

GOVERNMENT OF INDIA  
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY  
RAJYA SABHA  
UNSTARRED QUESTION NO. 1990  
TO BE ANSWERED ON: 05.08.2021

**‘DIGITAL INDIA’ PROGRAMME**

**1990. SHRI IRANNA KADADI:**

Will the Minister of ELECTRONICS & INFORMATION TECHNOLOGY be pleased to state: -

- (a) the salient features of 'Digital India' Programme;
- (b) the details of the expenditure incurred thereon so far, State/UT-wise including Gujarat;
- (c) the details of the targets fixed and achievements made thereunder, State/UT-wise including Karnataka;
- (d) the details of BPOs set up by Government under the aegis of 'Digital India' Programme across the country, State/UT-wise including Karnataka and the achievements made by them; and
- (e) whether Government is contemplating setting up of BPOs in some more States, if so, the details thereof and the time by when it is likely to be done?

**ANSWER**

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY  
(SHRI RAJEEV CHANDRASEKHAR)

(a): The Ministry of Electronics and Information Technology (MeitY), Government of India has initiated the 'Digital India' programme with the vision to transform India into a digitally empowered society and knowledge-based economy by ensuring digital access, digital inclusion, digital empowerment and bridging the digital divide. The Digital India programme is centred on three key vision areas, namely Digital Infrastructure as a Core Utility to Every Citizen, Governance and Services on Demand and Digital Empowerment of Citizens. Digital India has dramatically reduced distance between Government and rural citizen significantly. Further, Digital India has also helped in delivery of substantial services to rural India with no leakage and directly to the beneficiary.

(b): Digital India is an umbrella programme that covers multiple projects of various central Ministries/Departments & States/UTs. Each project has its own budgetary requirement and accordingly project-plan has been charted out by the implementing Ministries/Departments and budget details are being maintained by concerned Ministries/Departments & States/UTs. However, budget allocated and utilised by MeitY under Digital India programme is as follows:

Financial Year	Budget allocated (Rs. in Cr.)	Actual Expenditure (Rs. in Cr.)
2015-16	1550.80	1452.72
2016-17	1246.16	1217.65

2017-18	1425.63	1451.59
2018-19	3352.81	3328.57
2019-20	3212.52	3191.09
2020-21	3033.99	3030.54
2021-22	6806.33	387.63 (as on 26.07.2021)

(c): Digital India is an umbrella programme that covers multiple projects of various central Ministries/Departments & States/UTs. The status of some of the key initiatives undertaken by MeitY under Digital India programme across the country including state of Karnataka is at Annexure-A.

(d) and (e): The India BPO Promotion Scheme (IBPS) and North East BPO Promotion Scheme (NEBPS) were initiated under Digital India Programme to create employment opportunities for the youth of the country by setting up BPO/ITES operation in smaller cities across the country and North Eastern Region. The BPO Promotion Schemes aimed at incentivising establishment of total 53,300 seats in respect of BPO/ITES operation across the country. Overall, 61,208 seats were allocated to eligible entities to setup BPO/ITES operation under these schemes. Under BPO Promotion Schemes, 252 BPO/ITES units have been set up providing direct employment of over 42,000 persons. State/UT wise detail of the same are placed at Annexure-B. The last date to invite new bids for setting up of BPO/ITES operations under IBPS and NEBPS was 31.03.2019 and 31.03.2020 respectively.

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## ANNEXURE-A

**Annexure referred to in Part (c) of the Rajya Sabha unstarred Question No. 1990 for Answer on 05.08.2021.**

The present status of some of the key initiatives undertaken by MeitY under Digital India programme across the country is as follows:

