| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
|---|---|---|---|---|---|---|
| 30. | Delhi | 2 | 15796 | 8365 | 9425 | NR |
| 31. | Andaman and Nicobar Islands | 1 | 2858 | 596 | 1197 | 2914 |
| 32. | Puducherry | 1 | 171 | 722 | NR | NR |
| 33. | Chandigarh | 1 | 3228 | 768 | 277 | NR |
| 34. | Daman and Diu | 1 | 77 | NR | 414 | NR |
| 35. | Dadra and Nagar Haveli | 1 | NR | NR | 159 | NR |
| 36. | Lakshadweep | 1 | NR | NR | NR | NR |
| | TOTAL | 53 | 588971 | 616420 | 369260 | 282159 |

**24 hour Childline Contact Centres**

1277. SHRI A.U. SINGH DEO: Will the Minister of WOMEN AND CHILD DEVELOPMENT be pleased to state:

(a) whether Government has made it mandatory for States/Union Territories to set up 24 hour Childline Contact Centres (CCC) and if not, the reasons therefor;

(b) the number of childline services existing in the country, State-wise and district-wise;

(c) the number of complaints reported during the last three years and the current year; and

(d) whether there is a mechanism in place to monitor and evaluate the functioning of these services and if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF WOMEN AND CHILD DEVELOPMENT (DR. VIRENDRA KUMAR): (a) The Government of India has enacted the Juvenile Justice (Care and Protection of Children) Act, 2015 (JJ Act), which has come into effect from 15th January, 2016, repealing the Juvenile Justice (Care and Protection of Children) Act, 2000 to provide care and protection to children in need of care and protection, including missing and run-away children. The primary responsibility of execution of JJ Act lies with State/UTs. However, the Ministry is implementing a Centrally Sponsored Scheme namely, Integrated Child Protection Scheme (ICPS) (now

"Child Protection Services"), which provides for Institutional and Non-institutional support systems for children in need of care and protection. Under the ICPS, the Ministry is also providing support for an outreach service for children in distress including children requiring assistance for protection from abuse. This service is available through a dedicated toll free number, 1098 and can be accessed by children in crisis or by adults on their behalf. The scheme has provision for setting up of CHILDLINE Contact Centre (CCCs). Currently, there are six (06) CCCs functional in five locations namely Gurugram, Mumbai, Bengaluru, Chennai and Kolkata. The calls to 1098 from respective cities/districts are connected to these centres. Call related to the intervention of the case is transferred back to the respective intervention units for providing necessary assistance to the child in distress.

(b)   The number of Childline Services existing in the country, State-wise and district-wise is given in the Statement.

(c)   The number of complaints reported during the last three years and the current year is as follows:

| Financial Year | No. of complaints/ cases reported at CCC where direct physical intervention was provided |
|---|---|
| 2014-15 | 134226 |
| 2015-16 | 171257 |
| 2016-17 | 211217 |
| 2017-18 (April, 2017 to November, 2017) | 153138 |

(d)   The outreach service is presently executed through a mother NGO namely, Childline India Foundation, Mumbai which has partners (City/District level Advisory Board, Nodal Organisation (Urban and Rural), Collaborative Organisation (Urban and Rural) and District Sub-Centre(s) (Rural)). Under ICPS, there is a provision of Regional Resource Centres (RRC) and there are four RRC located in New Delhi, Kolkata, Mumbai and Chennai. The program teams of these RRC monitor and evaluate the service of partners at the District level.

