

operational (Bhopal, Indore, Jabalpur, Khajuraho and Gwalior (CE)) and 03 are non-operational (Panna, Satna and Khandwa). The current capacity of the airports is as under:

Bhopal 2.5 MPPA (Million Passengers Per Annum). Indore 4 MPPA. Jabalpur 0.12 MPPA. Khajuraho 1.5 MPPA. Gwalior (CE) 0.16 MPPA.

Development/expansion of airports is a continuous process and is undertaken by Airports Authority of India (AAI) and concerned private operators from time to time depending on the availability of land, commercial viability, socio-economic considerations, traffic demand / willingness of airlines to operate to/from such airports. AAI has initiated action for construction of ATC Tower cum Technical Block at Raja Bhoj Airport in Bhopal, development of 15 parking bays, parallel taxi-track and New Domestic Terminal Building at Devi Ahilya Bai Holkar Airport in Indore and construction of New Terminal Building and ATC tower cum Technical block at Jabalpur Airport. Work has also been awarded for construction of ATC Tower at Khajura no Airport.

At present, the scheduled flight services from operational airports in Madhya Pradesh are available on following routes:—

1. Bhopal: Delhi, Mumbai, Raipur, Lucknow, Jaipur
2. Indore: Ahmedabad, Bagdogra, Bangalore, Mumbai, Kolkata, Delhi, Goa, Gwalior, Hyderabad, Allahabad, Jaipur, Jodhpur, Lucknow, Chennai, Nagpur, Pune, Raipur
3. Jabalpur: Ahmedabad, Delhi, Mumbai, Hyderabad, Kolkata
4. Khajuraho: Varanasi, Agra
5. Gwalior: Delhi, Indore, Mumbai.

#### **On-time performance of airline operators**

1098. SHRI MD. NADIMUL HAQUE: Will the Minister of CIVIL AVIATION be pleased to state:

- (a) whether Government is planning to introduce a new method to compute on-time performance of airlines;
- (b) if so, details thereof and reasons therefor;
- (c) how the new mechanism will be better in comparison to the current one;

(d) flights cancelled and delayed by airline operators during the last three years, year-wise and operator-wise, along with reasons therefor;

(e) the passengers affected due to cancellation and delays by airlines operators during above period, year-wise and operator-wise;

(f) the compensation or other benefits paid or given to passengers by airline operators because of above during the same period; and

(g) steps taken by Government in this regard?

THE MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION (SHRI JAYANT SINHA): (a) to (c) No such proposal is under consideration.

(d) Details of flights cancelled and delayed airlines during the period 2016, 2017 and 2018 is given in Statement-I (*See below*). Generally, flights are operated as per published schedule. However, at times, flights are delayed and even cancelled due to operational, technical, weather and commercial reasons.

(e) Number of passengers affected due to cancellation and delays during period 2016, 2017 and 2018 is given in Statement-II (*See below*).

(f) Amount spent by the airlines on facilitations and compensations due to delays and cancellation during period 2016, 2017 and 2018 is given in Statement-III (*See below*).

(g) DGCA has issued CAR, Section-3, Series-M, Part-IV titled Facilities to be provided to passengers by airlines due to denied boarding, cancellation of flights and delays in flights in order to ensure protection for the air travelers in case of flight disruptions.

#### ***Statement-I***

*Details of flights cancelled and delayed by the airlines during 2016 to 2018*

(A) Airline-wise cancellation from Jan. 2016 to Dec. 2018

Airlines	2016	2017	2018
Air India	1083	1427	2839
Jet Airways and JetLite	1124	870	799
Spicejet	454	568	631

Airlines	2016	2017	2018
Go Air	204	331	449
IndiGo	2027	1934	3388
Air Costa	637	32	-
Air Asia	164	44	134
Vistara	49	109	90
Trujet	580	415	149
Zoom Air	-	-	930
Air Deccan	-	1	845
Air Odisha	-	-	1184
TOTAL	6322	5731	11438

