

to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement (RFCTLARR) Act 2013 came into force, the compensation has been revised upward in terms of the provisions of the Act. The details of amount of revised compensation offered are as under:—

Land area (Ha)	Revised compensation offered including Solatium (₹)
1.7701	1,43,09,052.28
0.3646	42,89,520.08
0.0445	25,28,389.98
0.3540	38,95,687.88
0.0900	11,83,056.66

(c) and (d) Fair compensation has been offered to Project Affected Persons (PAPs) for trees over the identified land in village Mauza Rampur *alias* Karanpur as per the valuation done by Forest department, based on type of tree, age, size of girth etc., as per section 25 G (5) of Railway Amendment Act 2008 (RAA-2008). Total compensation of ₹ 3,42,096/- has been declared for 59 trees as per evaluation. The range of compensation varies from ₹ 928/- per tree to ₹ 10,964/- per tree.

(e) Question does not arise.

Disabled-friendly railway stations and trains

2716. SHRI SAMIR ORAON:

SHRI MAHESH PODDAR:

Will the Minister of RAILWAYS be pleased to state:

(a) the amount spent on making railway stations and trains disabled-friendly over the past five years, region-wise;

(b) whether all trains and stations are disabled-friendly, if so, the details of the facilities provided for the disabled;

(c) if not, the number of stations which are disabled-friendly;

(d) whether the stations and trains under construction are being made disabled-friendly;

(e) whether the train drivers and ticket collectors have been sensitized about the difficulties of the disabled-people; and

(f) the steps being taken by Government to make all stations and trains disabled-friendly?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI RAJEN GOHAIN): (a) Indian Railways has more than 8700 stations and it has always been the endeavour of the Railways to provide adequate amenities to the passengers at Railway stations, including those for differently abled passengers, which is a continuous process. Provisions of facilities for Persons with Disabilities (Divyangjan) are to be provided at all stations over Indian Railways based on the needs of travelling public and availability of funds. Works for all passenger amenities including facilities for Persons with Disabilities (Divyangjan) at Railway stations are generally funded under Plan Head – 53 ‘Passenger Amenities’. No separate accountal is made for expenditure on amenities for Persons with Disabilities (Divyangjan). The details of funds allocated and expenditure incurred under Budgetary Sources for this Plan Head-53, over Indian Railways during the last five years *i.e.* 2013-14, 2014-15, 2015-16, 2016-17 and 2017-18 and current year are as under:—

Zonal Railway	2013-14		2014-15		2015-16		2016-17		2017-18		2018-19	
	Allocation	Exp.	Allocation	Exp.	Allocation	Exp.	Allocation	Exp.	Allocation	Exp.	Allocation	Exp. Upto Nov.2018
Central	58.20	59.70	77.00	67.88	85.10	78.74	73.93	74.07	141.53	161.89	200.05	100.71
Eastern	110.18	99.61	91.42	70.71	67.62	62.98	51.85	48.41	85.21	50.73	77.80	30.78
East Central	52.34	73.57	55.17	85.46	88.03	109.33	52.78	94.93	72.03	171.92	69.51	48.96
East Coast	44.42	19.57	55.00	22.34	60.16	71.94	47.78	109.84	75.09	91.44	77.38	35.24
Northern	70.01	41.89	125.80	44.71	128.80	54.09	78.06	45.81	174.12	38.16	239.46	77.83
North Central	73.09	70.25	90.23	69.87	81.46	95.91	56.87	70.68	105.53	102.00	87.25	78.86
North Eastern	18.36	96.51	41.96	77.33	55.49	94.82	107.69	68.56	92.81	63.80	91.72	53.28
Northeast Frontier	43.97	47.26	50.48	53.23	53.67	65.60	50.75	60.08	56.83	81.85	91.01	12.98
North Western	27.69	49.36	42.18	42.65	60.31	49.61	53.42	47.96	57.87	134.80	87.01	61.44
Southern	67.19	45.15	62.58	44.89	108.21	63.75	61.18	65.76	148.57	74.11	90.51	26.05
South Central	99.68	36.92	104.24	40.53	102.05	57.46	64.41	56.42	90.96	59.85	97.04	29.35
South Eastern	45.70	62.33	56.37	74.95	72.08	52.62	47.46	60.34	80.25	66.56	66.40	26.94
South East Central	40.86	30.12	39.57	35.58	48.71	66.07	29.55	55.59	32.60	68.09	66.00	19.38
South Western	30.26	44.69	35.81	36.12	72.69	31.38	42.63	31.49	64.19	23.50	69.39	9.22
Western	51.07	29.47	58.61	31.88	52.16	60.22	48.73	41.93	126.50	49.77	170.63	129.16
West Central	53.58	48.46	49.92	54.65	71.31	63.50	45.29	43.78	58.55	44.44	68.82	12.97
Metro	8.76	7.56	11.56	5.83	3.99	3.19	5.44	5.58	8.20	3.89	7.87	1.17
TOTAL	895.36	862.41	1047.90	858.61	1211.84	1081.21	917.82	981.24	1470.84	1286.80	1657.86	754.32

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[4 January, 2019]

