

| Sl. No. | Complaint Details | Present Status |
|---------|--|---------------------|
| 22. | Alleged unauthorized upgradation of a passenger holding spot fare tickets with Malafide intention by Asst. Manager-Commercial and Commercial Assistant | Under investigation |
| 23. | Alleged unauthorised waiver of Excess Baggage Charges | Under investigation |

Actions against scheduled and non-scheduled operators

653. SHRI VIVEK K. TANKHA: Will the Minister of CIVIL AVIATION be pleased to state:

(a) the total number of deficiencies found against various scheduled and non-scheduled operators during the last three years, year-wise;

(b) what are the number and the details of Show-Cause Notices issued for the same;

(c) whether enforcement action has been taken against any of these operators; and

(d) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION (SHRI JAYANT SINHA): (a) The total number of deficiencies found against various Scheduled and Non Scheduled operators during the last three years, year-wise is given below:—

| Year | No. of deficiency |
|--------------------------|-------------------|
| 2014 | 2819 |
| 2015 | 2452 |
| 2016 (upto September) | 1740 |

Deficiencies were given to the operator for compliance action and same were closed after ensuring satisfactory compliance action.

(b) The show cause notices issued to Scheduled and Non Scheduled operators year-wise are given below:

| Year | No. of Show Cause Notice |
|--------------------------|--------------------------|
| 2014 | 14 |
| 2015 | 06 |
| 2016 (upto September) | 31 |

The details of show cause notices issued given in the Statement-I (*See below*).

(c) and (d) The total number of enforcement action taken against Scheduled and Non Scheduled operators year-wise is given below:

| Year | Warning | Suspension withdrawal of Air Operator Permit | Others | Total |
|------|---------|---|--------|-------|
| 2014 | 5 | — | 4 | 9 |
| 2015 | 7 | — | 2 | 9 |
| 2016 | 11 | 5 | 7 | 23 |

The details of enforcement action against operators are given in the Statement-II.

Statement-I

Details of Show Cause Notices for the period 2014 to 2016 (Up to September)

| Sl. No. | Year | Post Holder | Operator | Show Cause for |
|---------|------|----------------------------------|------------------------------------|--|
| 1. | 2014 | CEO | M/s SpiceJet | Seious Viloations observed in the Engineering audit |
| 2. | 2014 | CEO | M/s Jet Airways | PPC violations by Jet Airways pilots and carrying out training activities without approval of DGCA |
| 3. | 2014 | Accountable Manager | M/s Air One Aviation Pvt. Ltd. | Over writing on the validity of FATA 1026/09 of Capt. Edmond Danvers Clifford |
| 4. | 2014 | Accountable Manager | M/s Karnavati Aviation Pvt. Ltd. | Various deficiencies observed during audit |
| 5. | 2014 | Accountable Manager | M/s Sobha Purvankara Aviation Ltd. | Liquor in excess of 4 Its found in aircraft cabin |
| 6. | 2014 | Accountable Manager | M/s Bajaj Auto Ltd. | Partially consumed alcohol bottle found in aircraft cabin |
| 7. | 2014 | Accountable Manager. | M/s North East Shuttle Pvt. Ltd | Failure to monitor/ensure the compliance to applicable requirements and regulations |
| 8. | 2014 | Continuing Airworthiness Manager | M/s Spirit Air Aviation Pvt. Ltd. | Failed to discharge the responsiblity as a CAM entrusted on CAM. |

| Sl. No. | Year | Post Holder | Operator | Show Cause for |
|---------|------|----------------------------------|-----------------------------------|--|
| 9. | 2014 | Continuing Airworthiness Manager | M/s Spirit Air Aviation Pvt. Ltd. | Failed to discharge the responsibility as a CAM entrusted on CAM. |
| 10. | 2014 | Maintenance Manager | M/s HAL Helicopter Div | Non Compliance with CAR 145.A.30D |
| 11. | 2014 | Continuing Airworthiness Manager | M/s HAL Helicopter Div | Non Compliance with CAR M, M.A 201(a) 4 |
| 12. | 2014 | Quality Manager | M/s Spice Jet | On B737-800 aircraft VT-SPM heat damage due to APU fire not reported and aircraft operated on 20.04.2014 from Delhi-Istanbul without ferry flight permission. |
| 13. | 2014 | Continuing Airworthiness Manager | M/s Spice Jet | On B737-800 aircraft VT-SPM heat damage due to APU fire not reported and aircraft operated on 20.04.2014 from Delhi-Istanbul without ferry flight permission. |
| 14. | 2014 | Accountable Manager | M/s Spice Jet | On B737-800 aircraft VT-SPM heat damage due to APU fire not reported and aircraft operated on 20.04.2014 from Delhi-Istanbul without ferry flight permission. |
| 15. | 2016 | Accountable Manager | M/s Summit Aviation Pvt. Ltd. | None of pilots had undergone the mandatory recurrent simulator training of critical emergencies (once in a two years) on the type of helicopter flown by them. |
| 16. | 2015 | Accountable Manager | M/s Taj Air | Preflight BA test without doctor; signing PFMC register on doctor's behalf |

