

relating to the catering activities and real time assistance to travelling public, (iv) Imposition of penalties in case of deficiencies detected in services, (v) Operation of all India Helpline (No. 138) for rail-users to lodge complaints/suggestions regarding food and catering services (vi) A Twitter handle@IRCATERING has also been made operational to cater to the complaints/ suggestions with regard to catering services.

Steps have already been taken for implementing some of the new initiatives for improvement of catering services like extension of e-catering services to all A1 and A category stations, Janani Sewa Scheme, availability of Children's Menu through e-catering, optional catering on Rajdhani/Shatabdi Express Trains (2 trains) on pilot basis etc.

Improvement of passenger amenities being provided in the coaches is a continual process on Indian Railways. Details of the amenities which are presently provided in the coaches are as under:

- Cushioned seats/berths, fluorescent light, Air-conditioning, fans, toilet, dustbins and washbasin facilities, etc. in all mainline trains/coaches being manufactured.
- Looking mirrors, snack tables, magazine bags, water bottle holders, coat hooks, small luggage racks, luggage securing arrangements, mobile/laptop charging sockets, etc. in all mainline reserved coaches.
- On board/ enroute cleaning facility on identified trains.
- Seats (cushioned seats in First Class coach). Handholds, fans, lights etc. in sub-urban coaches and dedicated coaches for ladies and vendors in sub-urban trains.
- Bed rolls in all mainline AC sleeper coaches.
- Water in coaches provided with toilets.

Passenger Information System (PIS) have been provided at all 'A1' and A category stations. In addition to this policy for provision of WiFi Internet facility at all A1, A and B category stations have also been issued.

Conversion of unmanned railway level crossings into manned railway level crossings

1482. SHRI RAJEEV SHUKLA: Will the Minister of RAILWAYS be pleased to state:

(a) how many unmanned railway level crossings have been manned during the period from May, 2014 to May, 2016;

(b) the number of unmanned railway level crossings at present, the State-wise details thereof;

(c) whether it is a fact that the number of persons killed in accidents at unmanned railway level crossings has increased during the last two years, the number of persons killed during this period; and

(d) by when these unmanned railway level crossings would be manned?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI RAJEN GOHAIN): (a) 933 unmanned level crossings have been manned during May, 2014 to May, 2016.

(b) Number of unmanned level crossings existing in the country, State-wise, as on 01.04.2016 is as below:

Sl. No.	State	Number of Unmanned Level Crossings in the country (as on 01.04.2016)
1	2	3
1.	Andhra Pradesh	361
2.	Assam	225
3.	Bihar	898
4.	Chhattisgarh	61
5.	Delhi	1
6.	Gujarat	1985
7.	Haryana	159
8.	Himachal Pradesh	6
9.	Jammu and Kashmir	1
10.	Jharkhand	172
11.	Karnataka	300
12.	Kerala	7

1	2	3
13.	Madhya Pradesh	452
14.	Maharashtra	335
15.	Odisha	370
16.	Puducherry	3
17.	Punjab	395
18.	Rajasthan	940
19.	Tamil Nadu	611
20.	Telangana	72
21.	Tripura	0
22.	Uttar Pradesh	1357
23.	Uttarakhand	47
24.	West Bengal	582
TOTAL		9340

(c) Details of consequential unmanned level crossings (UMLCs) accidents and fatalities therein during the last two years and in the current year upto 30th June, 2016, are as under:

Year	Accidents	Deaths
2014-15	50	130
2015-16	29	57
2016-17 (upto 30th June, 2016)	09	13

(d) It is the endeavor of Railways to progressively eliminate all unmanned level crossings by Closure/Merger/Provision of Subways/Manning, based on the availability of funds.