GOVERNMENT OF INDIA
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS
(DEPARTMENT OF ADMINISTRATIVE REFORMS & PUBLIC GRIEVANCES)

RAJYA SABHA
UNSTARRED QUESTION NO. 612
(TO BE ANSWERED ON 02.12.2021)

TRANSPARENCY IN DAY TO DAY ADMINISTRATION

612 SHRI K.R.N. RAJESHKUMAR:

Will the **PRIME MINISTER** be pleased to state:

(a) whether Government has taken various measures to utilise technological intervention to bring transparency in the day-to-day administration;
(b) if so, the details thereof;
(c) whether the said measures are yielding the desired results in bringing transparency in the system of administration and if so, the details thereof;
(d) whether Government has made any assessment of the benefits to people and savings to exchequer by implementing the said measures to bring transparency; and
(e) if so, the details thereof?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND MINISTER OF STATE IN THE PRIME MINISTER'S OFFICE (DR. JITENDRA SINGH)

(a) to (e): Yes Sir, Govt. of India has taken various technological interventions to bring transparency in day to day administration. Some of the notable technological interventions in administration include electronic mode for file processing through e-Office, employee management system (e HRMs), Aadhar Enabled Biometric Attendance system of attendance (AEBAS) to reinforce punctuality, online platform for procurements of goods and services through Government e-Market place (GeM), Central Public Procurement Portal (CPPP) for e tendering, Public Financial Management System (PFMS) for Government transactions, Direct Transfer of Benefits (DBT) to the beneficiary, centralized pension process in system (BHAVISHYA) for faster and error free processing of pension, faceless e-assessment of Income tax etc. These measures have yielded desired results in bringing transparency and accountability in administration. DBT and other measures of governance reforms have reported benefit / gains of about Rs 2,22,968 cr by plugging the leakage in implementation of schemes.

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