

Vacant posts in Government services

†2183. DR. KIRODI LAL MEENA: Will the PRIME MINISTER be pleased to state:

- (a) whether Government is organising special recruitment programmes to deal with the unemployment situation in the country;
- (b) whether any instructions have been issued to all Ministries/Departments by the Prime Minister in this regard;
- (c) whether Government intends to fill the vacant posts in Government services;
- (d) whether Government also intends to adopt the method of direct recruitment and promotion to implement the said programmes;
- (e) if so, the achievement made in this regard; and
- (f) whether the State Governments have also issued any guidelines in this regard, if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS (DR. JITENDRA SINGH): (a) to (d) Government has taken following measures to fill up vacant posts in Central Government through direct recruitment as well as by promotion in a time bound manner:-

- (i) A Model Calendar for holding meetings of Departmental Promotion Committee (DPC) is in place since 1998, as amended from time to time, emphasising the need to convene DPCs/prepare approved select panels, within prescribed time frame, for filling up vacant posts by way of promotion.
- (ii) All Ministries/Departments of Government of India have been advised to take advance action for reporting vacancy position with respect to direct recruitment (DR) posts to the concerned recruitment agencies i.e. Union Public Service Commission (UPSC) and Staff Selection Commission (SSC) etc. for filling up of such vacancies in a timely manner.

†Original notice of the question was received in Hindi.

- (iii) Recently, in January 2020, all Ministries/Departments of Central Government have been requested to take time bound action to fill the existing vacancies in respective Ministries/Departments and their attached/subordinate offices.

(e) During the year 2019-20, three recruiting agencies namely, Union Public Service Commission (UPSC), Staff Selection Commission (SSC) and Railway Recruitment Boards (RRBs) have made recommendations for recruitment to the following posts:-

UPSC	4,399
SSC	13,995
RRBs	1,16,391
TOTAL	1,34,785

Besides, the SSC, RRBs, Department of Posts and Ministry of Defence have commenced the process for filling up of additional 3,41,907 vacant posts.

- (f) This part does not pertain to Central Government.

Call centre for grievances of pensioners

2184. SHRI P.L. PUNIA: Will the PRIME MINISTER be pleased to state:

(a) whether Government has set up a call centre to redress the grievances of pensioners; and

(b) if so, the number of grievances received at the said centre and those resolved till date, category-wise?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS (DR. JITENDRA SINGH): (a) and (b) Yes Sir, A call center for central government pensioner inaugurated on 20.06.2019. Total number of Grievances received through Call Centre is 4944 as on 08.03.2020. A statement showing category wise number of Total grievances received through call center and forwarded to concern Ministry/Department through online CPENGRAMS Portal to resolve the grievances.

Total number of received/closed by concerned Ministry/Department/Organization is as below: