

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**RAJYA SABHA
UNSTARRED QUESTION NO. 327
TO BE ANSWERED ON 4TH FEBRUARY, 2021**

NANO AND MICRO SIMS ISSUED BY MTNL

**327 # SMT. CHHAYA VERMA:
SHRI CHH. UDAYANRAJE BHONSLE:
SHRI VISHAMBHAR PRASAD NISHAD:
CH. SUKHRAM SINGH YADAV:**

Will the Minister of Communications be pleased to state:

- (a) the number of Nano SIM and Normal SIM cards issued by Mahanagar Telephone Nigam Limited and Bharat Sanchar Nigam Limited to customers from their service centres during last one year;
- (b) whether Nano SIMs are not being issued to customers from service centres by MTNL due to their non-unavailability and owing to which customers are forced to port their phone numbers;
- (c) the month-wise details of Nano SIMs issued from Eastern Court during the last year; and
- (d) whether the customers are facing problems due to lack of recharge coupons at service centres of MTNL?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS, EDUCATION AND
ELECTRONICS & INFORMATION TECHNOLOGY
(SHRI SANJAY DHOTRE)**

- (a) SIM cards issued by Bharat Sanchar Nigam Limited (BSNL) and Mahanagar Telephone Nigam Limited (MTNL) are “All in One” in adjustable format including Micro/Nano SIM cards. Total SIM cards issued to customers from BSNL and MTNL service centres during last year is 39,71,153 and 56,600 respectively.
- (b) MTNL has informed that there is no shortage of Nano SIM cards in MTNL and Nano SIMs are issued to customers as per their requests.
- (c) Month- wise number of ‘All in One’ SIM cards issued from Eastern Court during the last year is as under:

S. No.	Month of the year 2020	Number of 3-in-1 SIMs issued
1.	January	326
2.	February	320
3.	March	260
4.	April	32
5.	May	153
6.	June	278
7.	July	391
8.	August	107
9.	September	NIL
10.	October	NIL
11.	November	NIL
12.	December	50
Total		1,917

(d) MTNL has informed that recharge coupons are available at Sanchaar Haats/Customer Service Centres. Recharging is also being done through E-Top Up.
