

**GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
RAJYA SABHA
UNSTARRED QUESTION NO : 3523
(TO BE ANSWERED ON THE 4th April 2022)**

RANKING OF AIRPORTS

3523. SHRI BRIJLAL

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether Indira Gandhi International (IGI) airport has been adjudged the best airport of Asia Pacific region, if so, the details thereof;
- (b) the criteria fixed for the ranking of airports; and
- (c) the steps taken by Government to modernise and make all the airports in the country world class?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION

(GEN. (DR) V. K. SINGH (RETD))

(a) & (b): Indira Gandhi International (IGI) Airport, Delhi is ranked among the top fifty best airports globally by 2021 Skytrax World Airport Awards. Further, Delhi Airport has won the 'Best Airport in India/Central Asia', 'COVID-19 Airport Excellence' and 'Best Airport Cleanliness in Central Asia and India' awards in the 2021 Skytrax World Airport Awards. Participation in the survey for ranking of airports is upto the airport operators, to gauge their performance against the benchmark standards. The rankings of airports are published based on the passenger's feedback on various parameters relating to infrastructure, facilities, services, customer satisfaction etc.

(c): Modernization of airports is an ongoing process and is undertaken by concerned airport operators from time to time depending on the availability of land, commercial viability, socio-economic considerations, traffic demand / willingness of airlines to operate to/from such airports. Airport operators including Airports Authority of India (AAI) have embarked upon a Capital Expenditure (CAPEX) plan of approx. Rs. 60,000 crore for modernisation / upgradation of airports in the country.
