

Sl. No.	Category	SLA (in hour)
2.	Dustbins not cleaned	12
3.	Garbage dump	12
4.	Garbage vehicle not arrived	12
5.	Sweeping not done	12
6.	No electricity in public toilet(s)	12
7.	No water supply in public toilet(s)	12
8.	Public toilet(s) blockage	12
9.	Public toilet(s) cleaning	12

(h) MoHUA is also developing an IT Platform for taking feedback from Citizens on the Cleanliness of Public Toilets to take remedial action. Moreover, a Call Centre Helpline No. 1969 is also put in a place to enable Citizens to lodge their grievances.

Japan partnering Chennai for smart city

537. DR. R. LAKSHMANAN: Will the Minister of HOUSING AND URBAN AFFAIRS be pleased to state:

(a) whether Government has partnered with Japan in development of Chennai as smart city;

(b) if so, the details thereof;

(c) the details of the steps taken, so far, by Government in association with Japan to develop Chennai as smart city; and

(d) the tentative date by which Chennai Smart City project would be completed?

THE MINISTER OF STATE IN THE MINISTRY OF HOUSING AND URBAN AFFAIRS (RAO INDERJIT SINGH): (a) No, Sir.

(b) Does not arise.

(c) Presently, no such proposal is under consideration.

(d) As per the Smart City Proposal (SCP) of Chennai, projects have been planned to be completed during the mission period. The details of projects with their timelines are given in their SCPs which are available on the Smart Cities Mission website (www.smartcities.gov.in).