

1	2	3	4	5	6
17.	Lakshadweep	0	0	10	0
18.	Madhya Pradesh	12701	12698	11027	635
19.	Maharashtra	15372	15297	12888	2174
20.	Manipur	664	326	2135	896
21.	Meghalaya	971	122	843	136
22.	Mizoram	275	41	501	196
23.	Nagaland	922	127	120	2
24.	Odisha	3992	3897	3103	643
25.	Puducherry	101	101	0	0
26.	Punjab	8088	8040	4852	4753
27.	Rajasthan	8967	8883	1184	30
28.	Sikkim	61	28	146	0
29.	Tamil Nadu	0	0	12909	0
30.	Telangana	2047	2047	11374	0
31.	Tripura	920	574	142	135
32.	Uttar Pradesh	28371	28238	27873	1604
33.	Uttarakhand	1866	1534	5840	0
34.	West Bengal	3065	2384	643	0
TOTAL		126317	120752	135916	23133

#### Internet connectivity and training centres for digital literacy

†487. SHRI MAHESH PODDAR: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the initiatives taken by Government to improve access to internet connectivity and training centres for digital literacy; and

†Original notice of the question was received in Hindi.

(b) whether Government has taken cognizance of problems like less interest in rural population towards digital literacy programmes, lack of internet access in rural areas and lack of effective grievances redressal system, if so, the efforts being made to address the above problems?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI DHOTRE SANJAY SHAMRAO): (a) and (b) To improve access to internet connectivity in rural areas, BharatNet project under Universal Service Obligation Fund (USOF), envisages provision of broadband/internet connectivity to the Gram Panchayats (GPs) in the country. Further, National Broadband Mission was launched on 17th December, 2019 with a vision provide affordable and universal access of broadband for all.

To enhance digital literacy amongst the citizens, Ministry of Electronics and Information Technology (MeitY) implemented two Schemes titled "National Digital Literacy Mission" (NDLM) and "Digital Saksharta Abhiyan" (DISHA). Under these two schemes, a total of 53.67 lakh beneficiaries were trained, out of which around 42% of candidates were from rural India. Further, a scheme titled "Pradhan Mantri Gramin Digital Saksharta Abhiyan (PMGDISHA)" was approved in 2017 to usher in digital literacy in rural India by covering 6 crore rural households. As on 11.09.2020, total 2,39,903 Gram Panchayats have been registered under the PMGDISHA scheme.

Apart from the initiatives mentioned above, for citizens not having access to internet, Ministry of Education, under one of the flagship initiatives, SWAYAM-Prabha, is providing 34 educational TV channels covering educational content for schools and Higher Educational Institutions.

Citizens can register their grievances related to internet services through various means like toll-free number, portal etc. provided by various service providers. For general grievances, Government of India has started an online grievance redressal portal - Centralized Public Grievance and Monitoring Systems (CPGRAMS).

#### **Scheme to link Jan Dhan accounts with IPPB**

†488. SHRI MAHESH PODDAR: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the results of banking facilities and door step delivery facilities of Government aids provided through India Post Payments Bank (IPPB) in urban and rural areas, the details thereof, State-wise; and

---

†Original notice of the question was received in Hindi.