| Sl. No. | Year | Post Holder | Operator | Show Cause for |
|---------|------|---------------------|--|---|
| 17. | 2015 | CEO | M/s Aerotech Aviation Pvt. Ltd. | Procedural violations in PFMC tests; No post flight medical done |
| 18. | 2015 | Accountable Manager | M/s Sobha Puravankara Aviation Pvt. Ltd. | Not recording all 78 parameters of FDR as per CAR |
| 19. | 2015 | Accountable Manager | M/s Air Pegasus Pvt. Ltd. | Non Compliance with CARM |
| 20. | 2015 | Accountable Manager | M/s Jindal Steel and Power Ltd. | Withdrawl of Security clearance by MHA. The permit No. 35/2008 was cancelled w.e.f. 31.12.2015. However the matter is under appeal to Secy. MOCA under rule 38 of Rule 1937, as per direction from the Hon'ble High Court of Delhi. |
| 21. | 2016 | Accountable Manager | M/s Taj Airways | Observations pertaining to Safety and Operations of previous regulatory audit pending at time of current audit |
| 22. | 2016 | Accountable Manager | M/s Air Car Airlines | Show cause for significant non-compliances/violations observed during Regulatory Audit |
| 23. | 2016 | Accountable Manager | M/s Jet Airways | PPC violation by cockpit crew and manual tampering with Rostering System |
| 24. | 2016 | Accountable Manager | M/s UT Air India Pvt. Ltd. | For various safety violations in Helicopter operations at Phata helipad |
| 25. | 2016 | Accountable Manager | M/s Heritage Aviation Pvt Ltd | Accountable Manager failed to maintain oversight for ensuring compliance in safety and operational areas for Kedarnath Operations. |

| Sl. No. | Year | Post Holder | Operator | Show Cause for |
|---------|------|----------------------------------|-------------------------------|---|
| 26. | 2016 | CEO | Uttarakhand CAD | For various safety violations in Helicopter operations at Shastradhara heliport |
| 27. | 2016 | Accountable Manager | M/s Air Costa | FDTL violations observed in respect of two cockpit crew |
| 28. | 2016 | Accountable Manager | M/s Jet Airways | FDTL violation for 28 cockpit crew |
| 29. | 2016 | Accountable Manager | M/s Air Pegasus | FDTL violations by 7 cockpit crew |
| 30. | 2016 | Accountable Manager | M/s Ligare Ltd. | FDTL extensions, more landings, improper post flight BA tests by cockpit crew |
| 31. | 2016 | Accountable Manager | Government of Uttarakhand | Helicopter crew not undergone bi-annual simulator refresher for critical emergencies |
| 32. | 2016 | Accountable Manager | M/s Pinnacle Air Pvt. Ltd. | Using aircraft of other operator on wet lease without permission |
| 33. | 2016 | Accountable Manager | M/s Heritage Aviation Pvt Ltd | Incorrect techlog entries; L&T sheets being prepared by untrained personnel |
| 34. | 2016 | Accountable Manager | M/s Summit Aviation Pvt. Ltd. | Hill check not done before Kedarnath Operation; L&T sheets being prepared by untrained personnel |
| 35. | 2016 | Accountable Manager | M/s Air Car Airlines | Significant non-compliances/ violations were observed |
| 36. | 2016 | Accountable Manager | M/s Taj Air Ltd. | Failed to ensure that the appropriate corrective action was taken with regard to the observations raised in the previous regulatory audit |
| 37. | 2016 | Continuing Airworthiness Manager | M/s KIAAN Airways Pvt. Ltd. | Failed to discharge the responsibilities entrusted on CAM |

