

(c) and (d) Air India has registered improvement in both operational and financial performance including increase in number of Revenue Passenger from 13.4 million in 2011-12 to 18.00 million in 2015-16 and from operational loss of ₹ 5138.69 crore in 2011-12 to an Operating Profit of ₹ 105 crore in 2015-16 since the introduction of the Turnaround Plan/Financial Restructuring Plan by the Government.

The AI specific Alternative Mechanism will decide on the future course of action.

Clamp down on negative propaganda by former employees of Air India

1784. SHRI N. GOKULAKRISHNAN: Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether it is a fact that Air India has decided to clamp down on former employees who criticise the airline on public platforms;

(b) whether it is also a fact that Air India has made it clear that retired personnel who make negative comments with the intention of tarnishing the image of the company will themselves be responsible for cessation of their post retirement facilities; and

(c) whether it is also a fact that in the recent past the company had noticed few retired personnel had been tarnishing the company's image on social networking sites, if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION (SHRI JAYANT SINHA): (a) No, Sir.

(b) and (c) *Vide* Air India's circular dated 21.6.2017, it has been advised that retired employees of the company should refrain from posting any negative statement about the company on social networking sites.

Reduction in waiting time of passengers

1785. DR. SANJAY SINH: Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether it is a fact that an air traveller has to spend 75.32 per cent of total air travel time on waiting in the country;