1	2	3	4	5
12.	Passighat (Arunachal Pradesh)	8	Alliance Air	Guwahati, Lilabari

Statement-II

New routes introduced in the last two years from the airports in North-Eastern States

Sl. No.	Name of the airport	New sectors introduced in 2018	New sectors introduced in 2019
1.	Agartala (Tripura)	Bangalore, Chennai	
2.	Guwahati (Assam) Domestic	Amritsar, Bhubaneswar, Jaipur, Passighat, Patna, Pakyong, Varanasi	Ahmedabad, Cochin
	Guwahati (Assam) International		Dhaka, Singapore
3.	Aizwal (Mizoram)	Delhi	
4.	Dibrugarh (Assam)		Bagdogra
5.	Imphal (Manipur)	Delhi, Bangalore, Hyderabad	
6.	Silchar (Assam)	Delhi	
7.	Jorhat (Assam)	Delhi, Kolkata	
8.	Lilabari (Assam)	Passighat	
9.	Tezpur (Assam)	Kolkata	
10.	Passighat (Arunachal Pradesh)	Guwahati	
11.	Tezu (Arunachal Pradesh)	Jorhat, Kolkata	

Punctuality of Air India flights

1920. DR. R. LAKSHMANAN: Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether Government is aware of the fact that departure of Air India flights and their arrival is not punctual and generally delayed;

(b) if so, the details thereof;

(c) whether Government has taken any step to adhere strictly to the punctuality in arrival and departure of Air India flights;

(d) if so, the details thereof; and

(e) if not, the reasons therefor?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI HARDEEP SINGH PURI): (a) and (b) Air India's On Time Performance (OTP) as per DGCA data for four metros *i.e* Delhi, Mumbai, Hyderabad and Bangalore is the lowest. Some of the major reasons for the delays to Air India flights include:–

(i) Engineering related issues;

(ii) Crew related issues;

(iii) Ground Handling issues;

(iv) Air Traffic Control delays; and

(v) Air India being a network carrier operating on Hub and Spoke pattern, some of the flights are delayed to connect passengers with the international flights.

(c) and (d) The Government had approved a revival plan for Air India in year 2018 which focuses on the operational efficiencies including monitoring and improvement of On Time Performance of Air India. Further, the following measures are taken to improve the on-time performance of AI:–

(i) On-Time Performance of flights is monitored at highest level within AI.

(ii) To ensure better on-time performance, a meeting is conducted every day in AI wherein heads of verticals of AI as well as regional heads discuss the previous day operation and take corrective action in the review.

(iii) Initiatives have been taken by AI to increase the availability of resources in tenns of crew and aircraft thereby improving the On Time Performance.

(iv) Steps have been taken for improving availability of aircraft spares to improve aircraft availability.

(v) Steps have been taken for better coordination with airport operators, ground handling agencies wherever required.

(e) Does not arise in view of (c) and (d) above.