

Sl. No.	Name of Internet Service Provider
13.	Sify Technologies Ltd.
14.	Tata Communications Ltd.
15.	Tata Teleservices (Maharashtra) Ltd.
16.	Trikon Electronics Pvt. Ltd.
17.	VIVA Communications Pvt. Ltd.
18.	World Phone Internet Services Pvt. Ltd.
19.	You Broadband India Pvt. Ltd.

Communication system running into losses

†2134. SHRI RAMNATH THAKUR: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether it is a fact that the communication system in the country has failed and is running into heavy losses;
- (b) if so, the details thereof;
- (c) whether it is also a fact that because of giving recognition and promoting private companies, the communication system of the Government is constantly out of order;
- (d) if so, the losses being incurred by Government; and
- (e) the details of action being taken in this regard?

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI RAVI SHANKAR PRASAD): (a) and (b) No, Sir. India has 10020.08 lakh numbers of telephone subscribers with teledensity of 79.67% upto May, 2015. Provision of telecommunications services is a commercial endeavour and licensed service provider may make profits or losses depending on the efficiency of business operation, for telecommunication. The Department of Posts handles more than 600 crore mail pieces every year and is the only agency in the country that touches each and every individual in the country.

- (c) to (e) No, Sir. Telecom Regulatory Authority of India (TRAI) monitors the

† Original notice of the question was received in Hindi.

quality of all telecom service providers periodically. Department of Posts is monitoring the postal services. Government raised ₹ 30624.40 crore (provisional) as license fee and spectrum usage charges and others from the telecom sector in financial year 2014-15. The auction of spectrum in March 2015 yielded total proceeds of ₹ 109874.91 crore and was the most successful auction in terms of total revenues. Revenue receipts of Department of Posts have increased from ₹ 9336.50 crore in 2012-13 to ₹ 11733.13 crore in 2014-15.

Complaints regarding BSNL landline and broadband services during monsoon

2135. SHRI AAYANUR MANJUNATHA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government has taken note that a large number of landline telephones and broadband connections of Bharat Sanchar Nigam Limited (BSNL) remain dysfunctional during the Monsoon season in various parts of the country;

(b) if so, the details thereof and the number of complaints received in this regard during the last three years and the current year; and

(c) the steps taken/being taken by Government to improve the services of BSNL?

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI RAVI SHANKAR PRASAD): (a) to (c) Bharat Sanchar Nigam Limited (BSNL) has informed that its landline telephone and broadband services get affected during monsoon season due to rains and waterlogging. However, there was no major breakdown reported. Circle-wise details of complaints/faults received by BSNL during June -September months (Monsoon season) in landline for last three years and current year (upto June, 2015) are given in the Statement (*See Below*).

BSNL takes immediate remedial steps for rectification of faults occurring during monsoon. These steps include-

- Setting up of monsoon control room in circles offices to monitor the functioning of landline and broadband services. Faults related to landline telephones and broadband connections are being monitored.
- Ensuring that Help Desk portal and Call centers are properly working.
- Quick attention/rectification of faults occurring due to Optical Fibre Cable (OFC) faults resulting in exchange failures.