**Statement**

*State/UT-wise details of number of Childline Services existing in the country,*
*State-wise and district-wise as on date*

| State/Union Tterritory | Location | Urban | Rural |
|---|---|---|---|
| Andaman (UT) | Port Blair | 1 | 0 |
| Andhra Pradesh | Anantapur | 0 | 1 |
| | Chittoor | 0 | 1 |
| | East Godavari | 0 | 1 |
| | Elluru | 1 | 0 |
| | Guntur | 1 | 0 |
| | Kurnool | 0 | 1 |
| | Nellore | 1 | 0 |
| | Ongole | 1 | 0 |
| | Srikakulam | 0 | 1 |
| | Vijayawada | 1 | 0 |
| | Vishakhapatnam | 1 | 0 |
| | Vizinagram | 1 | 0 |
| | YSR Kadapa | 0 | 1 |
| Arunachal Pradesh | Itanagar | 1 | 0 |
| Assam | Barpeta | 0 | 1 |
| | Dibrugarh | 1 | 0 |
| | Guwahati | 1 | 0 |
| | Kamrup | 0 | 1 |
| | Kokrajhar | 0 | 1 |
| | Jorhat | 0 | 1 |
| | Nagaon | 0 | 1 |
| | Nalbari | 0 | 1 |
| | Silchar | 1 | 0 |

| State/Union Territory | Location | Urban | Rural |
|---|---|---|---|
| | Tinsukia | 0 | 1 |
| Bihar | Araria | 0 | 1 |
| | Aurangabad (B) | 0 | 1 |
| | Bhagalpur | 0 | 1 |
| | Buxar | 0 | 1 |
| | Banka | 0 | 1 |
| | Darbhanga | 0 | 1 |
| | Gaya | 1 | 0 |
| | Katihar | 0 | 1 |
| | Kishanganj | 0 | 1 |
| | Kaimur | 0 | 1 |
| | Jamui | 0 | 1 |
| | Muzaffarpur | 0 | 1 |
| | Madhubani | 0 | 1 |
| | Patna | 1 | 0 |
| | Purnea | 0 | 1 |
| | Purbi Champaran | 0 | 1 |
| | Saharsa | 0 | 1 |
| | Sitamarhi | 0 | 1 |
| | Samastipur | 0 | 1 |
| | Vaishali | 0 | 1 |
| | West Champaran | 0 | 1 |
| Chandigarh (UT) | Chandigarh | 1 | 0 |
| Chattisgarh | Bilaspur | 1 | 0 |
| | Balrampur | 0 | 1 |
| | Dhantewada | 0 | 1 |
| | Durg | 1 | 0 |

| State/Union Territory | Location | Urban | Rural |
|---|---|---|---|
| | Jagdalpur | 0 | 1 |
| | Jashpur | 0 | 1 |
| | Kwardha (Kabirdham) | 0 | 1 |
| | Kanker | 0 | 1 |
| | Korba | 0 | 1 |
| | Koriya | 0 | 1 |
| | Raigarh | 1 | 0 |
| | Raipur | 1 | 0 |
| | Rajnandgaon | 0 | 1 |
| | Sarguja | 0 | 1 |
| | Surajpur | 0 | 1 |
| Dadra and Nagar Haveli (UT) | Silvassa | 1 | 0 |
| Delhi | Central Delhi | 1 | 0 |
| | East Delhi | 1 | 0 |
| | New Delhi | 1 | 0 |
| | North East Delhi | 1 | 0 |
| | North Delhi | 1 | 0 |
| | North West Delhi | 1 | 0 |
| | South Delhi | 1 | 0 |
| | South West Delhi | 1 | 0 |
| | South East Delhi | 1 | 0 |
| | Shahdara Delhi | 1 | 0 |
| | West Delhi | 1 | 0 |
| Goa | North Goa | 1 | 0 |
| Gujarat | Ahmedabad | 1 | 0 |
| | Anand | 1 | 0 |

| State/Union Territory | Location | Urban | Rural |
|---|---|---|---|
| | Baroda | 1 | 0 |
| | Bhavnagar | 0 | 1 |
| | Banaskantha | 1 | 0 |
| | Dahod | 1 | 0 |
| | Gandhinagar | 1 | 0 |
| | Jamnagar | 1 | 0 |
| | Junagarh | 0 | 1 |
| | Kheda | 0 | 1 |
| | Kutch | 0 | 1 |
| | Mehsana | 1 | 0 |
| | Panch Mahal | 1 | 0 |
| | Rajkot | 1 | 0 |
| | Sabarkantha | 1 | 0 |
| | Surat | 1 | 0 |
| | Surendra nagar | 0 | 1 |
| | Tapi | 0 | 1 |
| | Valsad | 1 | 0 |
| Haryana | Ambala | 1 | 0 |
| | Faridabad | 0 | 1 |
| | Gurgaon | 1 | 0 |
| | Hissar | 1 | 0 |
| | Jind | 0 | 1 |
| | Karnal | 1 | 0 |
| | Mewat | 1 | 0 |
| | Panipat | 1 | 0 |
| | Palwal | 1 | 0 |
| | Rohtak | 1 | 0 |

