GOVERNMENT OF INDIA MINISTRY OF RAILWAYS

RAJYA SABHA UNSTARRED QUESTION NO.2057 ANSWERED ON 12.03.2021

WI FI SERVICES AT RAILWAY STATIONS

2057. SHRI RAJEEV SATAV: SHRI SANJAY SETH:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether RailTel Corporation of India Limited (RCIL) saw an uptrend in user interest for Wi Fi services at railway stations, if so, the details thereof;
- (b) the details of number of stations which are likely to get public Wi Fi and network infrastructure installed;
- (c) whether RailTel is exploring the option of charging passengers for using public Wi Fi services at railway stations, if so, the details thereof; and
- (d) the other facilities proposed by RailTel to the passengers to improve overall passenger experience and increase the non-fare revenue through multiple monetization models?

ANSWER

MINISTER OF RAILWAYS, COMMERCE & INDUSTRY AND CONSUMER AFFAIRS, FOOD & PUBLIC DISTRIBUTION

(SHRI PIYUSH GOYAL)

- (a) Yes, Sir. User interest for Wi-Fi service at Railway Stations is improving after Covid Pandemic. Total User Count in Nov'20 was 28,91,008, in Dec'20 was 34,23,103 and in Jan'21 was 33,92,955.
- (b) Wi-Fi Facility has been provided at 5957 railway stations in the country till now. Wi-Fi Facility is targeted to be provided at 97 more feasible stations in 2021.
- (c) Yes, Sir. RailTel is providing Free Wi-Fi to passengers at Railway Stations for initial 30 minutes and after that on chargeable basis.
- (d) To improve overall passengers experience and increase the non-fare revenue through multiple monetization models, RailTel is targeting to provide Content on Demand (CoD) in Trains and Railway Display Network (RDN) at Railway Stations.
