

(GERD) have shown a consistently increasing trend over the years with enhanced private sector participation. GERD has tripled in a decade from ₹ 24,117.24 crores in 2004-05 to ₹ 85,326.10 crores in 2014-15 and is estimated to be ₹ 1,04,864.03 crores in 2016-17.

(c) and (d) As per India Brand Equity Foundation (IBEF), a Trust established by the Ministry of Commerce and Industry (GOI), R&D market in India is estimated to grow at a CAGR for 14 per cent to reach US \$ 42 billion by 2020 with the support from the government. The country has witnessed an increase in R&D investments, international research collaborations and technology development with impetus in sectors such as pharmaceutical, biotechnology, agriculture and Information Technology, etc. Government has laid strong emphasis on technology business incubation and start-ups to develop India into a global innovation hub backed by enabling environment for growing research and development in India.

Public Service Delivery System

†1885. SHRIMATI KANTA KARDAM: Will the Minister of TOURISM be pleased to state:

(a) whether Government has initiated/implemented any web-based 'Public Service Delivery System' in the tourism sector; and

(b) if so, the details thereof and the reasons therefor?

THE MINISTER OF STATE OF THE MINISTRY OF TOURISM (SHRI PRAHALAD SINGH PATEL): (a) and (b) Yes, Sir. A web based Public Service Delivery System (PSDS) had been launched by the Ministry of Tourism in 2013. It enabled all the applicants seeking approval for hotel projects, classification/re-classification and related services to track the progress of their applications online on a real time basis.

With a view to bring in more transparency and accountability, the classification/reclassification of hotels and project level approval by Ministry of Tourism, has been digitized with the introduction of <http://hotelcloud.nic.in> software in 2015. The payment of fees in respect of such applications are also received online.

The objective of the system is to ease the process of filing applications by hotels, thereby making the process paperless. The Ministry of Tourism endeavours to communicate the final decision on all such applications within 90 days of the receipt of application complete in all respects.

† Original notice of the question was received in Hindi.