

ensure safety and prevent accidents at Unmanned Level Crossings (UMLCs) in the form of elimination through closure/merger/grade-separator/manning etc. on Broad Gauge (BG) network in a mission mode. As on date, all the unmanned level crossings on Broad Gauge (BG) have been eliminated on IR.

#### **E-catering service of IRCTC**

735. SHRI MD. NADIMUL HAQUE: Will the Minister of RAILWAYS be pleased to state:

(a) the details of the expenditure incurred by IRCTC on the e-catering service *vis-a-vis* the revenue in the last three years;

(b) the details of the passengers who ordered food from the IRCTC e-catering service *vis-a-vis* the target in the last three years; and

(c) the steps taken by Government to improve the IRCTC e-catering service?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI RAJEN GOHAIN): (a) and (b) The details of the expenditure incurred by IRCTC on e-catering services *vis-a-vis* the revenue generated through e-catering and number of passengers opting for e-catering services in the last three years *vis-a-vis* the target are given in Statement (*See* below).

(c) The steps taken by the Government to improve e-catering services are as under:—

- (i) E-catering services have been extended to all 408 A1 and A category stations over Indian Railways.
- (ii) Provision of a user-friendly mobile version of website for booking of meals through e-catering has been made.
- (iii) Facility to book meals through Mobile App. (Food-on-Track) or by calling number 1323 is now available.

**Statement**

*Details of the expenditure incurred by IRCTC on e-catering and the number of passengers opting for e-catering services in the last three years*

(A) Details of expenditure incurred by IRCTC on e-catering *vis-a-vis* the revenue during the period 2015-16, 2016-17, 2017-18 and 2018-19 (upto 31.12.2018)

Head	2015-16	2016-17	2017-18	2018-19 (upto 31.12.2018)
Expenditure incurred by IRCTC on e-catering (in Rupees)	1,29,62,930.00	2,89,16,273.00	3,90,91,703.00	3,07,44,129.00
Revenue received by IRCTC through e-catering (in Rupees)	7,02,976.00	1,22,42,666.00	3,47,21,856.00	2,32,93,650.00

(B) Details of targets set by IRCTC and the number of orders booked (average per day) through e-catering during the period 2015-16, 2016-17, 2017-18 and 2018-19 (upto 31.12.2018).

Target	2015-16	2016-17	2017-18	2018-19 (upto 31.12.2018)
Target set for number of order bookings through e-catering	Nil	3,500	15,000	10,376
Target achieved in number of order bookings through e-catering	790	4,273	5,188	10,632

**Instances of fire in Kolkata Metro**

736. DR. SANTANU SEN: Will the Minister of RAILWAYS be pleased to state:

(a) whether it is a fact that there have been several instances of fires in Kolkata Metro in the last few months;

(b) if so, the details of causes revealed in inquiries conducted; and

(c) whether there is any plan for modernisation of Kolkata Metro?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI RAJEN GOHAIN): (a) and (b) There is one instance of fire in Metro Railway, Kolkata in the rear bogie of the driving coach of UP train No. KD 191 (AC 1) between Rabindra