

GOVERNMENT OF INDIA
MINISTRY OF EXTERNAL AFFAIRS

RAJYA SABHA
UNSTARRED QUESTION NO.3260
TO BE ANSWERED ON 31.03.2022

SHORTAGE OF HUMAN RESOURCE IN CENTRAL PASSPORT ORGANISATION

3260. SHRI K.C. VENUGOPAL:

Will the Minister of **EXTERNAL AFFAIRS** be pleased to state:

- (a) whether there is a human resource shortage in Central Passport Organisation;
- (b) if so, the details thereof; and
- (c) the steps Government is taking to fill the vacancies against sanctioned strength?

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS

[SHRI V. MURALEEDHARAN]

(a) & (b) As on 01.03.2022, against the sanctioned strength of 2741 for the Central Passport Organisation (CPO) and 21 posts sanctioned by the Union Cabinet for the Project Management Unit (PMU) of the Passport Seva Programme, there are 55 vacancies at Group 'A' level, 213 at Group 'B' Gazetted level and 750 at Group 'B' non-Gazetted and Group 'C' level.

(c) The Government has taken following steps to fill up the existing vacancies at the Passport Offices:

- The regular placement of indents for recruitment of Office Assistants (MTS), Junior Passport Assistants, Assistant Superintendents, Junior Translation Officers and Stenographers with Staff Selection Commission (SSC). 395 posts at various levels have been indented to SSC. 92 dossiers have been received recently from Staff Selection Commission.
- The Ministry has also hired 347 Data Entry Operators (DEOs) and 51 Multi Tasking Staffs (MTSs) from Outsourced Agency as an interim measure against the vacant non-Gazetted posts for smooth functioning of the Passport Offices.
- To fill up the existing vacancies at various grades in the CPO, regular meetings of the Department Promotion Committees (DPCs) have been held for the promotion of eligible officials to the next grade.
- Appointing officers on deputation basis as per Recruitment Rules of Deputy Passport Officer and Passport Officer.