## (B) Airline-wise delay from Jan. 2016 to Dec. 2018

Airlines	2016	2017	2018
Air India	13924	14416	16973
Jet Airways and Jet Lite	20654	31365	22130
Spicejet	8433	9473	9725
Go Air	7124	8550	7993
Indigo	26537	23883	31095
Air Costa	734	263	-
Air Asia	1444	3067	3577
Vistara	2543	4730	4875
TruJet	-	978	783
Zoom Air	-	25	-
Air Deccan	-	-	222
TOTAL	81393	96750	97373

\* Data pertains to four Metro airports (Delhi, Hyderabad, Bangalore and Mumbai)

**Statement-II***Details of Number of Pax Affected due to Delay and Cancellation of Flights*

Airlines	2016		2017		2018	
	Pax Effected due to delay	Pax Effected due to Cancellation	Pax Effected due to delay	Pax Effected due to Cancellation	Pax Effected due to delay	Pax Effected due to Cancellation
Air India	453621	41676	392879	35925	426087	52514
Jet Airways and JetLite	37616	18587	63625	18071	20463	15758
Spicejet	109638	30476	236964	39149	253231	37525
Go Air	27523	552	25735	3422	24773	2492
IndiGo	299273	11120	535333	52489	781247	175379
Air Costa	8641	10656	1603	1595	-	-
Air Asia	29584	1128	52856	2646	93557	4434
Vistara	30260	2983	66369	8618	82059	15229
Trujet	389	785	24	4870	1705	2736
Zoom Air	-	2184	-	-	686	
Air Deccan	-	-	-	-	153	720
Air Odisha	-	-	-	-	34	422
TOTAL	996545	117963	1377572	166785	1683309	307895

**Statement-III***Details of compensation paid due to Delay and Cancellation of Flights*

Airlines	2016		2017		2018	
	Compensa- tion paid due to delay (In lakhs)	Compensa- tion paid due to Cancella- tion (In lakhs)	Compensa- tion paid due to delay (In lakhs)	Compensa- tion paid due to Cancella- tion (In lakhs)	Compensa- tion paid due to delay (In lakhs)	Compensa- tion paid due to Cancella- tion (In lakhs)
1	2	3	4	5	6	7
Air India	664.24	192.03	547.90	190.42	648.22	197.46

1	2	3	4	5	6	7
Jet Airways and JetLite	-	83.91	2.97	29.90	3.73	15.52
Spicejet	163.73	96.10	535.64	230.30	477.34	191.51
Go Air	-	-	-	-	-	-
IndiGo	-	1.34	-	4.88	-	6.10
Air Costa	30.78	142.63	7.62	43.55	-	-
Air Asia	31.34	30.68	103.37	45.25	188.76	42.18
Vistara	-	21.13	-	7.05	20.14	42.86
Trujet	1.89	12.08	-	73.51	4.37	61.82
Zoom Air	-	-	12.59	-	-	-
Air Deccan	-	-	-	-	0.05	15.05
Air Odisha	-	-	-	-	0.20	8.17
<b>TOTAL</b>	<b>891.98</b>	<b>579.89</b>	<b>1,210.08</b>	<b>624.86</b>	<b>1,342.81</b>	<b>580.67</b>

#### **Expansion of airports in Karnataka**

1099. SHRI D. KUPENDRA REDDY: Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether Government has plans for expansion of various airports in the country including the airports in Karnataka; and

(b) if so, the details thereof along with airports which are being under expansion?

THE MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION (SHRI JAYANT SINHA): (a) and (b) Expansion/upgradation/modernisation of airports is a continuous process and is undertaken by Airports Authority of India (AAI) and concerned private operators from time to time depending on the availability of land, commercial viability, socio-economic considerations, traffic demand/willingness of airlines to operate to/from such airports. To meet the demand, AAI has embarked upon a Capital Expenditure (CAPEX) plan of ₹ 25,000 crores in next 4-5 years for development/modernisation/upgradation of terminal buildings of AAI airports in the country including Calicut in Kerala, Port Blair in Andaman and Nicobar Islands, Agartala in Tripura,