| State/Union Territory | Location | Urban | Rural |
|---|---|---|---|
| | Sirsa | 0 | 1 |
| | Yamunanagar | 1 | 0 |
| Himachal Pradesh | Chamba | 0 | 1 |
| | Kangra | 0 | 1 |
| | Manali | 1 | 0 |
| | Mandi | 0 | 1 |
| | Shimla | 1 | 0 |
| | Sirmaur | 1 | 0 |
| | Solan | 1 | 0 |
| Jammu and Kashmir | Anantnaag | 0 | 1 |
| | Jammu | 1 | 0 |
| | Poonch | 0 | 1 |
| | Srinagar | 1 | 0 |
| | Udhampur | 0 | 1 |
| | Kathua | 1 | 0 |
| Jharkhand | Chaibasa | 1 | 0 |
| | Deoghar | 0 | 1 |
| | Dhanbad | 0 | 1 |
| | East Singhbhum | 0 | 1 |
| | Gumla | 0 | 1 |
| | Giridih | 0 | 1 |
| | Koderma | 0 | 1 |
| | Khunti | 0 | 1 |
| | Hazaribag | 0 | 1 |
| | Pakur | 0 | 1 |
| | Palamu | 0 | 1 |
| | Ranchi | 1 | 0 |

| State/Union Territory | Location | Urban | Rural |
|---|---|---|---|
| | Sahebganj | 0 | 1 |
| Lakshadweep (UT) | Kavaratii | 0 | 1 |
| Karnataka | Banglore | 1 | 0 |
| | Banglore Rural | 0 | 1 |
| | Bagalkot | 1 | 0 |
| | Belgaum | 1 | 0 |
| | Bellary | 0 | 1 |
| | Bidar | 0 | 1 |
| | Bijapur | 0 | 1 |
| | Chamarajnagar | 0 | 1 |
| | Chitradurga | 0 | 1 |
| | Chikaballapura | 0 | 1 |
| | Davangere | 0 | 1 |
| | Dharwad | 0 | 1 |
| | Gulbarga | 0 | 1 |
| | Gadag | 1 | 0 |
| | Hassan | 1 | 0 |
| | Haveri | 1 | 0 |
| | Kodagu | 1 | 0 |
| | Kolar | 0 | 1 |
| | Koppal | 0 | 1 |
| | Mandya | 1 | 0 |
| | Mangalore | 1 | 0 |
| | Mysore | 0 | 1 |
| | Ramanagara | 1 | 0 |
| | Shimoga | 0 | 1 |
| | Tumkur | 1 | 0 |

| State/Union Territory | Location | Urban | Rural |
|---|---|---|---|
| | Yadgir | 1 | 0 |
| Kerala | Alappuzha | 0 | 1 |
| | Idukki | 0 | 1 |
| | Kannur | 1 | 0 |
| | Kasargod | 1 | 0 |
| | Kochi | 1 | 0 |
| | Kollam | 0 | 1 |
| | Kottayam | 1 | 0 |
| | Kozhikode | 1 | 0 |
| | Malappuram | 1 | 0 |
| | Palakkad | 1 | 0 |
| | Pathanamthitta | 1 | 0 |
| | Thiruvananthapuram | 1 | 0 |
| | Thrissur | 1 | 0 |
| | Wayanad | 1 | 0 |
| Madhya Pradesh | Betul | 1 | 0 |
| | Bhind | 1 | 0 |
| | Bhopal | 1 | 0 |
| | Balaghat | 1 | 0 |
| | Chhindwara | 1 | 0 |
| | Chhatarpur | 0 | 1 |
| | Dewas | 1 | 0 |
| | Dhar | 0 | 1 |
| | Guna | 1 | 0 |
| | Gwalior | 1 | 0 |
| | Harda | 1 | 0 |
| | Hoshangabad | 1 | 0 |

