

**New system of postal delivery**

†2197. SHRI AMAR SHANKAR SABLE: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether Government is contemplating to introduce a new system of postal delivery to deliver the speed post, registry and parcel on the same day of booking;

(b) whether Government is planning to start logistic services for postal delivery in all the district centres of Maharashtra;

(c) if so, the number of district centres where logistic service has been started so far; and

(d) the number of post offices in Maharashtra which are currently working under Core Banking System and whether any time-frame has been fixed for starting online services in all the post offices?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI MANOJ SINHA): (a) Yes, Sir. The Department of Posts has introduced the same day delivery service for Speed Post, Express Parcel and Business Parcel in select post offices of the country.

(b) and (c) No, Sir. However Logistics Post Service has been provided in 8 districts of Maharashtra.

(d) There are 2135 post offices in Maharashtra which are covered under the Core Banking Solution (CBS). However it has not been possible to cover 70 Post Offices in the State since they have been found to be technically not feasible.

**False publicity of mobile networks by telecoms**

†2198. SHRI SHIV PRATAP SHUKLA: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that certain mobile operators are making false publicity about their sound network, while the real condition is contrary to it;

(b) whether TRAI has taken action on the complaints received in this regard;

(c) whether TRAI has also issued guidelines that the mobile operators should keep their helpline number free-of-cost; and

(d) if so, the outcome thereof and if not, the reasons behind not keeping the helpline service free-of-cost?

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† Original notice of the question was received in Hindi.