| Sl. No. | Year | Post Holder | Operator | Show Cause for |
|---------|------|----------------------------------|------------------------------|--|
| 38. | 2016 | Quality Manager | M/s KIAAN Airways Pvt. Ltd. | Failed to discharge the responsibilities entrusted on QM |
| 39. | 2016 | Accountable Manager | M/s KIAAN Airways Pvt. Ltd. | Failed to discharge the responsibilities entrusted on AM |
| 40. | 2016 | Continuing Airworthiness Manager | M/s EON Aviation Pvt. Ltd. | Failed to discharge the responsibilities entrusted on CAM |
| 41. | 2016 | Quality Manager | M/s EON Aviation Pvt. Ltd. | Failed to discharge the responsibilities entrusted on QM |
| 42. | 2016 | Accountable Manager | M/s EON Aviation Pvt. Ltd. | Failed to discharge the responsibilities entrusted on AM |
| 43. | 2016 | Accountable Manager | M/s Deccan Charter Pvt. Ltd. | Change of ownership of Bell 206 B3 Helicopter VT DCA |
| 44. | 2016 | Continuing Airworthiness Manager | M/s Air Pegasus Pvt. Ltd. | Failed to discharge the responsibilities entrusted on CAM |
| 45. | 2016 | Accountable Manager | M/s Thumbby Aviation | Concealment of factual information that the only aircraft endorsed on the permit was withdrawn on 09.09.2015, when the operator applied for endroement of Bell 412H VT-ASL in the AOP on 12.02.2016. |
| 46. | 2016 | Accountable Manager | M/s EON Aviation Pvt. Ltd. | The Security clearance for grant of Air Operator permit has been denied by MHA |
| 47. | 2016 | Accountable Manager | M/s Supreme Transport | Concealment of factual information that the lease agreement of the only aircraft VT-PRS endorsed on New AOP 02/2016 issued on 06.05.2016, was terminated before issuance of AOP. |

| Sl. No. | Year | Post Holder | Operator | Show Cause for |
|---------|------|---------------------|---|--|
| 48. | 2016 | Accountable Manager | M/s E-factor Bailon | Unathorised test flying of Hot Air Baillon Without permission from ATC |
| 49. | 2016 | Accountable Manager | M/s GVK Projects and Technical Services | The operator appointed certain persons in the board of Director without any prior intemation/without obtaining the requist security clearance from MHA |
| 50. | 2016 | Accountable Manager | M/s Turbo-Megha | Before deploying the aircraft for the operation, the aircraft shall be endorsed on the permit, where as ATR 72-500 VT-TMU was put into operation. with effect from 30th March, 2016. |
| 51. | 2016 | Accountable Manager | M/s Air Pegasus Pvt. Ltd. | All the 3 aircarfts endorsed on the Regional SOP permit have been deregistered and no aircarft is available for the operations |

Statement-II

*Details of Action taken by DGCA against operators from 2014 to 2016
(up to September)*

| Sl. No. | Year | Organization | Action Taken |
|---------|------|--|--|
| 1. | 2014 | M/s Bhushan Aviation Ltd. | Warning to Accountable Manager with regard to deficiencies observed during ramp inspection by DGCA |
| 2. | 2014 | M/s Sobha Puravankara Aviation Pvt. Ltd. | Warning to Accountable Manager with regard to deficiencies observed during ramp inspection by DGCA |
| 3. | 2014 | M/s RCDL | Warning to Accountable Manager with regard to deficiencies observed during ramp inspection by DGCA |

| Sl. No. | Year | Organization | Action Taken |
|---------|------|---|--|
| 4. | 2014 | M/s Poonawalla Aviation Pvt. Ltd. | Warning to Accountable Manager with regard to deficiencies observed during ramp inspection by DGCA |
| 5. | 2014 | All Scheduled and Non-scheduled Operators | Advisory to CEO cautioning strict action on violation of PPC |
| 6. | 2014 | All Scheduled and Non-scheduled Operators | Advisory to CEO cautioning strict action on violation of AIC 03/1997 |
| 7. | 2014 | M/s Spice Jet | Form-4 of Shri. Shankar Krishnan was suspended for 3 months |
| 8. | 2014 | M/s Spice Jet | Form-4 of Shri. N. Krishna Moorthy was suspended for 3 months |
| 9. | 2014 | M/s Spice Jet | Warning issued to Accountable manager Shri Sanjay Kapoor to be care full in future |
| 10. | 2015 | All Scheduled and Non-scheduled Operators | Advisory to Chief of Flight Safety cautioning strict action on violation of DFDR/FOQA Monitoring |
| 11. | 2015 | M/s Bajaj Auto Ltd. | Warning to Accountable Manager for not ensuring Compliance to the proviso of CAR Section 8, Series-F, Part-II |
| 12. | 2015 | M/s Vistara | Warning to Accountable Manager for not ensuring Compliance to the proviso of CAR Section 5, Series-F, Part-III |
| 13. | 2015 | M/s Jet Airways | Warning to Accountable Manager for not ensuring proper flight planning |
| 14. | 2015 | M/s Taj Air Ltd. | Warning to Accountable Manager for not ensuring compliance PFMC area |
| 15. | 2015 | M/s Global Vectra Helicorp Ltd. | Warning to Accountable Manager for not ensuring compliance for FDTL requirements |
| 16. | 2015 | M/s Himalayan Heliservices Pvt. Ltd. | Warning to Accountable Manager for not ensuring compliance for FDTL requirements |

