

This app is available for both Android and iOS platforms. The app could be downloaded from the mobile seva App store.

(b) and (c) TRAI, through agencies appointed by it, has also conducted Independent Drive Tests in Delhi, Mumbai, Lucknow, Kanpur, Chandigarh, Hyderabad, Darjeeling and Sikkim, Bhopal, Ranchi, Trivandrum and Ahmadabad during May-June 2016. The telecom operators had expressed certain concerns about the methodology used for such drive tests and the selection of the drive test routes. These concerns of the telecom operators were discussed and explained to them in a number of meetings held in TRAI. Also clarifications were issued to the telecom operators in this regard. Further, TRAI has also facilitated participation of one representative of the telecom operators in these drive tests.

Postal life insurance for villagers and farmers

1400. SHRI ANUBHAV MOHANTY: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Postal Department is unable to extend the facilities of Postal Life Insurance (PLI) to villagers;

(b) if so, how many such villagers are not able to utilize the services of the PLI; and

(c) whether there is any special provision to provide PLI to the small and the marginal agricultural farmers, if so, the details thereof?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI MANOJ SINHA): (a) No, Sir. Department of Posts is already providing life insurance cover to all villagers permanently residing in rural areas, with particular emphasis on weaker sections and women workers, through Rural Postal Life Insurance since 24.03.1995.

(b) and (c) Do not arise in view of (a) above.

112 as universal emergency number

1401. KUMARI SELJA: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Ministry has approved 112 as universal emergency number; and

(b) if so, the details and timeline of its nationwide implementation, if not, the reasons therefor?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI MANOJ SINHA): (a) Yes Sir, 112 as universal (Single) emergency number has been approved by Government of India.

(b) The project will be operated by respective state and Union Territory Governments under the supervision of Ministry of Home Affairs (MHA), Government of India. Information regarding timeline is being collected and will be laid on the Table of the House.

APP developed by TRAI to report unwanted calls

1402. SHRI PALVAI GOVARDHAN REDDY: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it has come to the notice of the Ministry that tele-callers are circumventing do-not-disturb rules and finding new ways and means to call customers;

(b) whether it is a fact that TRAI has come out with an App to help customers report any unwanted calls;

(c) whether the version is available on all operating systems such as Android, iOS, Windows, etc.; and

(d) if not, by when they are going to be ready?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI MANOJ SINHA): (a) Sir, TRAI has laid down a framework for regulating Unsolicited Commercial Communication (UCC) in 2010, which came into effect from September, 2011. Regulations have been reviewed periodically to tighten the regulatory framework to address these issues. With the steps taken, the UCC complaints have decreased from 44000 per week in September, 2011 to 3460 in 2nd week of July, 2016. From the complaints received by service providers regarding receipt of UCC, it is seen that, mostly subscribers without getting themselves registered with TRAI as a Telemarketers are violating the provisions of the Telecom Commercial Communications Customer Preference Regulations, 2010 by sending UCC to customers registered in the National Customer Preference Register for not receiving such communications. However, upon receipt of complaint, the Regulation provides for disconnection of all telecom resources and blacklisting of name and address of such subscriber for two years and during such period he will not be allowed to take any telephone connection.

(b) Yes, TRAI has developed a mobile App "DND Services" to help customers report any unwanted calls by easy registration of UCC Complaints to the