- **Aadhaar:** Aadhaar provides 12 digit biometric and demographic based identity that is unique, lifelong, online and authenticable. Further to give statutory backing to Aadhaar ‘The Aadhaar (Targeted Delivery of Financial and Other Subsidies, Benefits and Services) Act, 2016’ was notified on 26<sup>th</sup> March 2016. Over 129.90+ crore residents have been enrolled.
- **Common Services Centre (CSC):** The Common Services Centres project aims to set-up at least one CSC at 2.50 lakh Gram Panchayats(GPs) across the country, for delivery of various Government to Citizen(G2C) and other citizen centric e-Services. It is a self-sustainable entrepreneurship model which is run by Village level Entrepreneurs (VLEs). As on June, 2021, total 3,99,675 functional CSCs across the country, of which, 3,00,955 are functional at Gram Panchayat (GP) level.
- **Digital locker:** Digital Locker provides an ecosystem with collection of repositories and gateways for issuers to upload the documents in the digital repositories. So far, more than 7.34 crore registered user of DigiLocker. 432 crore authentic documents have been issued. 1227 Issuers and 171 Requestor organizations have been on-boarded.
- **Unified Mobile Application for New-Age Governance (UMANG):** UMANG has been developed as a single mobile platform to deliver major Government services. Currently, 1,251 services from 257 Central/ State Government department/ agencies of 32 States along with 20,280 services of BBPS Utility services have been on-boarded on UMANG.
- **e-Sign:** e-Sign service facilitates instant signing of forms/documents online by citizens in a legally acceptable form. The services are being leveraged by various applications using OTP based authentication services of UIDAI. Total e-sign issued are 17.9 Crore and over 3.16 Crore e-Sign issued by CDAC.
- **MyGov:** MyGov is a first-of-its-kind citizen engagement platform for participatory governance in India. MyGov aims to facilitate a dialogue between citizens and Government, bringing citizens closer to the Government and bringing the Government closer to the citizens it serves, via this platform. Presently, over 1.85 crore users are registered with MyGov, participating in various activities hosted on MyGov platform.
- **Digital Village:** MeitY has also initiated the ‘Digital Village Pilot Project’ in October, 2018. 700 Gram Panchayats (GPs)/Village with atleast one Gram Panchayat/Village per District per State/UT are being covered under the project. The digital services being offered are Digital Health Services, Education Service, Financial Services, Skill Development, Solar panel powered street lights including Government to Citizens Services (G2C), Business to Citizen (B2C) Services.

- **National Rollout of eDistrict MMP:** e-District is a Mission Mode Project (MMP) that aims at electronic delivery of identified high volume citizen centric services at the district or sub-district level. Total 3,916 e-District services have been launched in 709 districts across 28 States/ 6 UTs.
- **Open Govt. Data Platform:** Open Government Data (OGD) Platform is a platform for supporting Open Data initiative of Government of India. It intends to increase transparency in the functioning of Government and also open avenues for many more innovative usages of Government Data to give different perspective. Currently, 508,548 resources under 10,624 catalogs published by 179 Ministries/Departments & State/UTs.
- **eHospital/ Online Registration System (ORS):** e-Hospital application is the Hospital Management Information System for internal workflows and processes of hospitals. Online Registration System (ORS) as well as e-Hospital applications are hosted at NIC's National Cloud. Currently, 624 Hospitals have been on-boarded on e-Hospital with over 20.32 crore e-Hospital transactions, and ORS has been adopted by 363 hospitals across the country with over 40.70 lakh appointments booked from ORS.
- **Jeevan Pramaan:** Digital Life Certificate for Pensioners scheme known as Jeevan Pramaan envisages to digitize the whole process of securing the life certificate. With this initiative, the pensioner is no more required to physically present himself or herself in front of disbursing agency or the certification authority. Over 4.57 Crore Digital Life certificates have been processed since 2014.
- **NCOG-GIS Applications:** National Centre of Geo-informatics (NCoG) project, is a GIS platform developed for sharing, collaboration, location based analytics and decision support system for Departments. So far, 598 applications across various domains are operational.
- **National Knowledge Network:** The Objective of the NKN is to inter-connect all knowledge institutions across the country through high speed data communication network to encourage sharing of resources and collaborative research. A high speed data communication network has been established to interconnect Institution of higher learning, and research. So far, 1746 links to Institutions have been commissioned and made operational. 517 NKN links have been connected to NIC district centers across India.
- **Pradhan Mantri Gramin Digital Saksharta Abhiyaan (PMGDISHA):** The Government has approved a new scheme titled "Pradhan Mantri Gramin Digital Saksharta Abhiyan (PMGDISHA)" to usher in digital literacy in rural India by covering 6 Crore rural households (one person per household). So far, training has been imparted to 4.17+ crore candidates and out of this more than 3.08+ crore candidates have been certified. The scheme is applicable to all rural areas of the country.
- **Unified Payment Interface (UPI):** UPI is a leading digital payment platform. It powers multiple bank accounts into a single mobile application (of any participating bank), merging

several banking features, seamless fund routing & merchant payments into one hood. It also caters to the “Peer to Peer” collect request which can be scheduled and paid as per requirement and convenience. 229 Banks are providing UPI Services.