| Sl. No. | Year | Organization | Action Taken |
|---------|------|---------------------------------|---|
| 17. | 2015 | M/s UTair India Pvt. Ltd. | Warning to Accountable Manager for not ensuring compliance for FDTL requirements |
| 18. | 2015 | M/s Jindal Steel and Power Ltd. | Although the permit was cancelled the same is being extended from time to time as the appeal in the matter is pending with Secy (CA) under rule 3B of Rule 1937, as per direction from the Hon'ble High Court of Delhi. |
| 19. | 2016 | Government of Chhattisgarh | Warning to Accountable Manager for flying CM in single engine helicopter |
| 20. | 2016 | M/s SIMM SAMM Airways | Warning to Accountable Manager for not ensuring compliance in Pre-flight medical |
| 21. | 2016 | M/s EON Aviation | Warning to Accountable Manager for not ensuring compliance in Pre-flight medical |
| 22. | 2016 | M/s Air Pegasus | Warning to Accountable Manager as crew overlogged training hours |
| 23. | 2016 | M/s Air Pegasus | Warning to Accountable Manager as crew violated FDTL |
| 24. | 2016 | M/s Heritage Aviation Pvt. Ltd. | Operation from Sersi helipad and Sahastradhara heliport for Char Dham Charter operation suspended till proper safety measures put in place. |
| 25. | 2016 | M/s UT Air India Pvt. Ltd. | Operation from Phata helipad and Sahastradhara heliport for Char Dham Charter operation suspended till proper safety measures put in place. |
| 26. | 2016 | Government of Uttarakhand | Operation from Sahastradhara heliport suspended till proper safety measures put in place. |
| 27. | 2016 | M/s KIAAN Airways Pvt. Ltd. | Withdrawal approval of Ms. Nirmala Jaiswar as CAM |
| 28. | 2016 | M/s KIAAN Airways Pvt. Ltd. | Warning issued to Shri. Devbrat Singh (QM) to be be care full in future |
| 29. | 2016 | M/s KIAAN Airways Pvt. Ltd. | Warning issued to Ms. Niharika Agrawat (AM) to be careful in future |

| Sl. No. | Year | Organization | Action Taken |
|---------|------|------------------------------------|---|
| 30. | 2016 | M/s EON Aviation Pvt. Ltd. | Withdrawal approval of Ms. Zeenat Khan as CAM |
| 31. | 2016 | M/s EON Aviation Pvt. Ltd. | Warning issued to Shri S.P. Subrahmanyam (QM) to be careful in future |
| 32. | 2016 | M/s EON Aviation Pvt. Ltd. | Warning issued to Shri Rakesh Kacker (AM) to be careful in future |
| 33. | 2016 | M/s Deccan Charter Pvt. Ltd. | Acceptance of Accountable Manager Withdrawn |
| 34. | 2016 | M/s Air Pegasus Pvt. Ltd. | Continuing Airworthiness Manager Shri P. Vinodh Kumar suspended for one month |
| 35. | 2016 | M/s Thumbby Aviation | Warning issued to Accountable Manager to be careful in future |
| 36. | 2016 | M/s EON Aviation Pvt. Ltd. | AOP has been cancelled |
| 37. | 2016 | M/s Supreme Transport | Permit suspended for two months w.e.f. 14.06.2016 |
| 38. | 2016 | M/s E-factor Ballon | Permit suspended for one month w.e.f. 26.09.2016 |
| 39. | 2016 | GVK Projects and Technical Service | Warning issued |
| 40. | 2016 | M/s Turbo-Megha | Suspension of C of R of VT-TMU for 15 days w.e.f. 24.06.2016 to 08.07.2016 |
| 41. | 2016 | M/s Air Pegasus Pvt. Ltd. | AOP has been suspended w.e.f. 08.11.2016 |

Global aviation hub

654. DR. K. V. P. RAMACHANDRA RAO: Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether it is a fact that Government wants to make India a Global Aviation Hub in the coming years;

(b) if so the details thereof; and

(c) whether Government has any plan to change the FDI in Civil Aviation Sector?