| State/Union Territory | Location | Urban | Rural |
|---|---|---|---|
| | Indore | 1 | 0 |
| | Jabalpur | 1 | 0 |
| | Jhabua | 0 | 1 |
| | Khandwa | 1 | 0 |
| | Katni | 1 | 0 |
| | Mandla | 0 | 1 |
| | Mandsaur | 1 | 0 |
| | Neemuch | 1 | 0 |
| | Panna | 1 | 0 |
| | Raisen | 0 | 1 |
| | Ratlam | 1 | 0 |
| | Rewa | 1 | 0 |
| | Rajgarh | 1 | 0 |
| | Sagar | 1 | 0 |
| | Satna | 1 | 0 |
| | Sheopur | 0 | 1 |
| | Shivpuri | 1 | 0 |
| | Singrauli | 1 | 0 |
| | Tikamgarh | 1 | 0 |
| | Ujjain | 1 | 0 |
| | Vidisha | 1 | 0 |
| Maharashtra | Ahmednagar | 1 | 0 |
| | Akola | 1 | 0 |
| | Amravati | 1 | 0 |
| | Beed | 1 | 0 |
| | Buldhana | 0 | 1 |
| | Chandrapur | 1 | 0 |

| State/Union Territory | Location | Urban | Rural |
|---|---|---|---|
| | Kolhapur | 1 | 0 |
| | Latur | 1 | 0 |
| | Mumbai | 1 | 0 |
| | Mumbai Sub urban | 1 | 0 |
| | Nagpur | 1 | 0 |
| | Nanded | 1 | 0 |
| | Nashik | 1 | 0 |
| | Osmanabad | 0 | 1 |
| | Parbhani | 1 | 0 |
| | Palghar | 0 | 1 |
| | Pune | 1 | 0 |
| | Raigad | 0 | 1 |
| | Ratnagiri | 0 | 1 |
| | Satara | 0 | 1 |
| | Sindhudurg | 0 | 1 |
| | Sholapur | 1 | 0 |
| | Thane | 1 | 0 |
| | Wardha | 1 | 0 |
| | Yavatmal | 1 | 0 |
| Manipur | Bishnupur | 0 | 1 |
| | Imphal | 1 | 0 |
| | Thoubal | 0 | 1 |
| Meghalya | Jowai | 1 | 0 |
| | Nongstoin (West Khasi Hills) | 0 | 1 |
| | Ri Bhoi | 0 | 1 |
| | Shillong | 1 | 0 |

| State/Union Territory | Location | Urban | Rural |
|---|---|---|---|
| | Tura | 1 | 0 |
| Mizoram | Aizwal | 1 | 0 |
| | Mamit | 0 | 1 |
| Nagaland | Dimapur | 1 | 0 |
| | Kohima | 1 | 0 |
| Odisha | Balasore | 0 | 1 |
| | Behrampur (Ganjam) | 1 | 0 |
| | Bhadrak | 0 | 1 |
| | Bhubaneshwar (Khordah) | 1 | 0 |
| | Bolangir | 0 | 1 |
| | Cuttack | 1 | 0 |
| | Gajapati | 0 | 1 |
| | Kandhamal | 0 | 1 |
| | Keonjhar | 0 | 1 |
| | Koraput | 0 | 1 |
| | Jharsuguda | 0 | 1 |
| | Malkangiri | 0 | 1 |
| | Mayurbhanj | 0 | 1 |
| | Nabarangapur | 0 | 1 |
| | Nayagarh | 0 | 1 |
| | Puri | 1 | 0 |
| | Rayagada | 0 | 1 |
| | Rourkela (Sundergarh) | 1 | 0 |
| | Sambalpur | 0 | 1 |
| Puducherry (UT) | Karaikal | 1 | 0 |
| | Mahe | 1 | 0 |
| | Puducherry | 1 | 0 |