- **FutureSkills Prime:** MeitY in collaboration with NASSCOM has initiated a programme titled FutureSkills PRIME. The programme is aimed at re-skilling/ up-skilling of IT professionals in 10 new/emerging technologies which include Augmented/Virtual Reality, Internet of Things, Big Data Analytics, Artificial Intelligence, Robotic Process Automation, Additive Manufacturing/ 3D Printing, Cloud Computing, Social & Mobile, Cyber Security and Blockchain.
- **National Super Computing Mission (NSM):** The National Supercomputing Mission was launched to enhance the research capacities and capabilities in the country by connecting them to form a Supercomputing grid, with National Knowledge Network (NKN) as the backbone. The NSM is setting up a grid of supercomputing facilities in academic and research institutions across the country. The Mission is being jointly steered by the Department of Science and Technology (DST) and the Ministry of Electronics and Information Technology (MeitY) and implemented by the Centre for Development of Advanced Computing(C-DAC), Pune, and the Indian Institute of Science (IISc), Bengaluru.
- **Cyber Security:** Matters relating to Cyber Laws, administration of the Information Technology Act, 2000 (21 of 2000) (IT Act, 2000) and other IT related laws" comes under the purview of MeitY. While administering the parent IT Act, 2000, MeitY has the specific responsibility to ensure-better internet governance, data protection, cyber security, privacy over the Internet, promotion and regulation of technology companies and promotion of e-governance. India has made it to the **top 10 in Global Cybersecurity Index (GCI) 2020** launched by the International Telecommunication Union (ITU) on June 29, 2021, moving up 37 places to rank as the tenth best country in the world on key cybersafety parameters.
- **BPO Promotion Scheme:** The India BPO Promotion Scheme (IBPS) and North East BPO Promotion Scheme (NEBPS) were initiated under Digital India Programme to create employment opportunities for the youth of the country by setting up BPO/ITES operation in smaller cities across the country and North Eastern Region. The BPO Promotion Schemes aimed at incentivising establishment of total 53,300 seats in respect for BPO/ITES operation across the country. Overall, 61,208 seats were allocated to eligible entities to setup BPO/ITES operation under these schemes.
- **Electronics Manufacturing**
  - Modified Special Incentive Package (M-SIPS): As on June, 2021, 306 applications with proposed investment of approximately Rs. 83,895 crore have been approved.

- Electronic Manufacturing Clusters (EMC): Under EMC scheme, 20 Greenfield EMCs and 3 Common Facility Centres (CFCs) measuring an area of 3565 acres with project cost of Rs. 3898 crore including Government Grant-in-aid of Rs. 1577 crore have been approved in 15 states across the country. Modified Electronics Manufacturing Clusters (EMC 2.0) Scheme notified on 1<sup>st</sup> April, 2020 for further strengthening the infrastructure base for electronics industry in the country and deepening the electronics value chain.

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**ANNEXURE-B****State-wise details of BPO/ITES units under IBPS and NEBPS**

State/UT	No of Units	Employment
Andhra Pradesh	46	12704
Arunachal Pradesh	1	40
Assam	8	193
Bihar	12	1567
Chandigarh U.T.	1	15
Chhattisgarh	3	228
Haryana	2	172
Himachal Pradesh	4	187
Jammu and Kashmir U.T.	3	198
Jharkhand	18	2269
Karnataka	11	1240
Kerala	3	645
Madhya Pradesh	5	1018
Maharashtra	14	2278
Manipur	5	191
Meghalaya	2	228
Nagaland	1	130
Odisha	22	2500
Puducherry U.T.	1	145
Punjab	9	5229
Rajasthan	3	621
Tamil Nadu	49	9084
Telangana	2	134
Tripura	2	14
Uttar Pradesh	12	833
Uttarakhand	6	557
West Bengal	7	282
<b>Total</b>	<b>252</b>	<b>42702</b>

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