

Sl. No.	Pre-revised	w.e.f. 12.11.2015
(ii)	Between 48 hours and 6 hours before the scheduled departure of the train cancellation charge was 25% of the fare subject to minimum charge as per (i) above.	Between 48 hours and 12 hours before the scheduled departure of the train cancellation charge is 25% of the fare subject to minimum charge as per (i) above.
(iii)	Between 6 hours before the scheduled departure of the train and upto 2 hours after the actual departure of the train, cancellation charge was 50% subject to minimum charge as per (i) above.	Between 12 hours and 4 hours before the scheduled departure of the train cancellation charge is 50% subject to minimum charge as per (i) above.
(iv)	No refund after the above time limit was permissible.	No refund after the above time limit is permissible.

(c) Cancellation of tickets involves equal manpower/requirements at server/software end as a booking involves, hence requires equal efforts in terms of input into the process. Hence the charges go towards those inputs which are extremely nominal when compared to other bookings viz flight, other modes of transportation, hospitality industry etc. where a large amount is deducted as processing fee. Unlike other businesses/ trade practices, Railway only charges nominal processing fee.

**Merger of railway manufacturing units and workshops to form
new public sector unit**

3143. SHRI KANAKAMEDALA RAVINDRA KUMAR: Will the Minister of RAILWAYS be pleased to state:

(a) whether Government has proposed to bundle its manufacturing units and workshops into a new public sector unit;

(b) if so, the details thereof and the reasons for the same;

(c) whether Government held any talks with all stakeholders before arriving at this decision;

(d) if so, the details thereof including opposing views; and

(e) if not, the reasons therefor?

THE MINISTER OF RAILWAYS (SHRI PIYUSH GOYAL): (a) and (b) Government has envisaged preparation of an action plan for corporatization of the Rolling Stock Production Units. Existing Production Units are expected to become part of this structure in a phased manner. This is expected to be attended with the following benefits:

- (i) State-of-the-art technology and modernisation.
- (ii) Managerial autonomy.
- (iii) Superior operational efficiency due to better management practices.
- (iv) Export capability.
- (v) Increase MSME business.
- (vi) Employment generation.
- (vii) Better benefits to employees.
- (viii) Making India an international hub for rolling stock manufacturing.
- (ix) Attract investments.

(c) to (e) Consultation with all relevant stakeholders including representatives of workers is an integral part of the process.

Quality of food served in the trains

†3144. SHRI MOTILAL VORA: Will the Minister of RAILWAYS be pleased to state:

- (a) whether Government has received some complaints regarding poor quality of food being served in trains;
- (b) whether it is a fact that there is no mechanism in place to test the quality of food being served in most of the trains;
- (c) if so, whether Government would conduct, periodic test of quality of food being served to the passengers, so that quality food is made available to the passengers; and
- (d) if not, the reasons therefor?

†Original notice of the question was received in Hindi.