

Railway projects in Andhra Pradesh

769. SHRI KANAKAMEDALA RAVINDRA KUMAR: Will the Minister of RAILWAYS be pleased to state:

- (a) whether it is a fact that Government has proposed an outlay of ₹3000 crores for various railway projects in the State of Andhra Pradesh during 2019-20;
- (b) if so, the details thereof;
- (c) whether Government has allocated the entire amount for each project that is proposed to be undertaken during the financial year;
- (d) if so, the details of amount allocated and released till date, project-wise; and
- (e) if not, the reasons therefor?

THE MINISTER OF RAILWAYS (SHRI PIYUSH GOYAL): (a) to (e) Yes, Sir. Total allocation of Budget for New Line, Gauge Conversion and Doubling projects falling fully/partly in State of Andhra Pradesh for financial year 2019-20 is ₹2921.88 crore.

Details of all works in progress and new works including expenditure and proposed outlay on each project are made available in public domain on Indian Railways website i.e. www.indianrailways.gov.in >Ministry of Railways >Railway Board >About Indian Railways >Railway Board Directorates >Finance (Budget) >Railway wise Works Machinery & Rolling Stock Programme Regular Budget 2019-20.

Quality of food in Tejas train

†770. SHRIMATI CHHAYA VERMA:

SHRI VISHAMBHAR PRASAD NISHAD:

CH. SUKHRAM SINGH YADAV:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether it is a fact that many passengers fell seriously ill due to supply of inferior quality food in Tejas Train No. 22120 which run between Goa and Mumbai;

†Original notice of the question was received in Hindi.

(b) if so, the details thereof;

(c) whether it is also a fact that occurrence of such incidents is not being put to an end because instead of taking action on complaints lodged by passengers with regard to the supply of substandard food products in trains casual attitude is adopted by Railways; and

(d) the details of the action taken by Railways on complaints received with regard to the supply of substandard food products in trains?

THE MINISTER OF RAILWAYS (SHRI PIYUSH GOYAL): (a) and (b) An incident of suspected food poisoning by several passengers was reported in Train No. 22120, Tejas Express more than two years back on 15/10/2017. It was reported that 26 passengers on the said trip fell ill due to food poisoning on-board Tejas train.

The said incident was enquired into by a Senior Administrative Grade (SAG) level committee appointed by Railway Board. Food samples collected on arrival of the train at Panvel were tested in the Brihan Mumbai Municipal Corporation (BMC) test laboratory and found normal.

(c) No, Sir. It is the continuous endeavour of Indian Railways to monitor and supervise catering services on Indian Railways besides providing quality and hygienic food to the passengers. A centralized Catering Services Monitoring Cell (CSMC) has been set Up for I prompt redressal of passenger grievances related to the catering services by providing real time assistance to travelling passengers. In addition, passengers can also lodge their complaints through 'Rail Madad Twitter handle, CPGRAMS, E-Mail and SMS based complaints redressal mechanism. In case any instance of supply of substandard quality of food is reported or noticed, strict action is taken against the service provider.

(d) The details of the action taken by Railways on complaints received with regard to the supply of substandard quality food products in trains are given in Statement.

Statement

The details of the action taken by Railways on complaints received with regard to the supply of substandard quality food products in trains

Sl. No.	Train	Fined	Fine Amount	Warned	Advised Suitably	Any other	Grand Total
1.	Rajdhani	15	1,10,000	185	151	49	400
2.	Shatabdi	33	2,30,000	87	72	49	241
3.	Duronto	7	65,000	64	64	12	147
4.	Mail/Express	76	6,53,347	167	108	20	371
5.	Tejas Express	2	40,000	2	0	0	4
6.	Vande Bharat	0	0	8	6	6	20
GRAND TOTAL		133	10,98,347	513	401	136	1183

Onboard housekeeping services in running trains

771. SHRI VAIKO:

DR. T. SUBBARAMI REDDY:

Will the Minister of RAILWAYS be pleased to state:

(a) whether Railways have decided to discontinue the onboard housekeeping services and toilet maintenance, in the running trains of Railways, including Southern Railways;

(b) if so, the reasons therefor;

(c) the number of complaints received about poor hygienic conditions in coaches and toilets in Railways in the last three years;

(d) the follow up action taken to improve the conditions;

(e) whether any alternative arrangement has been worked out to ensure cleanliness in the trains, in view of complaints of unhygienic conditions, cockroaches and rats running in the trains; and

(f) if so, the details thereof?