| State/Union Territory | Location | Urban | Rural |
|---|---|---|---|
| | Yanam | 1 | 0 |
| Punjab | Amritsar | 1 | 0 |
| | Bhatinda | 1 | 0 |
| | Faridkot | 1 | 0 |
| | Fazilka | 0 | 1 |
| | Ferozepur | 1 | 0 |
| | Gurdaspur | 1 | 0 |
| | Jalandhar | 1 | 0 |
| | Ludhiana | 1 | 0 |
| | Pathankot | 1 | 0 |
| | Patiala | 1 | 0 |
| | Rupnagar (Ropar) | 1 | 0 |
| Rajasthan | Ajmer | 0 | 1 |
| | Alwar | 1 | 0 |
| | Barmer | 1 | |
| | Bharatpur | 1 | 0 |
| | Banswara | 1 | |
| | Bhilwara | 1 | 0 |
| | Bikaner | 0 | 1 |
| | Churu | 0 | 1 |
| | Dungarpur | 0 | 1 |
| | Jaipur | 1 | 0 |
| | Jaisalmer | 1 | 0 |
| | Jhalawar | 1 | 0 |
| | Jalore | 0 | 1 |
| | Jodhpur | 1 | 0 |
| | Jhunjhunu | 1 | 0 |

| State/Union Territory | Location | Urban | Rural |
|---|---|---|---|
|  | Kota | 1 | 0 |
|  | Pali | 1 | 0 |
|  | Rajsamand | 0 | 1 |
|  | Sawai Madhopur | 1 | 0 |
|  | Sri Ganganagar | 1 | 0 |
|  | Sikar | 1 | 0 |
|  | Tonk | 1 | 0 |
|  | Udaipur | 0 | 1 |
| Sikkim | Gangtok (East Sikkim) | 0 | 1 |
|  | South Sikkim | 0 | 1 |
| Tamil Nadu | Ariyalur | 0 | 1 |
|  | Chennai | 1 | 0 |
|  | Coimbatore | 1 | 0 |
|  | Cuddalore | 1 | 0 |
|  | Dharmapuri | 1 | 0 |
|  | Dindigul | 0 | 1 |
|  | Erode | 1 | 0 |
|  | Kanchipuram | 1 | 0 |
|  | Karur | 1 | 0 |
|  | Kanyakumari | 1 | 0 |
|  | Krishnagiri | 0 | 1 |
|  | Madurai | 1 | 0 |
|  | Nagapattinam | 1 | 0 |
|  | Namakkal | 1 | 0 |
|  | Nilgiris | 0 | 1 |
|  | Perambalur | 1 | 0 |
|  | Pudukkottai | 0 | 1 |

| State/Union Territory | Location | Urban | Rural |
|---|---|---|---|
| | Ramanathapuram | 0 | 1 |
| | Salem | 1 | 0 |
| | Thanjavur | 1 | 0 |
| | Theni | 0 | 1 |
| | Thiruvallur | 0 | 1 |
| | Thrirunelveli | 1 | 0 |
| | Tirupur | 1 | 0 |
| | Tiruvannamalai | 0 | 1 |
| | Trichy | 1 | 0 |
| | Tuticorin | 1 | 0 |
| | Tiruvarur | 1 | 0 |
| | Villupuram | 0 | 1 |
| | Virudh Nagar | 0 | 1 |
| Telangana | Adilabad | 1 | 0 |
| | Hyderabad | 1 | 0 |
| | Karimnagar | 1 | 0 |
| | Khammam | 1 | 0 |
| | Mahabubnagar | 0 | 1 |
| | Medak | 0 | 1 |
| | Nalgonda | 0 | 1 |
| | Nizamabad | 1 | 0 |
| | Rangareddy | 0 | 1 |
| | Warangal | 0 | 1 |
| Tripura | Agartala | 1 | 0 |
| | Dhalai | 0 | 1 |
| | Dharmanagar | 0 | 1 |
| | Kailashahar | 1 | 0 |

