

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF POSTS**

**RAJYA SABHA  
UNSTARRED QUESTION NO. 1519  
TO BE ANSWERED ON 10<sup>TH</sup> DECEMBER, 2021**

**MOBILE AND INTERNET CONNECTIVITY IN POST OFFICES**

**1519 PROF. MANOJ KUMAR JHA  
SHRI SUJEET KUMAR**

Will the Minister of *Communications* be pleased to state:

- a) whether Government is aware of the fact that there are Post Offices, especially in areas with difficult terrains, without a mobile network or internet connectivity;
- b) the State-wise details of such Post Offices in the country, including Bihar and Odisha;
- c) the losses incurred by the Post Offices due to this;
- d) the steps that Government has taken to ensure that network connectivity reaches such Post Offices; and
- e) whether Government has set any deadline for ensuring network connectivity in such areas?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS  
(SHRI DEVUSINH CHAUHAN)**

**(a) & (b)** Yes, Sir. State wise details of Post Offices (including Bihar and Odisha) without a mobile network or internet connectivity is at **Annexure**.

**(c)** The Department uses offline modules / manual processes at the locations where connectivity is unavailable. As such there is no loss to the Post Offices, on this account.

**(d) & (e)** Department provides network connectivity to its Post Offices through various channels viz. Multi Protocol Label Switching (MPLS), Virtual Private Network over Broadband (VPNoBB), National Optical Fibre Network (NOFN), Fiber to the Home (FTTH), Radio frequency (RF) Media, SIM based connectivity. The connectivity to the Post Office is subject to availability of network. Providing network connectivity to Post Offices is a continuous process.

**Annexure**

State wise (including UTs) number of Post Offices as on 31<sup>st</sup> October 2021, where provision of network connectivity is awaited / in process:

S. No.	Name of Postal Circle	State/UT Covered	Number of Departmental Post Offices	Number of Branch Post Offices
1	Andhra Pradesh	Andhra Pradesh	3	245
2	Assam	Assam	0	44
<b>3</b>	<b>Bihar</b>	<b>Bihar</b>	<b>2</b>	<b>14</b>
4	Chhattisgarh	Chhattisgarh	0	165
5	Delhi	Delhi	0	0
6	Gujarat	Gujarat, Dadra and Nagar Haveli, Daman & Diu	0	33
7	Haryana	Haryana	0	0
8	Himachal Pradesh	Himachal Pradesh	9	67
9	Jammu & Kashmir	Jammu & Kashmir, Ladakh	5	0
10	Jharkhand	Jharkhand	3	21
11	Karnataka	Karnataka	0	33
12	Kerala	Kerala, Lakshadweep	8	3
13	Madhya Pradesh	Madhya Pradesh	0	3
14	Maharashtra	Maharashtra, Goa	5	120
15	North-East	Arunachal Pradesh, Manipur, Meghalaya, Tripura, Mizoram, Nagaland	10	186

16	Odisha	Odisha	5	238
17	Punjab	Punjab, Chandigarh	0	2
18	Rajasthan	Rajasthan	6	0
19	Tamil Nadu	Tamil Nadu, Puducherry	8	36
20	Telangana	Telangana	0	0
21	Uttar Pradesh	Uttar Pradesh	2	20
22	Uttarakhand	Uttarakhand	6	160
23	West Bengal	West Bengal, Sikkim, Andaman and Nicobar Islands	28	41
	Grand Total		100	1431

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