

- (c) whether there is any proposal for allowing FDI in coal sector?

THE MINISTER OF COAL (SHRI PIYUSH GOYAL): (a) Total number of Coal Mines in the country is 454.

- (b) Yes Sir. There are 22 coal mines in the private sector in the country.

(c) As per Consolidated FDI Policy 2017, the Government has decided to permit 100% FDI under automatic route for Coal and Lignite mining for captive consumption by power projects, iron and steel and cement units and other eligible activities permitted under and subject to the provisions of relevant statute.

**Inability of public sector telecommunication companies to  
provide quality services**

†2784. SHRI NARAYAN RANE: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that the public sector telecommunication companies have failed to provide quality services to their customers, as the number of complaints being filed by the customers with regard to call drops, bad communication service and less than expected broadband speed are on the rise; and

- (b) if so, the details thereof, State-wise?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI MANOJ SINHA): (a) and (b) Telecom Regulatory Authority of India (TRAI) monitors the performance of service providers, including Bharat Sanchar Nigam Limited (BSNL) and Mahanagar Telephone Nigam Limited (MTNL), against the benchmarks for various quality of service parameters laid down by TRAI in the Quality of Service (QoS) Regulations issued from time to time through Quarterly Performance Monitoring Reports (PMRs) submitted by service providers for the service area as a whole.

As per PMR for the quarter ending March 2018, for Cellular Mobile Telephone Services, BSNL is meeting benchmarks for all parameters in all of its Licensed Service Areas (LSAs) except West Bengal service area. In West Bengal LSA, BSNL is meeting benchmarks for all parameters except the parameter for assessing call drop viz "Network\_QoS Dropped Call Rate (DCR) Spatial distribution measure or DCR Network\_QSD(90,90) (benchmark  $\leq 2\%$ )", and "Network QoS DCR temporal distribution

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†Original notice of the question was received in Hindi.

measure or DCR Network\_QTD (97,90) (benchmark  $\leq 3\%$ ). MTNL is meeting benchmarks for all parameters in its LSAs i.e. Delhi and Mumbai.

### **Mobile network in Madhya Pradesh**

†2785. SHRI AJAY PRATAP SINGH: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether Government is planning to bring about a communication revolution in remote villages; and

(b) if so, the number of mobile towers installed, so far, in Madhya Pradesh and the number of villages or cities not having mobile network, so far, in Madhya Pradesh?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI MANOJ SINHA): (a) Government has planned to provide mobile coverage in inhabited and uncovered villages of the country in a phased manner subject to availability of funds/resources.

(b) The Department of Telecommunications maintains Licensed Service Area (LSA)- wise data in respect of mobile towers and connectivity. The number of mobile towers installed and the number of villages not having mobile network in Madhya Pradesh LSA which includes Madhya Pradesh and Chhattisgarh states are as below:

Number of mobile towers installed	Number of villages not having mobile network
32835	9121

### **National Digital Communications Policy, 2018**

2786. DR. L. HANUMANTHAI AH: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that Government proposes to introduce the National Digital Communications Policy (NDCP-2018), if so, the details thereof;

(b) the details of the objectives of the said NDCP-2018;

(c) whether Government has set any target to achieve under the said Policy;

(d) if so, the details thereof;

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†Original notice of the question was received in Hindi.