

4. Maternity Grant [effective from 09.10.2009]

Women GDS will be provided Maternity Grant equivalent to three months TRCA with DA for the birth of two children out of the welfare fund of the Department. This will take effect from the date of issue of the order.

Revenue loss to MTNL due to mobile number porting

382. SHRI PRABHAT JHA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that call drop rate has increased manifold in Government-owned MTNL;

(b) if so, the details thereof for last two years;

(c) the number of MTNL customers who have ported their numbers from MTNL to private operators during the last two years; and

(d) the details of revenue loss incurred during this period?

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI RAVI SHANKAR PRASAD): (a) and (b) Telecom Regulatory Authority of India (TRAI) has laid down two parameters viz. “call drop rate/Circuit Switch Voice drop rate (benchmark $\leq 2\%$)” and “worst affected cells having more than 3% TCH (Traffic Channel) drop/Circuit Switched Voice drop rate: CBBH (Cell Bouncing Busy Hour) (benchmark $\leq 3\%$).” From the monitoring of performance of Mahanagar Telephone Nigam Limited (MTNL) in 2G and 3G Services for the quarter ending March 2014, June 2014, September 2014, December 2014, March 2015, June 2015, September 2015 and December 2015, it is seen that MTNL is meeting both the above parameters in all the above eight quarters.

(c) The number of MTNL customers who have ported their numbers from MTNL to private operators are 76,986 and 75,670 during FY 2013-14 and FY 2014-15 respectively.

(d) Details of revenue loss of MTNL due to porting out of its subscribers, worked out on the basis of Average Revenue Per User (ARPU), during the last two years are as follows:

	(₹ in crores)	
	2013-14	2014-15
Revenue loss	7.14	7.00