

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF TELECOMMUNICATIONS**

**RAJYA SABHA  
UNSTARRED QUESTION NO. 2612  
TO BE ANSWERED ON 25<sup>TH</sup> MARCH, 2022**

**POOR NETWORK OF BSNL IN ASSAM**

**2612 SHRI KAMAKHYA PRASAD TASA:**

Will the Minister of Communications be pleased to state:

- (a) whether it is a fact that the Bharat Sanchar Nigam Limited (BSNL) is the largest Government-owned wireless telecommunications service provider and provides reliable telecom services that are valued for money;
- (b) if so, the details thereof;
- (c) whether it is also a fact that in Assam, BSNL always has poor and outage network; and
- (d) if so, the details thereof and the measures taken by the Ministry for better network across Assam?

**ANSWER**

**MINISTER OF STATE FOR COMMUNICATIONS  
(SHRI DEVUSINH CHAUHAN)**

(a) to (d) Bharat Sanchar Nigam Limited (BSNL) network is used by a large number of people across the country including Assam. The details of wireline and wireless subscribers of BSNL as on 31.12.2021 are as follow:

	All India BSNL (in lakh)		Assam BSNL (in lakh)	
	Wireline	Wireless	Wireline	Wireless
Subscriber base as on 31.12.2021	75.94	1143.07	1.03	31.49

Telecom Regulatory Authority of India (TRAI) monitors the performance of the Telecom Service Providers (TSPs) including BSNL against the benchmarks for various Quality of Service (QoS) parameters laid down by TRAI. BSNL is meeting, in general, most of the QoS parameters for its mobile and landline services in its areas of operation including Assam. BSNL augments its telecom network in its areas of operation including Assam to update its services based on techno-commercial considerations.

The Government has approved a revival plan for BSNL on 23.10.2019 which inter-alia includes administrative allotment of spectrum for providing pan-India 4G services including Assam with funding through budgetary allocation.

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