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(b) to (f) Indian Railways is committed to make India accessible for Persons with Disabilities (Divyangjan) as part of “Sugamya Bharat Mission” or Accessible India Campaign of Government of India. Improvement/augmentation of amenities at Railway stations, including those for differently abled passengers is a continuous process. Provisions of facilities for Persons with Disabilities (Divyangjan) are to be provided at all stations over Indian Railways. The categorization of stations is reviewed every five years. In April, 2018, it has been decided to change the categorization of Stations from ‘A-1’, ‘A’ and ‘B’, ‘C’, ‘D’, ‘E’ and ‘F’ category to NSG1 - NSG6, SG1 – SG3 and HG1 – HG3 based upon number of passengers handled and earnings of the stations. In order to provide better accessibility to Persons with Disabilities (Divyangjan), Short Term Facilities and Long Terms facilities have been planned at all stations, beginning with Non Suburban Group ‘NSG 1’, ‘NSG 2’, ‘NSG 3’ and ‘NSG 4’ (erstwhile ‘A-1’, ‘A’ and ‘B’) category stations. The details of Railway stations provided with Short-Term Facilities so far for Persons with Disabilities (Divyangjan) under all categories of stations over Indian Railways are as under:—

Sl. No.	Facility for Persons with Disabilities (Divyangjan)	Approximate number of stations, where facility provided
1.	Standard ramp for barrier free entry	2586
2.	Earmarking at least two parking lots	1429
3.	Non-slippery walk-way from parking lot to station building	1465
4.	Signages of appropriate visibility	1474
5.	At least one drinking water tap suitable for use by Persons with Disabilities (Divyangjan)	1989
6.	At least one toilet (on the ground floor)	1908
7.	May I help you booth	1131

Long-Term Facilities are to be provided for Divyangjan at ‘NSG-1’ to ‘NSG-4’ categories of stations, which are as follows:—

1	Engraving on edges of platforms	1816
2	Provision of facility for inter-platform transfer	1288

As per the revised policy guidelines of Indian Railways, Escalators are to be provided at end platforms of railway stations having footfall of more than one lakh. Lifts are being provided depending upon the relative priority of various stations and the availability of resources and feasibility for provision of lifts.

The zone-wise details expenditure incurred on Lifts and Escalators in last 5 years is appended. So far, 584 escalators at 215 stations and 417 lifts at 182 stations have been provided.

Regarding making trains disabled friendly, around 3,800 Disabled friendly Integral Coach Factory (ICF) type coaches (SLRD/SRD) are available in the fleet of Indian Railways. These coaches have a suitably designed compartment and toilet adapted to the needs of the Divyang/wheel chair borne passengers. In these coaches, wider entrance door, wider berths, wider compartments, larger lavatory and lavatory doors, etc. have been provided. Inside the toilets, additional grab rails on the side walls for support and wash basin and mirror at a lower height are also available.

Further, Linke Hofmann Busch (LHB) type coaches with facilities for the disabled on similar lines as is available in ICF type coaches are under manufacture at Indian Railways Production Units, which will be put into service after mandatory testing and trials. For the assistance of the visually impaired passengers, Integrated Braille signages, *i.e.* signages superimposed with Braille scripts, are being provided in the newly manufactured coaches.

It is endeavoured to have at least one disabled friendly coach in each Mail/Express train having ICF type coaches. In addition to fitment of Integrated Braille signages in new manufactured coaches, retrofitment of these in existing coaches has also been taken up in a phased manner.

All General Managers of Zonal Railways have been instructed to provide Special Training Modules on Soft Skills as a part of Initial/Refresher/Special Courses to all frontline staff directly dealing with customers wherein greater thrust has been given towards customer satisfaction and the need to focus on customer as principal client.

All commercial frontline staffs are given special training on passenger amenities wherein training on special facilities provided for Physically Challenged persons and provision of wheel chair are given.

- Zonal Railways have been instructed to provide one wheelchair per platform and in case of island platforms, one wheel chair per two platforms at all A-1 and A category stations.
- Yatri Mitra Sewa has also been introduced at major railway stations for enabling passengers to book wheel chairs services cum porter services free of cost through NGOs, Charitable trust, PSUs etc under CSR and responsibility of providing this facility has been entrusted with IRCTC. In case of lack of response from NGOs, Charitable trust, PSUs etc., this service may be arranged on payment basis through a service provider or on it own.

- Passenger can book e-wheelchairs on line through IRCTC portal *www.irctc.co.in*. The facility is presently, available at 22 stations *i.e.* Ahmedabad, Agra Cantt., Vadodara, Varanasi, Bhusawal, Vijayawada, Kanpur Central, Mumbai CST, Mumbai Central, Howrah, Indore, Jhansi, Jaipur, Lucknow Jn., Lucknow, New Delhi, Nagpur, Pathankot Cantt., Pune, Bengaluru City, Secunderabad and Shri Mata Vaishno Devi Katra.
- Passengers can book cab/coach and porter service online through IRCTC portal *www.irctc.co.in*. The facility is available at Chandigarh, Gaya, Guntur, Howrah, Jaipur, Lucknow, Lucknow Jn., Madurai, New Delhi, Delhi Jn., Hazrat Nizamuddin, Delhi Safdarjung, Anand Vihar, Delhi Cantt., Delhi Sarai Rohilla, Tirupati and Vijaywada.
- Powers have been delegated to DRMs to decide the provision of Battery Operated Vehicles (BOVs) at station on merit – whether free of cost through commercial publicity route or through ‘user pays’ route.
- At the Divisional level, Chief Travelling Ticket Inspectors/In-charges (CTTI/ICs), Station Managers (SMRs) and concerned Commercial Inspectors are directed to perform duty as a disability Inspector for providing assistance to Persons with Disabilities.

