UAE	148.9	0.8	149.6	49.1	5.6	54.7	185.8	0.5	186.3	57.0	1.0	57.9
Ukrain	389.6	33.1	422.7	209.2	114.0	323.2	314.6	34.5	349.1	94.4	1.5	95.9
USA	151.8	15.5	167.3	83.3	20.4	103.7	130.6	13.6	144.2	19.7	5.1	24.8
Other	343.1	75.7	418.8	195.9	56.6	252.6	423.2	56.3	479.5	128.9	9.5	138.4
TOTAL	7014.5	1702.8	8717.2	4546.1	1158.3	5704.5	7414.2	2602.5	10016.8	2203.7	566.2	2769.9

Source: JPC

Written Answers to

[5 August, 2015]

Unstarred Questions 269

Statement-II*Production of steel in the country*

(in thousand tonnes)				
Item	2012-13	2013-14	2014-15	April- June 15
SEMIS	31380	38315	39109	9657
Finished Steel				
1.Non-Flat Products				
Bars and Rods	28795	29550	31926	8604
Structurals	5932	6896	7483	1998
Rly. Materials	938	887	835	188
TOTAL NON-FLAT	35665	37333	40244	10790
1.Flat Products				
Plates	4161	3896	4004	1009
HR Coil/Skelp	19391	20806	19315	4606
HR Sheets	555	920	1574	434
CR Coil/Sheets	7654	7722	7048	1931
GP/GC Sheets/Coil	6287	6898	6687	1761
Elect. Sheets	155	126	125	31
TIN Plates Includ Waste/Waste	301	344	313	84
TMBP	5	3	0	0
Pipes Large Dia	2007	1978	2055	563
TIN Free Steel	16	12	0	0
TOTAL FLAT	40532	42705	41121	10419
TOTAL FINISHED STEEL (NON-ALLOY)	76197	80038	81365	21209
TOTAL STEEL (NON ALLOY)				
Non-Flat Alloy/Stainless Steel	3698	5138	6237	1678
Flat Alloy/Stainless Steel	1787	2499	3089	830
TOTAL ALLOY/STAINLESS STEEL	5485	7637	9326	2508
GRAND TOTAL FINISHED STEEL	81682	87675	90691	23717

Source: JPC