| State/Union Territory | Location | Urban | Rural |
| --- | --- | --- | --- |
| | Udaipur (South District of Tripura) | 1 | 0 |
| Uttar Pradesh | Agra | 1 | 0 |
| | Allahabad | 1 | 0 |
| | Aligarh | 1 | 0 |
| | Azamgarh | 0 | 1 |
| | Baharaich | 0 | 1 |
| | Ballia | 0 | 1 |
| | Banda | 0 | 1 |
| | Barabanki | 0 | 1 |
| | Bareilly | 1 | 0 |
| | Budaun | 0 | 1 |
| | Basti | 0 | 1 |
| | Bulandshahar | 1 | 0 |
| | Chandauli | 1 | 0 |
| | Chitrakoot | 1 | 0 |
| | Firozabad | 1 | 0 |
| | Faizabad | 1 | 0 |
| | Gautam Budh Nagar | 0 | 1 |
| | Ghaziabad | 1 | 0 |
| | Gonda | 0 | 1 |
| | Gorakhpur | 1 | 0 |
| | Hardohi | 0 | 1 |
| | Jhansi | 0 | 1 |
| | Kannauj | 0 | 1 |
| | Kanpur | 1 | 0 |
| | Kaushambi | 0 | 1 |

| State/Union Territory | Location | Urban | Rural |
|---|---|---|---|
| | Kushinagar | 0 | 1 |
| | Lakhimpur Khiri | 0 | 1 |
| | Lucknow | 1 | 0 |
| | Maharajganj | 0 | 1 |
| | Meerut | 1 | 0 |
| | Mathura | 1 | 0 |
| | Moradabad | 1 | 0 |
| | Mirzapur | 0 | 1 |
| | Pilibhit | 0 | 1 |
| | Saharanpur | 1 | 0 |
| | Siddharth Nagar | 0 | 1 |
| | Varanasi | 1 | 0 |
| Uttarakhand | Almora | 0 | 1 |
| | Chamoli | 0 | 1 |
| | Dehradun | 0 | 1 |
| | Haridwar | 1 | 0 |
| | Nainital | 1 | 0 |
| | Pithoragarh | 0 | 1 |
| | Rudraprayag | 0 | 1 |
| | Uttarkashi | 0 | 1 |
| | Udhamsingh Nagar | 0 | 1 |
| West Bengal | Bankura | 0 | 1 |
| | Birbhum | 0 | 1 |
| | Burdwan | 0 | 1 |
| | Cooch Behar | 0 | 1 |
| | Dakshin Dinajpur | 0 | 1 |
| | Darjeeling | 0 | 1 |

| State/Union Territory | Location | Urban | Rural |
|---|---|---|---|
| | Hooghly | 0 | 1 |
| | Howrah | 1 | 0 |
| | Jalpaiguri | 1 | 0 |
| | Kolkata | 1 | 0 |
| | Malda | 0 | 1 |
| | Murshidabad | 0 | 1 |
| | Nadia | 1 | 0 |
| | North 24 Parganas | 0 | 1 |
| | Paschim Medinipur | 0 | 1 |
| | Purb Medinipur | 1 | 0 |
| | Purulia | 0 | 1 |
| | South 24 Parganas | 0 | 1 |
| | Uttar Dinajpur | 0 | 1 |
| | TOTAL | 223 | 189 |

### Sensitizing students about crimes and consequences

1278. DR. PRABHAKAR KORE: Will the Minister of WOMEN AND CHILD DEVELOPMENT be pleased to state:

(a)    whether it is a fact that the crimes committed by juveniles are on the rise in the country and minors are not aware of the nature and serious consequences of crimes under law;

(b)    whether Government in consultation with State Governments proposes to bring in a mechanism to sensitize students about various forms of crimes and their consequences;  and

(c)    if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF WOMEN AND CHILD DEVELOPMENT (DR. VIRENDRA KUMAR): (a) As reported by National Crime Record Bureau (NCRB), the new cases of juveniles apprehended during the year 2014, 2015 and