Details of expenditure over last five years on Escalators and Lifts over Indian Railways

Figure in ₹ crore													
Sl. No.	Zonal Railway	2013-14		2014-15		2015-16		2016-17		2017-18		2018-19 (upto Nov.)	
		Escalator	Lift	Escalator	Lift	Escalator	Lift	Escalator	Lift	Escalator	Lift	Escalator	Lift
1.	Eastern	0.69	0.00	0.60	0.00	2.26	0.00	1.54	0.00	4.12	0.32	4.89	0.41
2.	Central	5.60	0.00	3.21	0.00	0.05	2.32	0.59	1.45	11.36	4.05	12.41	1.08
3.	North Central	1.18	0.00	5.86	0.00	5.05	0.00	5.55	0.00	6.08	3.82	0.68	0.65
4.	East Central	3.00	0.00	1.50	0.00	0.00	0.00	0.00	0.00	0.00	0.00	5.34	1.29
5.	West Central	1.67	0.00	2.00	0.78	0.00	0.83	1.60	2.41	2.25	2.72	0.99	0.52
6.	Northeast Frontier	0.00	0.00	1.40	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.11
7.	South Eastern	0.65	0.00	0.43	0.00	0.00	0.00	3.79	0.16	1.56	0.54	4.68	1.19
8.	South Central	9.95	3.09	9.02	1.18	6.08	0.13	1.46	2.08	5.66	4.84	0.11	0.98
9.	Southern	7.70	0.56	4.90	0.12	8.21	2.29	6.33	4.03	14.51	5.11	8.30	1.72
10.	South Western	2.25	0.00	0.75	0.00	0.00	0.00	11.25	3.00	1.25	1.50	0.00	3.00
11.	Northern	0.00	0.70	16.20	1.05	10.80	0.00	1.80	0.35	27.90	11.55	7.20	2.10
12.	East Coast	1.59	0.00	0.64	0.00	0.31	0.00	2.44	2.43	0.19	0.63	2.01	0.08
13.	North Eastern	0.00	0.00	0.00	0.00	0.96	0.00	3.83	2.22	4.79	2.59	1.44	0.37
14.	Western	8.03	0.33	9.31	3.26	10.97	1.61	6.66	2.78	11.98	12.69	0.83	2.85
15.	South East Central	1.36	1.07	0.69	0.00	0.00	0.07	1.79	0.95	0.97	0.20	1.14	0.05
16.	North Western	1.07	0.00	1.70	0.00	1.83	0.00	0.45	1.11	5.23	2.55	3.01	0.61
17.	Metro	1.73	0.00	3.23	0.35	0.56	0.82	2.06	0.13	1.45	0.00	0.00	0.00
	TOTAL	46.45	5.76	61.45	6.73	47.07	8.08	51.14	23.10	99.29	53.13	53.02	18.01

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[4 January, 2019]

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Total expenditure on Escalators from 2013-14 to 2018-19 (upto Nov., 2018) ₹ 358.42 crore.

Total expenditure on Lifts from 2013-14 to 2018-19 (upto Nov., 18) ₹ 114.81 crore.

Modernisation of railway stations

2717. SHRIMATI AMBIKA SONI:

DR. T. SUBBARAMI REDDY:

Will the Minister of RAILWAYS be pleased to state:

(a) the number of railway stations which are modernised by the Railways in the last three years, especially in the States of Punjab, Haryana, Andhra Pradesh and Telangana;

(b) the number of stations proposed to be modernised during the current financial year along with details thereof;

(c) the reasons for slow pace of ongoing work with regard to modernisation of railway stations; and

(d) the efforts made to expedite the work?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI RAJEN GOHAIN): (a) to (d) Upgradation of stations on Indian Railways is a continuous and on-going process. Works for improvement of passenger amenities are undertaken depending upon need, volume of passenger traffic and *inter-se* priority, subject to availability of funds.

‘Adarsh’ Station Scheme has been started since 2009-10 and presently, Railway stations are modernized under ‘Adarsh’ Station Scheme based on identified need of providing better enhanced passenger amenities at stations. Since then, 1253 stations have been identified under this scheme out of which 1065 stations so far have been developed under ‘Adarsh Station Scheme.

32 stations have been identified for development under Adarsh Station Scheme in the State of Punjab and 25 stations have been developed so far and the remaining 7 stations are targeted to be developed by 2018-19.

16 stations have been identified for development under Adarsh Station Scheme in the State of Haryana and 11 stations have been developed so far and the remaining 5 stations are targeted to be developed by 2018-19.