

Almost all the Mail Express trains (except special type of trains like Rajdhani, Shatabdi, Jan Shatabdi, AC Special, Duronto and Mail Express trains running with LHB (Linke Hofmann Busch) coaches), including Garib Rath trains, have been provided with a specially designed disabled friendly cabin in at least one disabled friendly coach for the benefit of differently-abled passengers.

(c) The complaints as received from rail users and general public including those from disabled persons, are addressed promptly. However, data regarding complaints received from disabled persons against Railways is not maintained separately in the Passenger Grievances Directorate of Railway Board.

Regular drives/raids are conducted by the personnel of RPF (Railway Protection Force) in order to tackle the issue of unauthorized passengers travelling in the coaches meant for the disabled passengers and appropriate action is taken against the offenders.

#### **Production of LHB coaches**

2691. SHRIMATI RENUKA CHOWDHURY: Will the Minister of RAILWAYS be pleased to state:

- (a) the present production capacity of LHB coaches per year;
- (b) whether it is a fact that it will take several decades to replace all ICF coaches at the current rate of LHB coach production; and
- (c) the fresh steps taken by Government to enhance production of LHB coaches in the country?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI RAJEN GOHAIN): (a) The present coach production capacity of the two established Coach Production Units *i.e.* Integral Coach Factory (ICF), Chennai and Rail Coach Factory (RCF), Kapurthala is 3200 different type of coaches including LHB coaches. A new Modern Coach Factory (MCF), Rae Bareilly is in project stage and its planned production capacity is 1000 LHB coaches.

(b) Indian Railways is completely switching over to production of LHB coaches w.e.f 2018-19, and is replacing ICF coaches of only Mail/Express trains in a phased manner.

(c) A new Modern Coach Factory (MCF), Rae Bareilly has been set up with planned production capacity of 1000 LHB coaches.